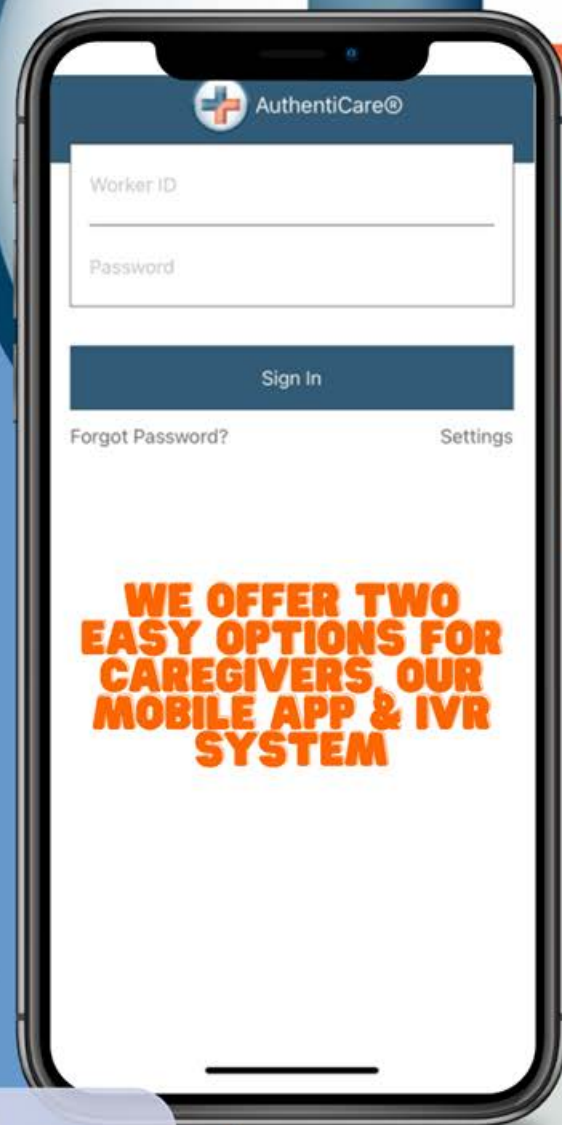# NH AuthentiCare is Here!

What is Electronic Visit Verification (EVV) System?

Electronic Visit Verification System is an electronic scheduling, tracking, reporting, and billing system for in-home care & personal care service providers serving Medicaid recipients. This paperless, web-based system also provides real-time access to information needed for member services management. The 21st Century Cures Act mandates states implement EVV for all Medicaid personal care & home health care services.

AuthentiCare is New Hampshire's chosen EVV vendor.

- Provides easy check-in & check-out
- Reduces data entry of paper timesheets
- Access to multi-tiered helpdesk
- Easy scheduling
- High percentage of accurate billing in a timely manner
- Live dashboards & automated & configurable reporting
- 2 methods for workers to use: Free mobile app or telephone (IVR)

AuthentiCare®

Worker ID

Password

Sign In

Forgot Password?   Settings

WE OFFER TWO EASY OPTIONS FOR CAREGIVERS, OUR MOBILE APP & IVR SYSTEM

How easy is it to use?

| Service has been authorized & can be scheduled. | Caregiver arrives & checks in for the visit. | Caregiver provides service to the member. | Caregiver checks out & continues to their next appointment. | Visit is completed & ready for billing | Visit becomes a claim & is submitted for payment. |

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