

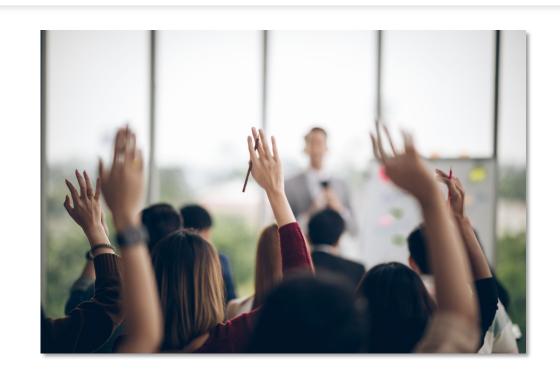


New Hampshire Electronic Visit Verification

Xchange Preparation 12/7/2023

Today's Agenda

- What is Xchange?
- Useful Links
 - Xchange Self-Registration
 - Xchange Login
- Xchange Walk-thru
- Resources



What is Xchange?

Xchange is a Learning Management System (LMS) that holds all on-demand training, virtual instructor lead training and registration for inperson AuthentiCare trainings. Xchange is a learning tool that allows users to sign up and complete AuthentiCare training.

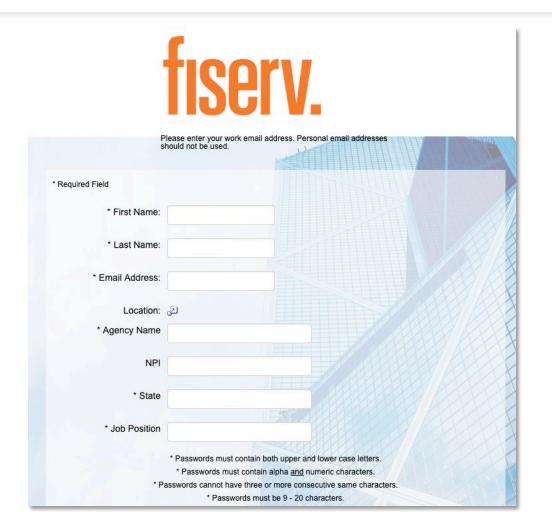


Useful Links: Xchange Self-Registration

The **Self-Registration** link leads to the online self-registration form. All new users need to complete the self-registration process before given access to Xchange.

Self-Registration Link:

<u>https://fiserv.csod.com/selfreg/register.aspx?c=authenticare</u>



Self-Registration

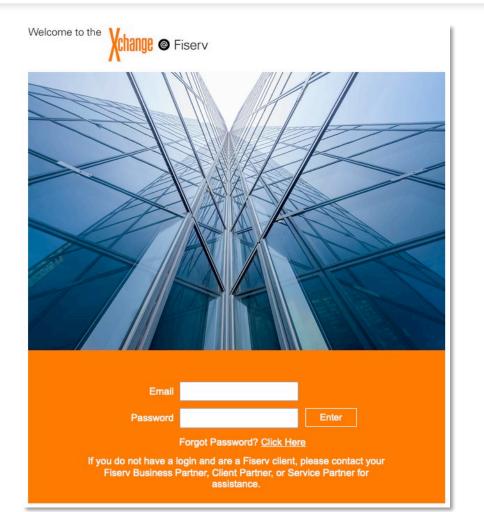
- 1. First step to getting started with Xchange.
- 2. A new user must complete the <u>self-registration</u> form online prior to receiving access to Xchange.
- 3. Once the self-registration process is complete, an AuthentiCare Xchange admin will review the submitted profile and approve the user registration within **two (2) business days**.
- 4. After the approval of the registration request, an email will be sent to notify the user that they have access to Xchange.

Useful Links: Logging Into Xchange

The *Login* page provides access the Xchange system by entering the email and password used in the self-registration process.

Xchange Login Link:

https://fiserv.csod.com/client/fiserv/default.aspx



Xchange Walk-Thru

Resources

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Xchange User Guide: AuthentiCare Learning Management System

