
Division of Long Term Supports and Services ***Bureau of Developmental Services***

Family Forums
Fall 2022



Topics for this Forum

- 1. Overview of the DD Systems Work (30 Minutes)**
 - Key Terms
 - Improvements Underway
 - Rate/Budget Deep Dive
- 2. Implementation Timeline (15 Minutes)**
- 3. Discussion and Questions (45 Minutes)**



DD Systems Work | Common Terms

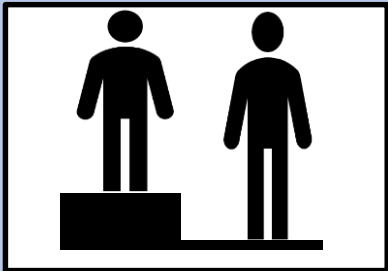
AAIDD	American Association on Intellectual and Developmental Disabilities- The developer of the SIS, and the people who are completing SIS assessments for the SIS sample
CAP	Corrective Action Plan - An agreement with the federal government about when certain operational corrections must be complete
CMS	Center for Medicaid and Medicaid Services - The federal agency that funds DD services. They fund 50% of service costs, and states must follow their rules.
DAADS	Designated Area Agency Delivery System – The word used to describe activities that area agencies complete on behalf of waiver participants(helping people apply for Medicaid and more)
Direct Bill	A federal requirement that providers be enrolled with CMS so that they can bill the government directly for the services they provide
ISA	Individual Service Agreement- A form the service coordinators and individuals/ their planning teams complete at least once a year. It summarizes some components of person-centered planning, like an individual's goals and the waiver services they want to receive.
JLCAR	Joint Legislative Committee on Administrative Rules- A legislative committee that reviews and approves administrative rulemaking (regulations)
MMIS	Medicaid Management Information System – One of the IT systems that DHHS uses to operate its Medicaid programs (including the DD waiver)
M&S	Myers and Stauffer - The rate setting team that BDS has contracted with to develop a new rate methodology
NADSP	National Association of Direct Support Professionals- A group that has created a credentialing framework for DSPs using experience “badges”
PA	Prior Authorization- The form that BDS uses to approve funding for people receiving waiver services.
PDMS	Participant Directed and Managed Services- A type of service structure in New Hampshire where individuals and families manage their own services including hiring and firing staff
Rate	The amount of public money that the government will give to providers for providing a "unit" of service. (Think of it like price)
Rate methodology	A data-driven procedure for determining the rates for waiver services
SIS	Supports Intensity Scale - A standardized assessment that helps explore and document an individual's level of support need
Waiver	A special document that tells CMS how NH will deliver DD services. New Hampshire will receive funding for the services that are described in this waiver.



DD Systems Work | Improvements Underway

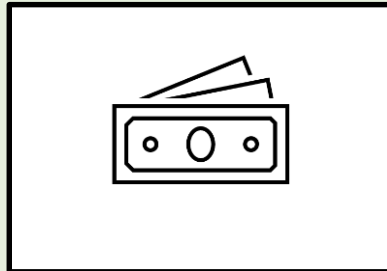
Waiver Updates

- To improve equity in service delivery, the Department is **strengthening its existing Medicaid DD Waiver** and intends to add a new waiver once the DD Waiver improvements are complete.
- In these waivers, the Department will more **clearly define** service options.



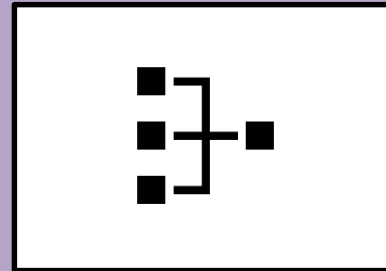
Rates (Federal Requirement)

- To **improve reimbursement rates** (the money providers receive from the government for providing services), the Department is **developing a new method for rate development** based on updated data.
- Eventually a person's assessed need will inform their funding (their service reimbursement rate).



IT

- To **improve processing times and reporting**, the Department has contracted with Deloitte to develop new IT systems.
- Some **manual processes will become automated**- this will result in faster approvals for people's services and faster payments from the State to providers.



Intensive Treatment Services (ITS)

- To **improve quality of care and decrease costs**, the Department is working with Area Agencies and providers to increase ITS availability in New Hampshire.

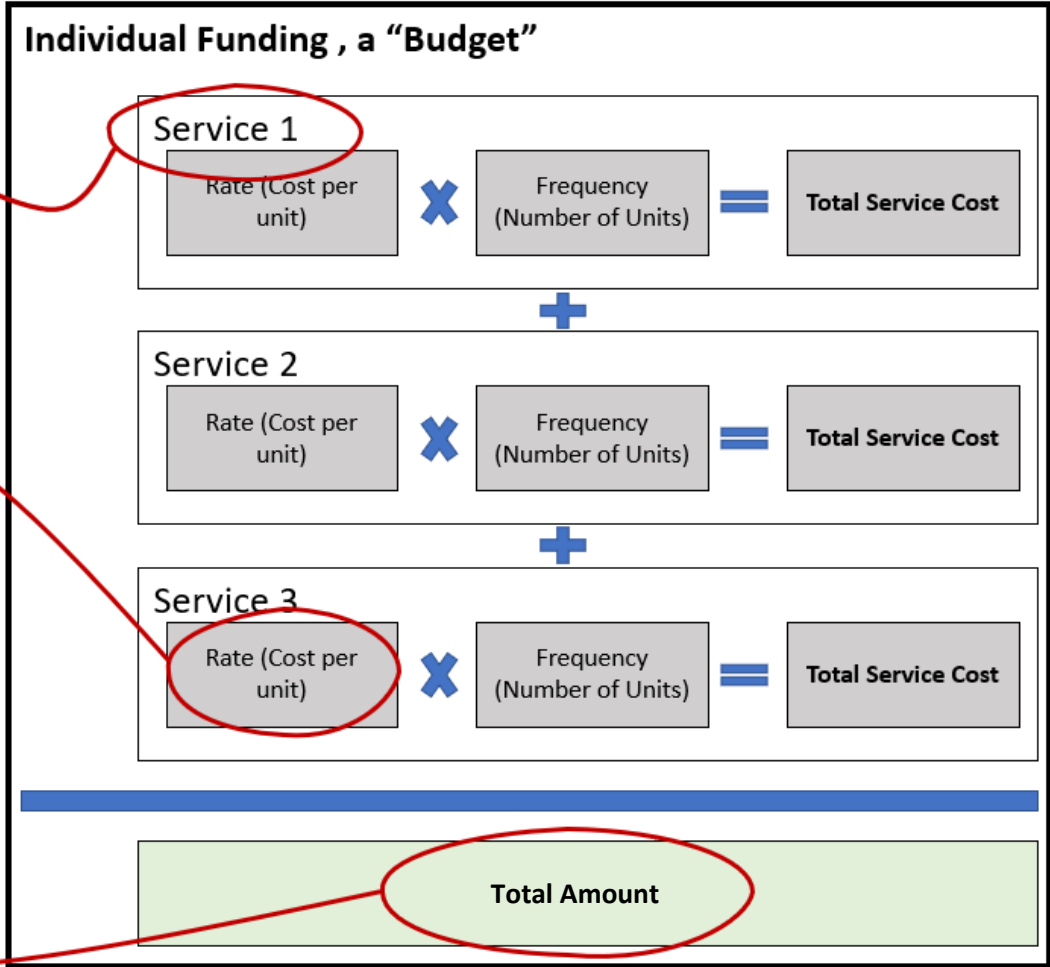


DD Systems Work | Future “Budgeting” Process

Individuals will choose services through a person-centered planning process.

Once a service is selected, an individual’s rate will be based on the individual’s most recent SIS score.

The SIS **will not** determine an individual’s total budget. The “budget” will be a result of the services chosen and their frequencies.



DD Systems Work | Service Selection Example

Background: Jane is a 26-year-old living at home with her parents. She does not have complex needs and will probably move out on her own soon, as soon as she gets her driver's license.

SIS-A: Jane last completed a SIS-A when she was 21. It's time for her 5-year renewal, so she completes another SIS-A with her parents, her brother, and her service coordinator. Her SIS-A result indicates that she has support needs that are less intensive than 80% of the population with developmental disabilities. She and her family agree that this seems like a reasonable measure.

Step 1

Service Selection: During person-centered planning Jane chooses three services to request funding for, and to document on her service plan.

Services

Service A
Service B
Service C

Step 2

Service Frequency: Jane has a conversation with her service coordinator and decides on the amount that she needs for each of those services in a week.

Services

Service A
Service B
Service C

Frequency

6 hours
2 hours
1 hour

Step 3

Service Rate: The rates aligned with Jane's SIS score (her support needs) are used for each of those services. Everyone with support needs like Jane will receive the same service reimbursement rates, while people who have different needs may have either higher or lower rates.

Services

Service A
Service B
Service C

Frequency

6 hours
2 hours
1 hour

Rate

\$1
\$2
\$1

Annual Funding: Jane's service coordinator documents Jane's service selections and sends to BDS for approval. BDS approves those services which have a total funding amount of \$572 $((6*1)+(2*2)+(1*1))*52$

Next Year: The following year, Jane selects four services instead of three. She follows the same process; her services increase, and therefore, her total funding amount will also increase.

The Bottom Line: What is currently thought of as your "budget" will now be an outcome of person-centered planning.



Implementation Discussion | Expected Timeline

