

**SFY22 QSR Progress Report (PR) Quality Indicator (QI) 15
Select CMHC**

SFY22 QSR Quality Indicator in Need of Improvement:

15. Comprehensive and Effective Crisis Service Delivery (CMHA V.D.2.f; V.C.1) Crisis service delivery is comprehensive and effective when communication with treatment providers during the crisis event was adequate, communication with the individual was adequate, crisis service delivery was sufficient to stabilize the individual as quickly as practicable, crisis interventions occurred at the site of the crisis, and the individual was assisted in returning to his/her pre-crisis level of functioning.

QSR Year:	SFY22 (> 80%)	SFY21 (> 80%)	SFY20 (> 80%)	SFY19 (> 75%)
QSR Score:	0%	0%	0%	0%

IMPROVEMENT FOCUS:

Target Completion Date: 1/0/1900

Goal: Increase the percentage of individuals receiving effective crisis service delivery.

QUARTER 1 REPORTING:

Current Date: SFY22 Report Period: 10/20/2021 - 1/11/2022 Due Date: 1/18/2022

SFY22 Quarter 1 Action Plan Progress Chart

Action Step #	Action & Measurement/Verification Step	Dates	Percent Complete	Status	Activities Completed During Quarter 1	Actions Needed During Quarter 2	Date Complete
1		01/00/00 to 01/00/1900					
2		01/00/00 to 01/00/1900					
3		01/00/00 to 01/00/1900					
4		01/00/00 to 01/00/1900					
5		01/00/00 to 01/00/1900					
6		01/00/00 to 01/00/1900					

7		01/00/00 to 01/00/1900					
8		01/00/00 to 01/00/1900					

QUARTER 2 REPORTING:

Current Date: SFY22 Report Period: - Due Date:

SFY22 Quarter 2 Action Plan Progress Chart

Action Step #	Action & Measurement/Verification Step	Dates	Percent Complete	Status	Activities Completed During Quarter 2	Actions Needed During Quarter 3	Date Complete
1		01/00/00 to 01/00/1900					
2		01/00/00 to 01/00/1900					
3		01/00/00 to 01/00/1900					
4		01/00/00 to 01/00/1900					
5		01/00/00 to 01/00/1900					
6		01/00/00 to 01/00/1900					
7		01/00/00 to 01/00/1900					
8		01/00/00 to 01/00/1900					

QUARTER 3 REPORTING:

Current Date: SFY22 Report Period: - Due Date:

SFY22 Quarter 3 Action Plan Progress Chart

Action Step #	Action & Measurement/Verification Step	Dates	Percent Complete	Status	Activities Completed During Quarter 3	Actions Needed During Quarter 4	Date Complete
1		01/00/00 to 01/00/1900					
2		01/00/00 to 01/00/1900					
3		01/00/00 to 01/00/1900					
4		01/00/00 to 01/00/1900					

5		01/00/00 to 01/00/1900				
6		01/00/00 to 01/00/1900				
7		01/00/00 to 01/00/1900				
8		01/00/00 to 01/00/1900				

QUARTER 4 REPORTING:

Current Date:

SFY22 Report Period: 7/10/2022 - 10/8/2022

Due Date: **10/15/2022**

SFY22 Quarter 4 Action Plan Progress Chart

Action Step #	Action & Measurement/Verification Step	Dates	Percent Complete	Status	Activities Completed During Quarter 4	Actions Needed in Next Quarter	Date Complete
1		01/00/00 to 01/00/1900					
2		01/00/00 to 01/00/1900					
3		01/00/00 to 01/00/1900					
4		01/00/00 to 01/00/1900					
5		01/00/00 to 01/00/1900					
6		01/00/00 to 01/00/1900					
7		01/00/00 to 01/00/1900					
8		01/00/00 to 01/00/1900					