



COLD CHAIN INCIDENT REPORT
NH Immunization Program
Phone 603-271-4463 Fax 603-271-4932
immunization@dhhs.nh.gov

Report any incident in which your state supplied vaccine has been exposed to temperatures that may affect the safety and viability of your vaccine.

Quarantine vaccine – do not administer until confirmation of viability has been determined

1. Download continuous temperature monitoring information report and review as soon as the out of range temperature is discovered.
2. Call NHIP for guidance. (If after hours, enact your emergency plan for temporary storage).
3. Complete **all** the information below and call manufacturers. (information on page 2)
4. **If vaccine has been deemed non-viable by the manufacturer - page 2 must be completed.**
5. Fax this form **and your temperature monitoring report(s)** to NHIP 603-271-4932.

Practice name: _____ PIN# _____ Today's date: _____

Practice phone: _____ Practice fax: _____

Practice Contact name: _____ Contact email: _____

Contacted NHIP: Date _____ NHIP Staff _____ via Phone Email

Type of excursion/Reason for report (must include details/notes):

Power failure Transport excursion Door left ajar Vaccine left out or unattended

Unit failure Failure to store properly upon receipt

Unknown-If it is unknown why temperature of storage unit went out of range, all vaccine must be removed and stored in another until cause of excursion is addressed.

Details/Notes: _____

This excursion occurred in:

Complete for all types of units involved in this one event (i.e. power outage), and include all data logger reports.

Refrigerator Freezer Transport Container:

Date and time out of range temperature discovered: _____

Highest or Lowest out of range temperature: _____ Total time out of range: _____

Refrigerator Freezer Transport Container:

Date and time out of range temperature discovered: _____

Highest or Lowest out of range temperature: _____ Total time out of range: _____

Refrigerator Freezer Transport Container:

Date and time out of range temperature discovered: _____

Highest or Lowest out of range temperature: _____ Total time out of range: _____

Has the vaccine in this incident previously been involved in an excursion? No Yes-be prepared to give historical information to manufacturers (if necessary)

Manufacturers have been contacted and all vaccine is ok to administer.

(Stop here and fax page 1 only)

Manufacturers have been contacted and the vaccines noted on page 2 are **NOT** ok to administer.

(Complete page 2 also)

Continued on (page 2)

PIN _____

VACCINE DEEMED NON-VIABLE BY THE MANUFACTURER *

DO NOT LIST ANY VACCINE THAT IS OK TO ADMINISTER

- Indicate below the vaccine, lot number and the number of doses compromised. This must be accurately reported. Do not include any private stock.
- **NHIP will process, on your behalf, the return in the NHIS for the vaccine listed below involved in a cold chain incident and deemed non-viable by the manufacturer(s).**
- Once the return is completed in the NHIS, the packing slip will be sent by email, from NHIP, to the contact that completed the cold chain incident report- be sure the email is correct. Make a copy of the packing slip and include in box when returning the vaccine to McKesson. **DO NOT ADD ANY OTHER VACCINE IN THE BOX**, this includes private stock and state supplied vaccine that is expired.
- Reminder- compromised open vials of polio and COVID-19 vaccine do not get returned to McKesson but will be documented as wastage in the NHIS and should be disposed of at your facility.
- Within 24 to 48 hours a pre-paid UPS label will be generated and emailed to the contact staff that reported the cold-chain incident. Be sure email is correct.
- Hyperlinks to online temperature stability tools are below for your convenience (if available), however, if you do not see your product listed, or have a question that cannot be answered by using online tools, you must call the manufacturer.

Manufacturer	Vaccine	Lot #	#doses
GlaxoSmithKline 877-356-8368 option1 Arexvy• Bexsero• Boostrix• Engerix B• Fluarix• FluLaval• Havrix• Hiberix• Infanrix• Kinrix• Menveo• Pediarix• Rotarix• Shingrix• Twinrix• Priorix			
Merck 800-672-6372 op1/op2/op2 Varivax• Gardasil• MMRII• Pneumo 23• ProQuad• Recombivax• RotaTeq• Vaqta• Vaxelis• Vaxneuvance			
Pfizer 800-438-1985 op3 Abrysvo• Comirnaty• COVID-19 Vaccine• Trumemba• Prevnar 20• Penbraya			
Sanofi Pasteur 800-822-2463 ActHib• Adacel• Beyfortus• Daptacel• Fluzone• IPOL• Menactra Menquadfi •Pentacel• Quadracel• Tenivac			
Seqirus 855-359-8966 Flucelvax			
Dynavax 844-889-8753 Hekplisav-B			
AstraZeneca 800-236-9933 op1/op4 Flumist			
Moderna 1-866-663-3762 COVID-19 Vaccine• Spikevax			
Novavax 1-855-239-9174 COVID-19 Vaccine			

*If compromised, were patients vaccinated with the vaccine involved in this incident? Yes No