


<b>2255 HEALTH CARE SERVICES</b>	
Chapter: <b>Sununu Youth Services Center</b>	Section: <b>Healthcare</b>
	New Hampshire Division for Children, Youth and Families Policy Manual Policy Directive: _____ Approved: _____ Effective Date: <b>01-01-09</b> Scheduled Review Date: <b>01-01-11</b>
	William W. Fenniman, DJJS Director
Related Statute(s): _____ Related Admin Rule(s): _____ Related Federal Regulation(s): _____	Related Form(s): <b>Complaint Form</b> Bridges' Screen(s) and Attachment(s): _____

To ensure the health and well being of all residents at the SYSC, health care services, including medical, dental, and clinical assessment and treatment, shall be provided to all residents. Information regarding access to health care services shall be communicated orally and in writing to all residents upon their admission to SYSC. Residents' medical complaints shall be monitored and responded to daily by trained health services staff and referred to a physician as necessary.

<b>Purpose</b>
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The purpose of this policy is to establish the health standard of care we will provide to our residents.

<b>Procedure</b>
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- I. **SYSC Residential Handbook:** The SYSC Resident Handbook contains information regarding access to health care services, and a copy is provided to all residents at the time of admissions orientation.
- II. **Intake Communication:** The admitting nurse shall verbally explain to each resident at the time of admission the health care services provided by SYSC and the proper procedure for accessing those health care services.
- III. **Communication Impaired Residents:** Residents who have difficulty communicating (e.g., residents who are developmentally disabled, illiterate, mentally ill, or hearing impaired) will be referred directly to the health services staff at the earliest opportunity so that appropriate access to health care services can be established.
- IV. **Adequate Resources:** The SYSC shall maintain adequate space, equipment, supplies, and materials as determined by the responsible physician are provided for the performance of primary health care delivery. Moreover, SYSC shall maintain its medical facility, which is comprised of examination rooms, a dental operatory, medication secure storage, and communicable disease isolation unit.
- V. **Unimpeded Access:** The SYSC shall provide for unimpeded access to health care and for a system for processing complaints for health care.
- VI. **Appropriate Qualifications:** Appropriate state and federal licensure, certification, or registration requirements and restrictions apply to personnel who provide health care to residents. The duties and responsibilities of such personnel are governed by written job descriptions approved by the Department of Personnel. Verification of current credentials and job descriptions are on file at the facility.