

# What is Electronic Visit Verification?

Electronic Visit Verification (EVV) is a requirement under the 21st Century Cures Act. Under this act it must implement an electronic system to verify certain home and community-based services were delivered in order to continue receiving federal financial support toward the cost of those services. States can select and implement their own EVV design. In NH this applies to certain services under the Medicaid State Plan and Waiver Services. <https://www.dhhs.nh.gov/dcbcs/beas/evv.htm>

## Services considered in EVV

### Participant Directed and Managed Services (PDMS):

- ◆ **DD, ABD and IHS Waivers:** Participant Directed and Managed Services (PDMS), allow individuals to increase choice and control over their lives, using a list of different services paid for by DHHS.
- ◆ **CFI Waiver:** Participant Directed and Managed Services (PDMS) help people live in the community (instead of an institution). This allows for choice and control over a list of different services paid for by DHHS.
- ◆ **Personal Care Services** help people improve or keep skills in basic daily living, being part of the community, and personal growth. **(CFI)**
- ◆ **Skilled Nursing** are services that require the skills of a licensed or certified health professional. Types of providers include but are not limited to Registered Nurse (RN), Licensed Practical Nurse (LPN), Physical Therapist, Occupational Therapist, Speech Therapist, Audiologist, or another health-related professional. **(State Plan, CFI)**
- ◆ **Home Health Aide** are services offered by a Licensed Nursing Assistant (LNA) working for a licensed home health care provider. It includes services allowed within the LNA role, and personal care services. The person's care plan must include documentation that his or her medical condition requires that these tasks be done by and LNA and not an unlicensed person. **(State Plan)**
- ◆ **Personal Care Attendant Services (PCA)** are medically based personal care services. They are provided by a Personal Care Attendant (PCA) in the person's home, workplace, or other non-institutional setting. The purpose of the services is to gain greater control over one's life. Personal Care Attendants are trained, non-family members. Based on a plan of care (written by a doctor and renewed by a nurse), help is provided to severely physically disabled people to keep them in their homes and gain greater control of their lives. **(State Plan)**

◆ **State regulations can be accessed at:**  
[http://gencourt.state.nh.us/rules/state\\_agencies/he-m.html](http://gencourt.state.nh.us/rules/state_agencies/he-m.html)



### Residential Habilitation/Personal Care and Personal Care Services Waiver definitions [abbreviated] are shown below:

- ◆ **CFI Personal Care Services** are supports to help with activities of daily living. Types of support are meal preparation, eating, bathing, dressing, personal hygiene, medication support, community participation. It includes transportation to access services outlined in the person-centered plan. Also includes social and leisure skills to help the person to live in the setting that best meets his/her needs.
- ◆ **DD and ABD Residential Habilitation/Personal Care Services** are supports to help with gaining, keeping, or improving community living skills. Supports include help with activities of daily living, such as meal preparation, eating, bathing, dressing, personal hygiene, and medication support. Offers support for involvement in community activities, transportation, social and recreational skills, therapeutic recreation, and adaptive skill training. The purpose of the supports is to help the person to live in the place that best meets his/her needs.
- ◆ **I.H.S. Personal Care Services:** Support a child to continue living at home with support services. Services include personal hygiene; walking and movement; toileting and bowel/bladder training; help with the use of adaptive prosthetic and orthotic devices; medications; activities that support therapy services. Support with communication including use of assistive technology, learning to make choices, to show preferences, and to have the chance to do activities of interest. Includes accessing and using transportation; develop and keep relationships; take part in community activities; and pursue interests and improve skills.
- ◆ **Private Duty Nursing** is the care of people by nurses, RNs or LPNs/LVNs, mostly working one-on-one with individuals. **(State Plan).**
- ◆ **Community Support Services (CSS)** are services for a person who has learned, or is trying to learn, skills to live independently in the community. They help to expand or keep skills in basic daily living and community activities. Also help to improve personal growth and well-being. **(DD, ABD)**
- ◆ **Combined Day/Residential Services (CDS) – Day Program.** Support housing and personal care services and services during the day that are not part of the residential program. **(DD, ABD)**