Chapter 7. CASELOAD MANAGEMENT

Overview
Caseload management involves identifying the WIC target population and special populations within it, implementing strategies to enroll the potential population, and utilizing caseload effectively to reach the desired populations. This chapter describes the procedures in place to accomplish these strategies.

In this Chapter
This chapter has 6 policies and 4 attachments, which detail Caseload Management polices and procedures.

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1	No Show Rate
2	Caseload Monitoring
3	Benefit Targeting
4	Allocation of Caseload
5	Allocation of Funds
6	Waiting List

	Attachments
7.1	No Show and No Rescheduled Appointment Report
7.2	Caseload Management Report
7.2	Participation by Age Report
7.2	Participation by Priority Report