



NEW HAMPSHIRE
DHHS
DEPARTMENT OF
HEALTH & HUMAN SERVICES

Rate Structure Work Group

December 1, 2023

Agenda

- I. Service planning, level of support
- II. Supports Intensity Scale (SIS) Assessment Process Update
- III. SIS informed services for the Developmental Disabilities (DD) Waiver
- IV. SIS level methodology
- V. Next steps
- VI. Questions

This Rate Setting Work Group is open to the public. Members of the public may ask questions through the Q&A feature.

This structure ensures that the Department can engage a diverse group of stakeholders in substantive dialogue while also providing transparency and general updates to the general public.

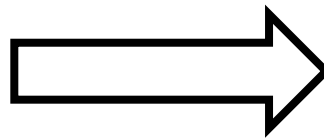
If you are a member of the public and have questions about the Rate Setting Work Group and/or its work, please contact BDSRateStructureWorkgroup@dhhs.nh.gov and a response will be provided as soon as possible.

Service Planning, Level of Support

Service Planning, Level of Support: SIS – A

Current State

- The Supports Intensity Scale (SIS-A) is a tool used to aid in service planning



Future State

- The Supports Intensity Scale (SIS-A) will continue to be used as a tool to aid in service planning
- The SIS-A will match an individual's level of need with service reimbursement rates for certain DD waiver services
- The SIS-A will promote consistency and equity across the system for all people accessing services.

Consistent with current use, the SIS-A will NOT be used for:

- The selection of services or service providers
- Determining the frequency or duration of services
- Assigning an individual a total budget amount
- Eligibility or waiver enrollment

Supports Intensity Scale (SIS) Assessment Update

SIS Assessment Process Update

Current SIS implementation progress through the end of November:

- Five assessors from Public Consulting Group (PCG) have completed their Interviewer Reliability Qualification Reviews and are officially recognized by the American Association on Intellectual and Developmental Disabilities (AAIDD) as SIS-A assessors.
- The PCG assessors have completed 16 in person assessments with three area agencies as part of their certification process.
- The assessment referral form and process are being developed by PCG. They will be reviewed by the Department of Health & Human Services (DHHS) upon completion.
- DHHS, PCG, and AAIDD are meeting in the next week to discuss IT integration components and requirements.

SIS Informed Services for the DD Waiver

Developmental Disabilities (DD) Waiver Current Services: SIS Informed Rates

- Community Participation Services (CPS)
- Community Support Services (CSS)
- Residential Services
 - Staffed Residential Homes
 - Enhanced Family Care
 - Self Directed Residential Services
 - Participant Directed and Managed Services (PDMS)
 - 521 Residential Services
- Respite
- Supported Employment (SEP)

General Rate Setting Formula

Wage Portion of Rate	Direct Support Professional (DSP) Wage
	x Employer Related Expense
	x DSP Productivity Factor (i.e. Availability Factor) (if applicable)
	= Adjusted DSP Wage
Supporting Portion of Rate	Mileage (if applicable)
	Medication Management (if applicable)
	Program Support (i.e. Program Related Costs) (if applicable)
	General & Administrative (if applicable)
	=Total Calculated Amount per Billable DSP Hour

The total calculated amount per billable DSP hour can be used to calculate billable rate after applying any applicable staffing ratios or conversion factors to arrive at the billable unit rate.

Components Adjusted for SIS Informed Rates

To recognize the increased support needs for individuals, the following components are adjusted, as deemed necessary, as the SIS Level increases:

- Direct Support Professional (DSP) Wages
 - Example Adjustments:
 - Adjusted weights for Bureau of Labor Statistics (BLS) Occupation Codes
 - Selected a percentile other than the Median
- DSP Training Hours – Part of the DSP Productivity Factor
 - Increased annual training hours for additional support needs

Components Adjusted for SIS Informed Rates

- Staffing Ratios
 - Adjusted staff to individual ratios for applicable services to account for differences in support needs
- Support Levels for Residential Services
 - Adjusted hours of support for daily service rates

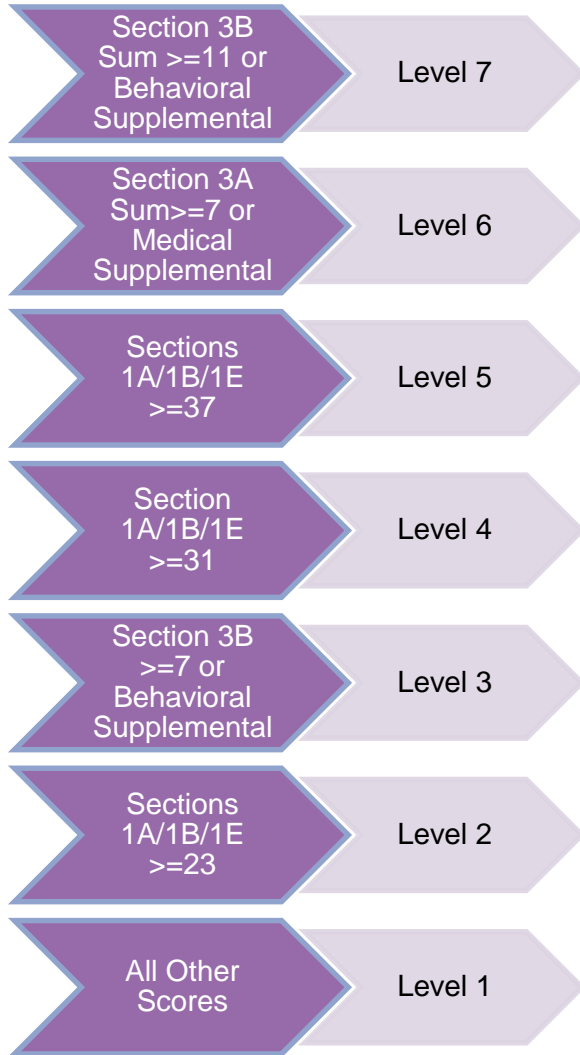
SIS Level Methodology

SIS-A Levels Developed for New Hampshire

- SIS-A Assessments will continue to be conducted
 - The resulting score, along with responses to supplemental questions, will be used to match assessed needs with support level.
- New Hampshire is proposing to use seven SIS levels to align service reimbursement rates with the level of support needs.

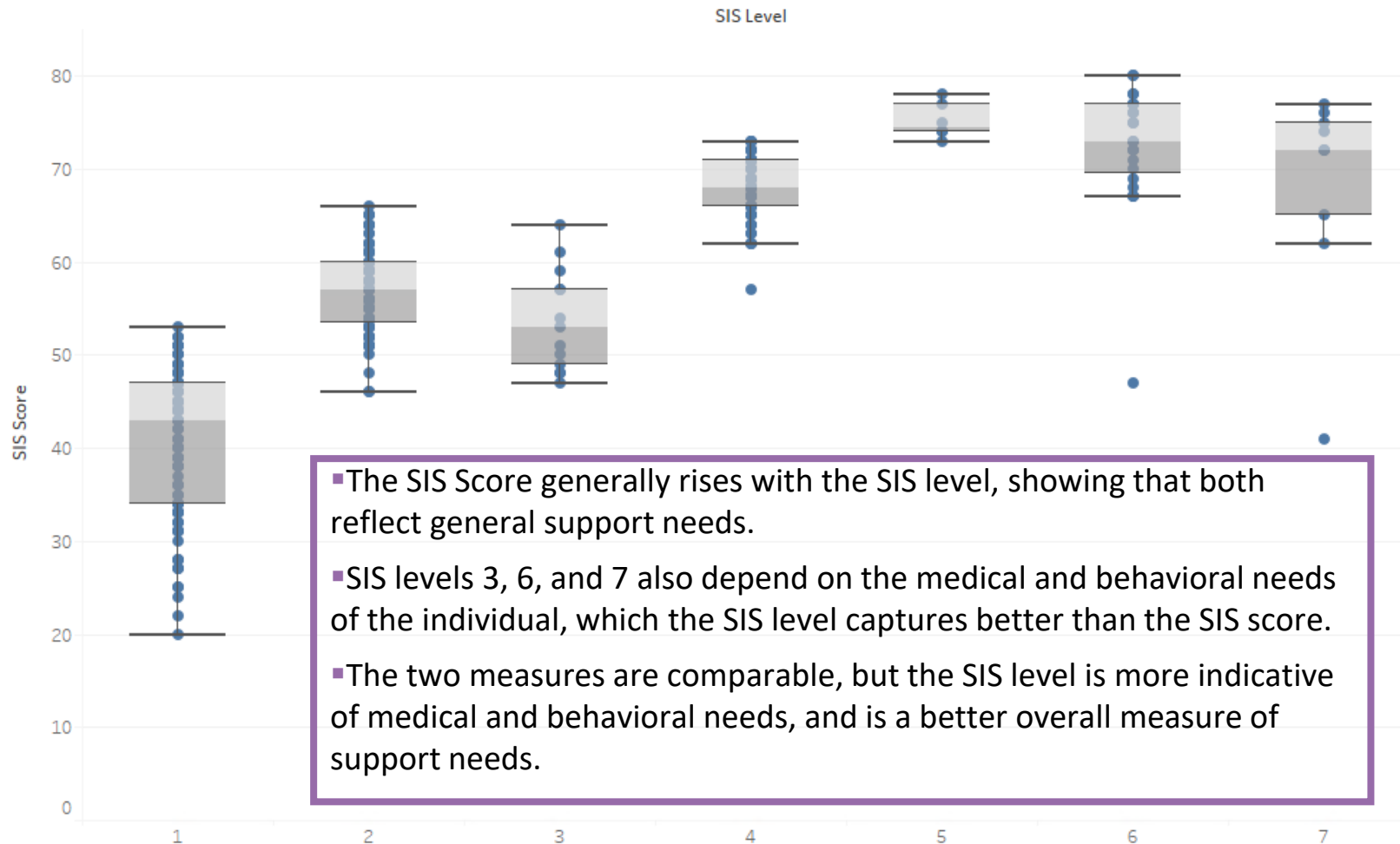
SIS Level	Support Needs	Behavioral Support	Medical Support
Level 1	Minimal	Low	Low
Level 2	Moderate	Low	Low
Level 3	Minimal to Moderate	High	Low
Level 4	Moderate to High	Low to High	Low
Level 5	High to Maximum	Low to High	Low
Level 6	High to Maximum	Low to High	Extraordinary
Level 7	High to Maximum	Extraordinary	Low to High

SIS Level Calculation



- Three scores from the SIS are used:
 - Section 1A (Home Living Activities), 1B (Community Living Activities), and 1E (Health and Safety Activities) – Standard scores are summed to represent general support needs.
 - Standard scores represent scores relative to the population of people with I/DD that answered the same questions when the SIS was being developed.
 - Section 3A – Medical Support needs come from this section in conjunction with supplemental questions.
 - Section 3B – Behavior Support needs come from this section in conjunction with supplemental questions.
- If a person meets the qualifications for multiple levels, they will default to the highest level.

SIS Level and Score Comparison



- The SIS Score generally rises with the SIS level, showing that both reflect general support needs.
- SIS levels 3, 6, and 7 also depend on the medical and behavioral needs of the individual, which the SIS level captures better than the SIS score.
- The two measures are comparable, but the SIS level is more indicative of medical and behavioral needs, and is a better overall measure of support needs.

Next Steps

Questions?



Thank you for attending