FAQ Content

Technical Support

When support is available?

Supports provided from 8AM-4PM Monday through Friday, except holidays. Please use 'Contact Us' for reaching out to us.

How do I contact the NH Health and Human Services Data Portal team with questions?

Email us directly at: data@dhhs.nh.gov. Please be specific about what part of the data portal you are using and allow up to 3 business days for a response.

What are the supported browsers?

The NH Health and Human Services Data Portal supports Edge, Chrome, Firefox, Safari. Internet Explorer is older technology with poor performance.

How can I see more of the dashboard?

Dashboards are fixed sized and intended to fit smaller laptop sized screens. If you want to view more of the dashboard without scrolling, many devices provide browser zoom in/out controls. Use the Ctrl key and + or - combos to zoom in or zoom out.

About NH Health and Human Services Data Portal

Is the data guaranteed to be accurate?

The NH Health and Human Services Data Portal has passed extensive quality assurance checks between the data portal and external data sources. If you find discrepancies, please email us at: data@dhhs.nh.gov

What NH Health and Human Services Data Portal Reference Citation do you recommend?

NH Health and Human Services Data Portal. New Hampshire Department of Health and Human Services. Retrieved Day Month Year, from https://wisdom.dhhs.nh.gov.