



ADDENDUM #1

RFA-2024-DLTSS-03-ADRCS

Aging and Disability Resource Center Services

**Aging and Disability Resource Center Services (Formerly known as ServiceLink)
(Changes are in *bold, underlined and italicized text* below to enable vendors
to quickly recognize changes in paragraphs and/or wording.)**

On February 28th, 2024, the New Hampshire Department of Health and Human Services, Division of Long Term Supports and Services (“Department”) published a Request for Applications (solicitation) from qualified Vendors to provide Aging and Disability Resource Center (ADRC) services in ten (10) geographic areas of the state, as defined in Appendix D, Geographic Areas. ADRC services assist all individuals, including those over age 60, and adults with physical, intellectual, and/or developmental disabilities, and behavioral/mental health concerns.

The Department anticipates awarding one (1) or more contract(s) for the services in this solicitation. Vendors may submit applications to provide services in one (1) or more Geographic Areas, as described in Appendix D. A separate application is required for each Geographic Area for which Vendors are applying.

In addition, Vendors may also apply to provide any of the four (4) unique regional services outlined in Section 4. A Vendor must be selected as an ADRC covering the general scope of services in order to provide any of the unique regional services.

The Department is publishing this addendum to:

1. **Modify Section 5. Solicitation Response Evaluation, Subsection 5.1., to read:**
 - 5.1. The Department will evaluate responses from Vendors *for each Geographic Area* based upon the criteria and standards contained in this solicitation and by applying the points set forth below *to determine the highest scoring Vendor in each Geographic Area.*
2. **Add Section 5. Solicitation Response Evaluation, Subsection 5.2., to read:**
 - 5.2. *If the Department does not receive a qualified response for any Geographic Area listed above, the Department may elect to enter negotiations with the Vendor that received the highest overall score for the RFA to ensure statewide services. In the event negotiations to provide services in the uncovered Geographic Area(s) are not successfully with the highest scoring Vendor, the Department may enter negotiations with the next overall highest scoring Vendor, and so forth, until the Department successfully completes negotiations with a qualified Vendor to cover all Geographic Areas.*