



OFFICIAL RESPONSES TO VENDOR QUESTIONS
 RFA-2024-DPHS-08-CAHIP

No.	Section Number	Question	Answer
1.	Section 2., Statement of Work, Subsection 2.1., Scope of Services, Subsection 2.1.2.	a. When will the Needs Assessment be completed by the Department’s Rural Health Manager? b. Will the Needs Assessment identify CAHs interested in becoming part of the ACO? c. Will training be provided to CAHs interested in ACO? d. What are the anticipated outcomes of training activities related to ACOs? e. Will information be provided on ACOs to all CAHs? f. Which quality improvement activities are being referred to in this requirement? g. What is meant by “advancing patient care information”? h. If the requirements in 2.1.2.1 and 2.1.2.2 are not identified in the Needs Assessment, what training will be relevant? i. What are the expectations on the	a. The Needs Assessment for the grant year starting June 1, 2024, has been completed. The Needs Assessment for June 2025 will be completed approximately in the fall of 2024. b. Yes. c. Yes. d. The Department anticipates that CAHs will develop a better understanding of the value of being part of an ACO. e. Yes. f. The Department will work with the selected Vendor to determine quality improvement activities based on the assessment needs of CAHs. g. “Advancing patient care information” refers to programming that gives Medicare physicians and clinicians the opportunity to be paid more for giving better care. h. If Sections 2.1.2.1. and 2.1.2.2. are not relevant for the grant year based on the

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		sequencing of the training initiatives?	Needs Assessment, the Department will determine other training activities. i. Expectations will vary depending on subject matters identified during the Needs Assessment.
2.	Section 2., Statement of Work, Subsection 2.1., Scope of Services, Subsection 2.1.4., Subsection 2.1.4.1.	What updates would be covered in the Medicare billing and coding training curriculum?	The Department does not have advance notice of which updates will be required. The selected Vendor must acquire the list of changes to Medicare billing and coding from Centers for Medicare & Medicaid Services (CMS) and incorporate the changes into the training curriculum.
3.	Section 2., Statement of Work, Subsection 2.1., Scope of Services, Subsection 2.1.7.	a. What are the Department’s expectations for the different modalities of training? b. How many trainings does the Department expect to be in person?	a. Expectations will vary depending on subject matters identified during the Needs Assessment. b. Please see Addendum #1.
4.	Section 2., Statement of Work, Subsection 2.1., Scope of Services, Subsection 2.1.8., Subsection 2.1.8.2.	What does “support” mean in terms of what the selected Vendor is expected to provide?	The selected Vendor must be a resource for CAHs on how to complete the Population Health Assessment and interpret the data.
5.	Section 2., Statement of Work, Subsection 2.1., Scope of Services, Subsection 2.1.9., Subsection 2.1.9.1.	a. Will the selected Vendor be responsible for managing the CAH's Population Health Assessments or providing coaching and/or education on the	a. The CAH completes the Population Health Assessment. The selected Vendor must assist the CAH with interpreting the response and provide training.

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		<p>process?</p> <p>b. Does the Department have a list, by CAH, of the most recent Population Health Assessment date?</p> <p>c. Have all CAHs completed a Population Health Needs Assessment in the past three years?</p>	<p>b. Yes.</p> <p>c. No.</p>
6.	<p>Section 2., Statement of Work, Subsection 2.1., Scope of Services, Subsection 2.1.10., Work Plan, Subsection 2.1.10.3.</p>	<p>Please clarify reference to 2.1.12.5 as there is no Section under this number.</p>	<p>Please see Addendum #1.</p>
7.	<p>Section 2., Statement of Work, Subsection 2.1., Scope of Services, Subsection 2.1.11., Reporting Requirements, Subsection 2.1.11.4.</p>	<p>The RFA references both critical access hospitals (CAHs) and small rural hospitals (SRH). Which is the correct term?</p>	<p>Critical Access Hospitals is the correct term. Please see Addendum #1.</p>
8.	<p>Section 2., Statement of Work, Subsection 2.2., Mandatory Questions, Subsection 2.2.1., Question 4.</p>	<p>Please clarify the meaning of community entities.</p>	<p>Community entities are organizations that provide rural healthcare providers with resources and services for quality improvement projects.</p>
9.	<p>General</p>	<p>Can we include NH DHHS as a reference?</p>	<p>No.</p>