



STATE OF NEW HAMPSHIRE  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
DIVISION OF PUBLIC HEALTH SERVICES

Nicholas A. Toumpas  
Commissioner

José Thier Montero  
Director

29 HAZEN DRIVE, CONCORD, NH 03301-6504  
603-271-4482 1-800-852-3345 Ext. 4482  
Fax: 603-271-3850 TDD Access: 1-800-735-2964

**DATE:** December 19, 2008

**TO:** PRACTICE MANAGERS  
IMMUNIZATION PROVIDERS

**FROM:** Marcella Bobinsky, MPH  
Program Manager  
NH Immunization Program (NHIP)

**SUBJECT:** Inappropriate Transport of Varicella Vaccine

During the ice storm, you may have needed to transport vaccines to another location. If **varicella** vaccine was transported **without dry ice** you must call **Merck at 1-800-982-7482** to check the viability of the vaccine.

Be prepared to give the following information:

- Temperature at the time the vaccine was transferred.
- Length of time the refrigeration/freezer unit was out of power before it was transferred.
- How the vaccine was transferred: i.e. on dry ice, on ice packs or in a cooler.

If your refrigerator temperatures were out-of-range for any length of time before transfer, please call the manufacturer and ask them about viability of the vaccine. Attached is a phone list for the vaccine manufacturers that produce vaccine provided by NHIP.

If you have any questions, please call Lena Boulanger, Vaccine Accountability Coordinator, at 271-4634, 1-800-852-3345 x4482 or 271-4482.

**PLEASE FORWARD THE FOLLOWING TO  
ALL APPROPRIATE PERSONNEL AS SOON AS POSSIBLE**

**NOTICE:**

**You have received this message based upon the information contained within the Swift Information System (SIS) notification database. If you have a different or additional e-mail or fax address that you would like us to use please notify us as soon as possible by e-mail at [IMMUNIZATION@DHHS.STATE.NH.US](mailto:IMMUNIZATION@DHHS.STATE.NH.US), for more information go to <http://www.dhhs.state.nh.us/DHHS/IMMUNIZATION/>**

## VACCINE MANUFACTURERS

SANOFI PASTEUR.....800-822-2463.....DTaP, DTaP-Hib, DT, Td, Tdap, TT, Hib,  
Influenza(TIV), IPV, MCV4, MPSV4

MERCK.....800-982-7482 Varivax .....Hib, Hib-HepB, HepA, HepB, HPV, Measles,  
800-637-2590.....Mumps, Rubella, MMR, MMRV PPV23,  
Rotavirus, Varicella, Zoster

GLAXO-SMITHKLINE .....800-366-8900.....DTaP, DTaP-HepB-IPV, Tdap, HepA, HepB,  
HepA-HepB, Influenza (TIV)

WYETH.....800-999-9384.....Hib, PCV7

MEDIMUNE .....877-358-6478.....Influenza (LAIV)

Verified and updated 12/19/08