



OFFICIAL RESPONSES TO VENDOR QUESTIONS
RFP-2017-OII-01-Utli

No.	Question	Answer
1.	Can a copy of the most recent contract be provided?	Click on the attached link for information on the most recent contract: http://sos.nh.gov/nhsos_content.aspx?id=40462 For more information, please contact the Secretary of State's Office at 603-271-3242.
2.	Who is the incumbent on the current project?	There is currently no contract in place.
3.	How long has the incumbent been in this role?	There is currently no contract in place.
4.	What is the value of the current contract?	There is currently no contract in place.
5.	What are the Department's top priority opportunities for improvement/enhancement for this solicitation?	See Section 1.1 and Section 3.
6.	Has the Scope of Work changed from the current contract?	There is currently no contract in place.
7.	Is there a current backlog of cases? If so, please provide volumes.	Yes. Volume is unknown at this time.
8.	What is the current vendor's annual cost saving or ROI?	There is currently no contract in place.
9.	What are the annual volumes for: a. Reviews b. Denials c. Appeals/hearings d. Recons	a. Unknown b. Unknown c. Unknown d. Unknown e. Unknown f. Unknown



Utilization & Quality Control Peer Review Services

No.	Question	Answer
	e. Call center f. QIP's	
10.	Can the Department provide a copy of monthly/annual reports?	See Section 3.9.
11.	How many education and training sessions were delivered by the current vendor in the past year?	There was no contract in place for that time period.
12.	Sections 2.1 and 3.10.1: Is a "QIO-like entity" and "QIO" one in the same for the purposes of this RFP?	Yes
13.	Sections 3, 3.3, 3.3.1 and 3.3.1.3 What is the current process to verify eligibility of all cases with a patient status code related to eligibility; and would the Department be willing to provide direct access to this information via a routine feed, etc.?	See Section 3.3.1.3.
14.	Sections 3, 3.3, 3.3.1 and 3.3.1.3: Would the State consider providing member eligibility to the contractor in electronic format to expedite the process? 834 or otherwise?	Yes.
15.	Sections 3.3.3 and 3.3.6: What is the difference between the discharge reviews outlined in these two sections?	The discharge review in Section 3.3.3 is to determine if the patient was medically stable and ready for discharge and discharged prematurely which could potentially result in a readmission. The discharge review in Section 3.3.6 is to determine if the appropriate discharge status code was used on the claim, (i.e., where they were discharged to, if there was an eligibility issue, etc.) as some discharge codes effect DRG payment



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16.	Sections 3.3 and 3.4: Can the Department please provide the number of Comprehensive Reviews, Case Specific Reviews and Appeals performed in 2014 and 2015?	There was no contract in place for that time period.
17.	Sections 3 and 3.8 Would the State consider providing provider enrollment data in electronic format to more readily facilitate consistent tracking and reporting?	Yes.
18.	Sections 3.4.4.4 Is the vendor responsible for paying all costs associated with witness testimony, in person or otherwise, including travel?	See Section 3.4.4.4.5.
19.	Sections 7, 7.2, 7.2.2 and 7.2.2.4 Should vendors respond to the questions first and then address each section of the RFP or vice versa?	See Section 7.2.1.
20.	Appendix C Can the Department provide the annual claim volumes?	Claim volumes are unknown at this time.
21.	Appendix C On average, how many claims meet more than one criterion?	This information is unknown.
22.	Appendix C On average, how many different criteria are there per claim?	This information is unknown.



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No.	Question	Answer
23.	Appendix C How many claims were under review in the previous fiscal year and for what category/categories were they reviewed?	There was no contract in place for that time period.
24.	Appendix C If there are new categories that were not identified in the previous fiscal year, what are the estimated volumes of those new categories?	There was no contract in place for that time period.
25.	Appendix C How many denials, reconsiderations and fair hearings were processed in the previous fiscal year?	There was no contract in place for that time period.