



## SPECIAL MEDICAL SERVICES FOR CHILDREN AND YOUTH WITH SPECIAL HEALTH CARE NEEDS

### CARE COORDINATION SERVICES

#### WHAT IS CARE COORDINATION ?

Community Based Care Coordination means working together with families and their health care providers, community agencies and schools to help obtain access to needed health care and related services. Care Coordination is one of the programs available for children and youth with special health care needs and their families enrolled at Special Medical Services.

#### WHO ARE THE CHILDREN WE SERVE ?

- Children birth to age 21 years of age regardless of family income
  - Who have or are suspected to have a chronic illness or disability diagnosis
  - Who would benefit from health care coordination
  - Who are residents of New Hampshire

#### HOW CAN OUR COORDINATORS HELP YOUR CHILD AND YOUR FAMILY ?

- **Review** your child's health status to determine if there are additional services that might be beneficial for your child
- **Develop** an individualized health care/service plan based on your child's and family's needs and priorities
- **Coordinate** follow-up care with family, physicians and specialists
- **Assist** your family in finding and applying for medical, social, educational, and financial services
- **Help** problem solve any concerns you might have about feeding, nutrition, growth, development and behavior issues
- **Provide** health education and guidance about chronic illness and/or disability, including help with the transition to adult providers for your teen
- **Access** financial assistance for certain health related expenses, if income eligible

#### HOW DO I APPLY TO SMS?

You need to complete one of our applications. Once the application is processed, a care coordinator from our Intake Unit will contact you to discuss your child and family's needs and concerns. **For more information please call 1-800-852-3345 ext 4488 or 603-271-4488.**

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