

and clinical requirements and need a certain amount of personal care and supervision as determined by BEAS.

Medicare Information and Counseling is available for free at each ServiceLink Resource Center through the **State Health Information and Assistance Program (SHIP)**. SHIP counselors provide information on Medicare benefits and services, including prescription drug coverage.



The REAP Program (Referral, Education, Assistance, and Prevention) provides free and confidential counseling and educational services to help seniors deal with life changes and stresses, or to address problems related to alcohol use and/or managing medicines. This program operates in partnership with New Hampshire's community mental health centers.

To report suspected abuse, neglect, self-neglect or exploitation (including financial exploitation) of an incapacitated adult, call the BEAS Adult Protection Central Intake Unit toll-free at
1-800-949-0470
(if calling from within NH)
or
603-271-7014
(if calling from outside NH)

To learn more about BEAS services and programs:

Call NH ServiceLink toll-free at
1-866-634-9412 or
www.servicelink.org

By calling this toll-free number, you can be connected with the ServiceLink site in your area.

To discuss a question or concern regarding a resident of a licensed long-term care facility:

Call the Office of the State Long-Term Care Ombudsman at
1-800-442-5640
(if calling from within NH) or
603-271-4375
(if calling from outside NH).



BEAS Contact Information

BEAS State Office Location

129 Pleasant St.
Concord, NH 03301-3852

Telephone

1-800-351-1888 (toll-free) or
603-271-9203
(NH Relay) 7-1-1

Information on services for people with vision or hearing loss

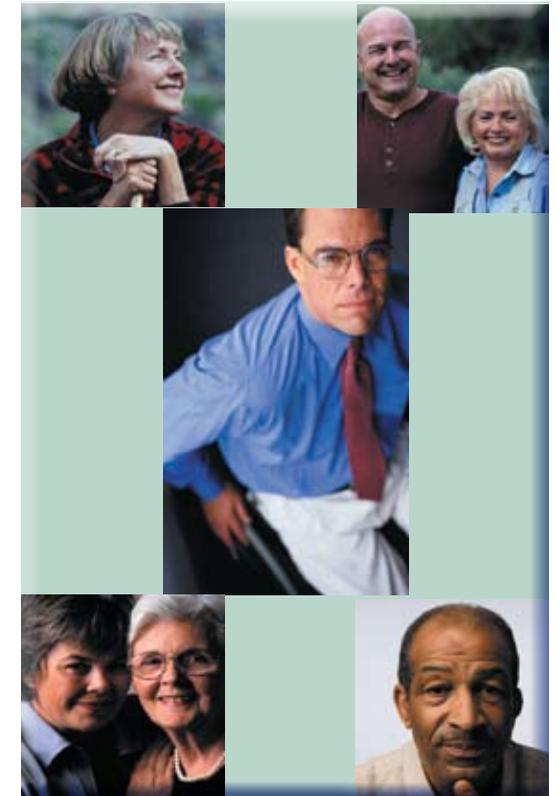
1-800-351-1888 x 9097

BEAS Website

www.dhhs.nh.gov/DCBCS/BEAS

Form 3200
10/11

Bureau of Elderly and Adult Services (BEAS)



How BEAS Can Help You

BEAS is part of the Division of Community Based Care Services, New Hampshire Department of Health and Human Services.

What is the Bureau of Elderly and Adult Services?

The Bureau of Elderly and Adult Services (BEAS) is part of the New Hampshire Department of Health and Human Services (DHHS), Division of Community Based Care Services. BEAS is designated by the U.S. Administration on Aging as the state agency on aging, and provides a variety of services and programs for:



- Adults age 60 and older;
- Adults between the ages of 18 and 60 who have a chronic illness or disability; and
- Family caregivers.

BEAS is committed to providing services and programs that help people live as independently as possible, in safety and with dignity, and to exercise personal choice and direction.

Where is BEAS located?

The administrative office of BEAS is located at 129 Pleasant Street in Concord, New Hampshire. Staff lo-

cated in this office are responsible for program planning and administration, budgeting, and other related activities.

BEAS staff are also located in the District Offices maintained by DHHS throughout the State. They are responsible for completing certain tasks related to the Adult Protection Program, and for authorizing and coordinating certain community-based services.

A Snapshot of BEAS Services and Programs

The following are some of the services and programs provided and funded by BEAS:

The Adult Protection Program is administered by BEAS in accordance with State law (RSA 161-F: 42-57). Adult Protective Social Workers perform the functions required in this program.

BEAS Adult Protection Social Workers are responsible for receiving and investigating reports of abuse, neglect, exploitation or self-neglect



of incapacitated adults, and, when necessary, for providing or arranging for protective services.



Free information, referral and assistance services are provided by **ServiceLink**, which is administered by BEAS in conjunction with other community partners. ServiceLink helps seniors, adults with chronic illnesses or disabilities, and caregivers to connect with the resources they need. ServiceLink Resource Centers are located in 10 counties, with satellite locations throughout New Hampshire.

Community Based Services help people to remain healthy and independent. Some services require an application and eligibility determination. Examples include, but are not limited to: home-delivered meals, congregate meals, adult day services and homemaker services.

BEAS contracts with community organizations and other agencies throughout the State to provide these services. These community organizations and agencies work closely with BEAS to help ensure the quality and effectiveness of service delivery.

The Family Caregiver Support Program and the Alzheimer's Disease & Related Disorders Program

provide information, assistance and support to assist family caregivers who are caring for a loved one at home and meet certain eligibility requirements.



Grant funds are available for eligible caregivers to provide short-term breaks from caregiving.

Long term care funded by state medical assistance (Medicaid) can be provided in a community setting, such as residential care, or in a nursing facility. This type of care is available for seniors and adults with chronic illnesses or disabilities who meet both financial