

WELCOME
to the
BIP Community Forums

Berlin – June 13
Portsmouth – June 14
Nashua – June 20
Plymouth – June 21

Agenda

- High level introduction to BIP and Major Objectives
- High level questions about the Major Objectives
- Discussion with individuals, family members and caregivers
- Discussion with providers
- Open comment period

The Balancing Incentive
Program (BIP) provides grant
funds to rebalance Medicaid
spending between institutional
and community long term care
services

New Hampshire is eligible to participate in this grant opportunity because, as of December 2009, we spent more on institutional care than we did on community-based long-term supports and services

In our grant application for BIP, New Hampshire proposed to build upon the existing partnerships with Area Agencies and Community Mental Health Centers, utilizing the ServiceLink model.

ServiceLink provides

- options counseling
- information access and referral, and
- eligibility coordination

This is an exciting opportunity to replicate New Hampshire's nationally recognized ServiceLink model and build upon the strengths of the AA and CMHC infrastructures.

Purpose of the Community Forums

We want to hear your ideas about what works and what doesn't so that together we can build a better system of care for children and adults utilizing community based long term supports and services.

Core Components / Major Objectives

- No Wrong Door/Single Entry Process
- Core Standardized Assessment
- Conflict Free Case Management

No Wrong Door—Single Entry Process

Statewide system to enable consumers to access all long-term services and supports through an agency, organization, coordinated network, or portal.

- Application assistance,
- Streamline processes and
- Uniformity in the application experience.

No Wrong Door/Single Entry Process

Major Objectives

1. **All individuals receive standardized information and experience the same eligibility determination and enrollment processes.**
2. A **single eligibility coordinator**, “case management system,” or otherwise coordinated process guides the individual through the entire functional and financial eligibility determination process. Functional and financial assessment data or results are accessible to NWD/SEP staff so that eligibility determination and access to services can occur in a timely fashion.
3. State has a **network of NWD/SEPs** and an Operating Agency; the Medicaid Agency is the Oversight Agency.

No Wrong Door/Single Entry Point – continued

4. NWD/SEPs have **access points** where individuals can inquire about community LTSS and receive comprehensive information, eligibility determinations, community LTSS program options counseling, and enrollment assistance.

5. The NWD/SEP system includes an informative **community LTSS website**; Website lists 1-800 number for NWD/SEP system.

6. Single 1-800 number where individuals can receive information about community LTSS options in the State, request additional information, and schedule appointments at local NWD/SEPs for assessments.

7. State **advertises the NWD/SEP** system to help establish it as the “go to system” for community LTSS.

Core Standardized Assessment

Supports the purposes of

- determining eligibility,
- identifying support needs, and
- informing service planning

Conflict-Free Case Management Services

States must establish **conflict of interest standards**.

Conflict-free **case management services** to:

- Develop a care plan,
- Arrange for services and supports,
- Support the beneficiary (and, if appropriate, the beneficiary's caregivers) in directing the provision of services and supports for the beneficiary, and
- Conduct ongoing monitoring to assure that services and supports are delivered to meet the beneficiary's needs and achieve intended outcomes.

Additional Workplan Objectives

Data & Reporting

States must **report service, outcome, and quality measure data** to CMS in an accurate and timely manner.

Funding Plan

States should **identify funding sources** that will allow them to build and maintain the required structural changes.

HIT Coordination

States must make an effort to **coordinate** their NWD/SEP system **with the Health Information Exchange IT system.**

Activities To Date

- Grant awarded March 1, 2012
- Workplan development
- Cross DHHS representation
- High level budget planning
- CMS consultation and Mission Analytics technical assistance
- Stakeholder engagement

Next Steps

- Submit the workplan to CMS by June 29, 2012
- Finalize FY13 spending plan
- Prepare Fiscal item to accept and expend funds in SFY 13
- Prepare RFP's and contracts to meet major grant objectives

Ground Rules

Facilitator will recognize individuals wishing to speak

Speakers are asked (but not required) to identify themselves

Comments should be focused on the Balance Incentive Program and the major objectives

Time will be reserved for general questions and BIP comments at the end of the discussion period

If you are an individual or family member who accessed or considered nursing home or other institutional care.....

- What services and supports allowed you to stay in your home and community?
- What recommendations do you have to improve the availability of information?
 - Medicaid application
 - Application status
 - Service access
- What services and supports allowed you or would allow your family member to return to community?

If you are a provider....

- What role can you play in improving assistance to individuals who are applying for Medicaid and long term supports and services in the community?
- How can we build upon existing partnerships to meet the BIP objectives?
- Funding ideas for meeting BIP major objectives

THANK YOU FOR COMING

For more information visit the BIP website:

<http://www.dhhs.nh.gov/dcbcs/bip/bip.htm>

Comments & Questions can be emailed to:

NHBIP@dhhs.state.nh.us