



New Hampshire  
Division of Public Health Services

TRAINER, CASHIER

MANAGER & BOOKKEEPER

WIC TEST



How do I know if a  
certain type of formula  
is authorized?



May I accept a WIC  
voucher or check from  
another State WIC  
program?



How can I be sure if the  
person purchasing the  
food is authorized to use  
the WIC voucher?



If a store is out of 12 oz.  
powdered infant formula,  
can 13 oz. liquid  
concentrate be substituted?



What should you do if  
alcohol or tobacco are  
scanned on a WIC  
voucher?



Can WIC participants  
combine their  
vouchers?



Who must write in the  
purchase date and  
purchase amount?



Is bread WIC approved?



List two types of  
Valid ID's



If a cashier has a  
problem with a WIC  
participant how should  
they handle it?



What is a participant  
required to have to  
redeem their voucher(s)?



What is a proxy required  
to have to redeem a  
voucher for someone  
else?



# What makes an ID valid?



List two things that are federal WIC violations?



How often should  
cashiers be refreshed on  
WIC Program procedures  
& policies?



What WIC tools should  
be at the cash register?



How do you file a  
complaint against a  
participant with the WIC  
Program?



What is the procedure if  
a participant brings back  
a defective product?