



New Hampshire Department of Health and Human Services

*To join communities and families in providing opportunities
for citizens to achieve health and independence*



Division of Community Based Care Services

(DCBCS)

Bureau of Homeless and
Housing Services

BHHS



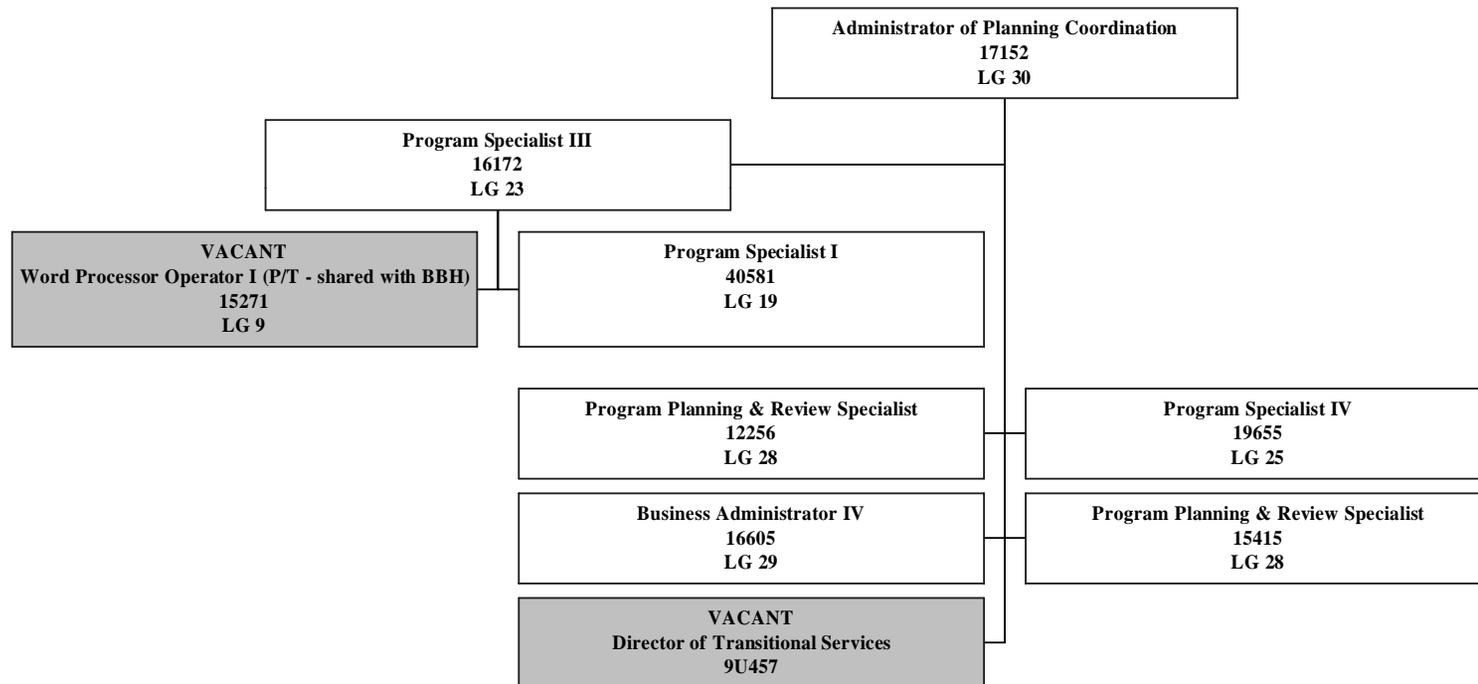
BHHS

Mission Statement

To support a statewide service system that provides a safety net for persons who are homeless or at risk of becoming homeless, promote statewide access to affordable housing, and coordinate human service needs. BHHS provides leadership, resources and coordination among a large group of homeless service providers.



DCBCS BHHS





Organization

- The BHHS is responsible for administering state and federally-funded programs, which serve individuals who are homeless or at risk of becoming homeless.
- Emergency shelter and homeless prevention programs provide temporary shelter and assistance with the goal of transitioning individuals and families from situations of homelessness and instability to permanent housing.
- BHHS programs include: 42 Shelters (12 DV, 18 emergency, 6 specialty, 6 transitional); 9 HUD and SAMSHA funded Homeless Outreach Programs; 3 HUD funded Transitional Housing Programs; 16 HUD funded Permanent Supported Housing programs; 10 HUD ARRA funded Homeless Prevention and Rapid ReHousing programs (HPRP); and 15 Agencies administering various Homeless Prevention Programs.



Personnel and Administrative Profile

- BHHS currently has 7 funded positions and 2 unfunded/vacant positions
- The bureau's primary activity is contract administration of 75 contracts each year. The related business activities include implementation of a competitive bidding process, contracting, grant writing for renewal or ongoing funding, invoicing, payment authorization, site monitoring, program support, technical assistance/training, and data collection and reporting.



Enabling Legislation

- Emergency Shelter Program
 - RSA 126-A:25
- Homeless Housing and Access Revolving Loan Fund
 - RSA 126-A:63
- Housing Security Guarantee Program
 - RSA 126-A:50
 - He-M 1007
- Rights of Persons Using Emergency Shelters
 - He-M 314.01



Target Population Served

He-M 314.02(b) of the State Administrative Rules defines someone who is homeless as:

1. An individual or family that lacks a fixed, regular, and adequate nighttime residence; or
2. An individual or family that has a primary nighttime residence that is:
 - a) A supervised publicly or privately operated shelter or transitional housing;
 - b) An institution other than a penal facility that provides temporary residence for individuals intended to be institutionalized; or
 - c) A public or private place not designated for, or ordinarily used as, a regular sleeping accommodation for human beings.



Target Population Served

- In addition to those citizens who meet the HeM 314.02(b) definition of homelessness, BHHS programs serve individuals who are homeless in the true sense of the word, without a permanent address who are doubled up, living in in squalid or overcrowded conditions or couch surfing, as well as people who are at risk of becoming homeless.
- Families comprise 33% of those served in state funded shelters
- 37% of those served in state funded shelters in SFY'10 were homeless for the first time, an increase from 30% in SFY '08



Service Delivery

- Administering 75 contracts each year, including State Grant-in-Aid, Federal McKinney-Vento, Projects for Assistance in Transition from Homelessness (PATH), and Housing Opportunities for Persons with AIDS (HOPWA), and HUD ARRA HPRP
- Administering the State's Housing Security Guarantee and Homeless Housing Access Revolving Loan Fund Programs
- Administering the Homeless Outreach Intervention Program (HOIP) which links the unsheltered homeless population with emergency shelter and other appropriate resources within the State
- Providing leadership, resources, and coordination of all homeless activities undertaken by the state



Service Delivery

- Providing support to ongoing HUD initiatives such as discharge planning and the Consolidated Plan
- Chairing activities of the Balance of State Continuum of Care (serving the entire state excluding Manchester and Nashua), and developing the Balance of State's annual homeless assistance grant application to HUD
- Technical Assistance for service providers including 6 professional development trainings, quarterly shelter director meetings, and monthly Outreach program meetings
- Collaborating with other agencies/providers regarding homeless issues (i.e., Interagency Council on Homelessness, Local Service Delivery Areas, the NH Coalition to End Homelessness, Homeless Veterans Committee, and NH Housing)



Expected Outcomes

State funded Shelter Service Totals- SFY '10

4,681 persons sheltered (Emergency and Specialty)

Of persons sheltered there were:

3,145 single adults (67% of total)

597 families (33% of total)

Comprised of

682 adults in 597 families (15% of total)

854 children in families (18% of total)

Special Needs Programs (number of people served)

8,072 Homeless Prevention/Intervention Programs (includes homeless hotline)

2,680 Homeless Outreach/Intervention Program (HOIP), within Balance of State Continuum of Care only

1,294 Projects for Assistance in Transition from Homelessness (PATH Outreach)

212 Permanent Supported Housing

103 Transitional Housing

339 HOPWA HIV/AIDS clients served

733 Housing Security Guarantee Program (HSGP) Households Served

116 Homeless Housing Access revolving Loan Fund (HHARLF) Program Households Served



Major Initiatives

The 2009 American Recovery and Reinvestment Act (ARRA) HUD-funded Homelessness Prevention and Rapid Re-Housing Program (HPRP) \$4,612,322 to be expended over 3 years

- 310 households (94 families) were prevented from becoming homeless
- 344 households (107 families) were assisted in moving from homelessness to housing stability

Development of NH Plan to End Homelessness among Veterans

- SFY 2010 HMIS data indicates 429 homeless veterans received state-funded homeless assistance services.
- Key components of the plan are: Outreach and Education, Treatment, Prevention, Housing and Support Services, Income/Employment/Benefits, and Community Partnerships.

NH Homeless Management Information System (HMIS)

- In the final stage of a 2 year work process improvement effort which included functional analysis of the web based database system and targeted activities to improve and strengthen the system
- Outcome is timely and accurate data and reporting regarding person's served within the NH homeless service system



Costs

- GF budget: SFY '09 = \$3,387,944, SFY '10 = \$3,542,567
- Total person's sheltered: SFY'09=4,956 , SFY'10= 4,682*
- Average length of stay: SFY'09=51 days, SFY'10= 55 days
- Total number of persons provided Homeless Prevention/Intervention assistance: SFY'09 = 7,496, SFY'10 = 8,072
- Total number of households provided Housing Security Guarantees (HSGP): SFY '09=858, SFY'10 =733*
- Average cost per "case": \$285

*Decreases in shelter utilization and HSGP(b) in SFY'10 attributed to a.)longer lengths of stay and b.) additional homeless prevention resources available through ARRA HPRP diverting people from shelter/homelessness



Challenges

The primary challenge in assisting homeless individuals and families move from situations of homelessness to housing stability continues to be a lack of both affordable housing and affordable supportive housing for individuals and families. The median cost of a 2 bedroom apartment in NH is \$1,056.

Lack of transportation across the state creates challenges in assisting people access shelters, as emergency shelters are not available in all regions

The Cost of Shelter

- \$40.47 (average) per person, per night or approximately \$1,214.00 each month

ARRA HPRP resources served 654 households, diverting people from shelter and preventing homelessness. When these resources are expended shelter census will rise and state funded prevention programs will experience increased demand



Contact Information

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