



New Hampshire Department of Health and Human Services

*To join communities and families in providing opportunities
for citizens to achieve health and independence*



Glenclyff Home (GH)



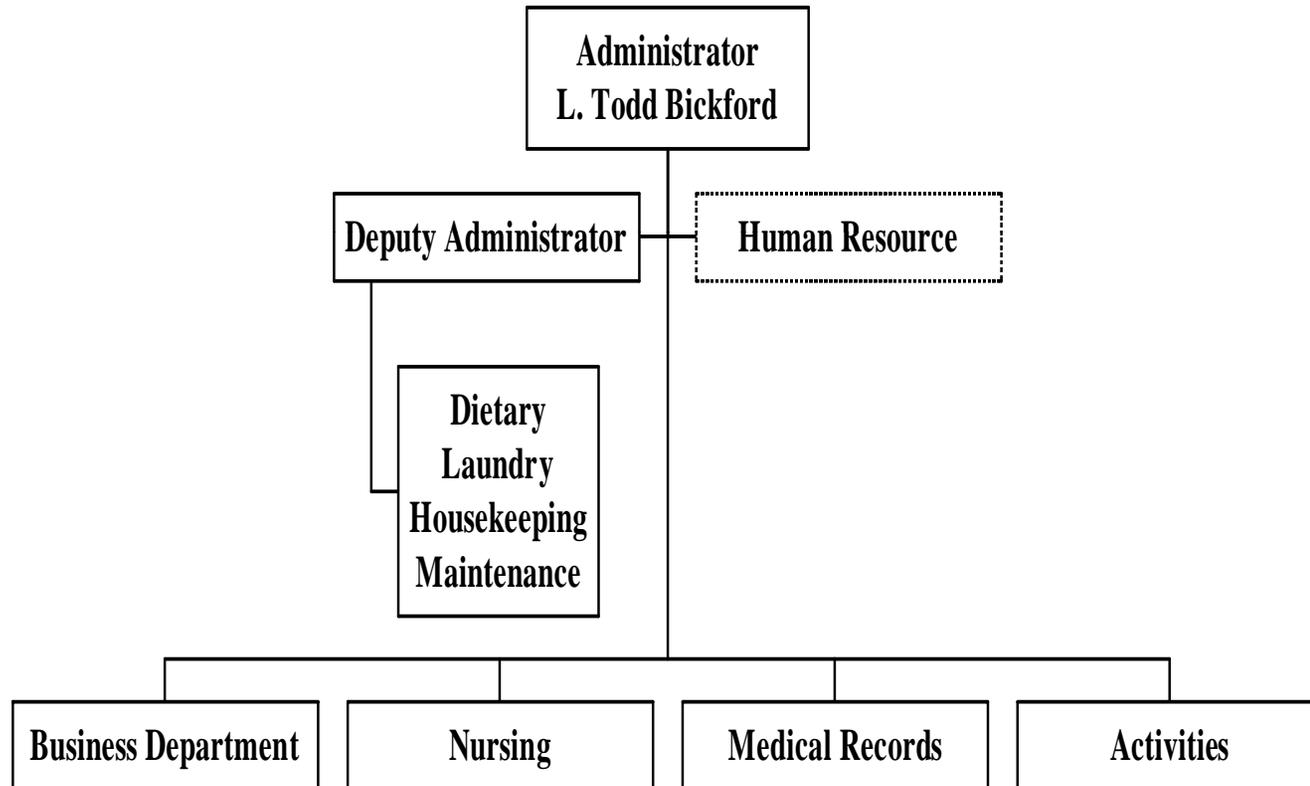
Glenclyff Home

Mission Statement

Glenclyff Home strives to provide a continuum of services to the New Hampshire's developmentally disabled and/or mentally ill population in a home-like atmosphere with an emphasis on independence, dignity and acceptance.



Glencliff Home





Organization

- GH has 8 internal departments
 - Nursing, consists of Nurses (RN and LPN) and Licensed Nurses Aides who provide direct care of residents
 - Medical Records, maintains and organizes all medical records, and addresses billing errors
 - Business Office, assists Administration with Budget prep./oversight, Medicaid billing, resident accounts, purchasing and property, etc.
 - Maintenance, repairs and maintains 67 acre campus, 20 buildings, and all utilities (GH is fully off the grid)
 - Housekeeping, maintains resident environment, infection control, hazardous bio. disposal, etc.
 - Laundry, provides all personal and facility laundry services
 - Activities, provides spiritual, social, recreational and entertainment services.
 - Dietary, provides all nutritional requirements, including special diets as ordered.



Personnel and Administrative Profile

- FY 11 GH has 190 authorized positions, 11 of which are unfunded
- GH is a CMS licensed nursing home that provides the highest level of quality of life and long term care for individuals that have developmental disabilities or mental illness who are not able to have their needs met in other settings.



Enabling Legislation

RSA 135-C New Hampshire Mental Health
Services System

:4 State Facilities; Rules.



Target Population Served

- GH Serves New Hampshire Residents who suffer from chronic Mental Illnesses and/or who are Developmentally Disabled
- All applicants must have Long Term Care and Pre-Admission Screening and Annual Residential Review (PASARR) approval.
- GH provides a home like environment where residents medical and psychiatric needs are met with the highest quality of care.



Service Delivery

- All Adult Daily Living skills and resident assistance are provided in-house by Nursing staff.
- Medical Services are provided on campus by two Physicians, with use of Cottage Hospital as needed
- Mental Health Services are provided on campus by a Psychiatrist contracted from Dartmouth Medical Center.
- Other specialist services are provided on-site or at specialists offices.



Expected Outcomes

- GH strives to provide the highest quality of life and care, as evidenced by excellent CMS survey results.
- GH strives to provide services to all NH citizens in need of our services.

– GH average Census:

FY 08	FY09	FY10	FY11 (as if 11/30/10)
108.91	106.96	111.6	113.34

- Currently have 43 people on a wait list.



Major Initiatives

- Using ARRA funds to complete a new power plant, to switch from costly Oil to Wood Chips, with additional co-generation of electricity to reduce utility costs
- Increase in census from 114 beds to 120 beds using improved technology to provide more services without additional staff.



Costs

- Billable Bed Days Provided

• <u>2009</u>	<u>2010</u>
• 38,566	40,162

- Total General Funds

• <u>2009</u>	<u>2010</u>
\$12,071,898	\$12,557,548



Challenges

- Future regulations requiring Electronic Health Records (EHR)
- Continued increases in costs of medical supplies
- Aging Population increasing



Contact Information

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