

NHHPP Member Service Utilization: 10/1/2014 - 9/30/2015

Percent of Unique Members That Used Service Total	Total for Both Plans			
	2014 Q4	2015 Q1	2015 Q2	2015 Q3*
Had a prescription written within any therapeutic class of drugs	46.7%	47.5%	47.7%	55.2%
Assigned to a Primary Care Provider (PCP)	89.6%	91.4%	93.5%	95.8%
Visited a Primary Care Provider (PCP)	35.7%	33.8%	33.5%	30.4%
Accessed Substance Use Disorder treatment service	2.8%	3.0%	3.6%	3.6%
Accessed mental health treatment service	12.4%	11.5%	11.6%	10.8%
Accessed the Emergency Department	16.0%	14.4%	14.4%	13.7%

Note:

Summary counts of member service use provided by MCO; not validated by DHHS at detail level

Enrollment counts from the MMIS

\* Preliminary pending additional claims payment for period