



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF HUMAN SERVICES
DIVISION OF CLIENT SERVICES

Nicholas A. Toumpas
 Commissioner

129 PLEASANT STREET, CONCORD, NH 03301

Carol E. Sideris
 Director

October 15, 2015

Dear Medicaid Recipient:

Earlier this year, the New Hampshire Department of Health and Human Services (DHHS) sent you a letter notifying you of a change from voluntary to mandatory participation in the Medicaid Care Management Program. As the New Hampshire Medicaid program continues to progress, Medicaid recipients who were able to opt out of Medicaid Care Management previously will soon be required to enroll. You will soon receive information about enrolling in Medicaid Care Management and selecting a health plan to receive your health care needs.

As a Medicaid recipient enrolling in Medicaid Care Management, you will have two plans to choose from to receive health care services. Each Health Plan works with doctors, hospitals, and other health care providers to provide for your needs.

NH Healthy Families	1-866-769-3085	www.nhhealthyfamilies.com
Well Sense Health Plan	1-877-957-1300	www.wellsense.org

You do not need to do anything today. Enrollment in Medicaid Care Management will begin on November 1, 2015, at which time you will be asked to select a Health Plan for yourself or a family member. You will have 60 days to pick a Health Plan. If you do not pick a Health Plan, one will be assigned to you. Your coverage with your Health Plan will begin on February 1, 2016. You will soon get an enrollment packet. DHHS that will tell you exactly what you need to do to pick a Health Plan that is best for you and your family.

If you or family members are already enrolled with one of the two Health Plans, you are currently enrolled in Medicaid Care Management and will not need to do anything. Should you wish to make changes to your Health Plan, you will have an opportunity during the annual open enrollment period in the fall.

If you have questions about this letter, you may call toll free to the Medicaid Service Center at 1-888-901-4999. For more information on Medicaid Care Management, please visit the Medicaid Care Management section of the DHHS website at <http://www.dhhs.nh.gov/ombp/caremgmt/index.htm>.

Sincerely,

 Carol E. Sideris
 Director