

## Do You Know That

- You have the right to appeal an action taken by your Health Plan by calling the Member Services telephone number on your health plan card.
- You have the right to grieve a decision made on an appeal through the Member Services telephone number on your health plan card.



After working through all of the processes with your Health Plan, you may contact us if you do not agree with the decision made.

**Call 1-844-ASK-DHHS.**

<http://www.dhhs.nh.gov/oos/aau/appeals.htm>

