



STATE OF NEW HAMPSHIRE
 DEPARTMENT OF HEALTH AND HUMAN SERVICES
 OFFICE OF HUMAN SERVICES
 DIVISION OF CLIENT SERVICES

Nicholas A. Toumpas
 Commissioner

129 PLEASANT STREET, CONCORD, NH 03301

Carol E. Sideris
 Director

May 29, 2015

Dear Medicaid Recipient:

As the New Hampshire Medicaid program continues to progress, Medicaid recipients who were able to opt out of Medicaid Care Management previously will soon be required to enroll. You do not have to do anything at this time. The Department of Health and Human Services (DHHS) wants to make you aware of this planned change.

As a Medicaid recipient required to enroll in Medicaid Care Management, you will have two plans to choose from to receive health care services. Each Health Plan works with doctors, hospitals, and other health care providers to provide for your needs.

NH Healthy Families	1-866-769-3085	www.nhhealthyfamilies.com
Well Sense Health Plan	1-877-957-1300	www.wellsense.org

You do not need to do anything today. You will get a letter from DHHS in the coming weeks that will tell you exactly what you need to do. The letter will explain everything you need to pick a Health Plan for yourself or a family member. You will also get information on the two Health Plans to help you select the Health Plan that is best for you and your family.

The enclosed instructions will help you set up a NH EASY account if you do not have one. With a NH EASY account, you can pick a Health Plan and manage your account online. For many people, a NH EASY account is the easiest way to submit information and make changes to their account.

If you or family members are already enrolled with one of the two Health Plans, you are currently enrolled in Medicaid Care Management. Should you wish to make changes to your Health Plan, you will have an opportunity during the annual open enrollment period in the Fall.

If you have questions about this letter, you may call toll free to the Medicaid Service Center at 1-888-901-4999. For more information on Medicaid Care Management, please visit the Medicaid Care Management section of the DHHS website at <http://www.dhhs.nh.gov/ombp/caremgmt/index.htm>.

Sincerely,

 Carol E. Sideris
 Director