



Department of Health and Human Services
Office of Medicaid Business and Policy
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DATE: September 17, 2013
TO: NH Medicaid Providers
FROM: Kathleen Dunn, RN, MPH - Associate Commissioner, Medicaid Director
RE: BREAKING NEWS: MCM Open Enrollment Begins

The Department of Health and Human Services has initiated MCM Open Enrollment for Medicaid clients.

Medicaid recipients will have at least 60 days to select one of the three Health Plans that will coordinate their care starting December 1, 2013. The Health Plans include Meridian Health Plan, New Hampshire Healthy Families, and Well Sense Health Plan.

To see sample recipient letters, resources, and training opportunities please visit the DHHS MCM webpage. From the DHHS home page at www.dhhs.nh.gov, just click on the MCM logo on the left hand side.

For more detailed information about MCM Open Enrollment, review the most recent provider communication: **Regular Update #5: MCM Open Enrollment**. You can find this release and all previous releases on the DHHS MCM webpage, just visit our home page at www.dhhs.nh.gov and click on the MCM logo on the left hand side.

Upcoming Events DHHS is partnering with the University of New Hampshire to offer a series of MCM trainings.

“How to Assist Your Clients: Navigating MCM Open Enrollment” training sessions will be repeated on October 8, 2013 and October 9, 2013. Both the in-person and webinar attendance options are available.

Training space is limited so please share this information with your front line staff and visit https://www.events.unh.edu/RegistrationForm.pm?event_id=15461 to make your reservation.

PLEASE NOTE: Training materials have been posted to the DHHS MCM website, including the presentation powerpoint. View these documents available under “Training Opportunities” <http://www.dhhs.nh.gov/ombp/caremgmt/provider-training.htm> on the DHHS website.

On Tuesday, October 29, 2013 and Thursday, October 31, 2013 two training sessions will focus on the variation of business processes under MCM. **More information will be forthcoming, including information how to reserve your in-person or webinar attendance And who on your staff will benefit from the training.**

Medicaid Recipient Communications Sample Letters and dates of open enrollment activities are available on the Department’s website labeled as “Sample Letters” <http://www.dhhs.nh.gov/ombp/caremgmt/important-dates.htm> under “I am a Medicaid Provider.”
