

A Quick Guide To Enrolling In A NH Medicaid Care Management Health Plan

Dear Medicaid Client: If you have received a letter from us indicating you are eligible to participate in the NH Medicaid Care Management Program, it is important that you select a Health Plan by the due date in your letter.

How do I sign up with a Health Plan?

You may sign up for a Health Plan in one of the following ways:

1. Call the Medicaid Service Center at 1-888-901-4999. A service representative will assist you.
2. Choose a Health Plan online through NH EASY! All you have to do is go to www.nheasy.nh.gov
3. Complete and return the Selection Form that you received in the mail.

When do I need to sign up with a Health Plan? You need to choose a Health Plan **before** the due date given in the letter you received from the NH Department of Health and Human Services.

What happens if I do not choose a Health Plan?

If you do not choose a Health Plan by the due date, the NH Department of Health and Human Services will choose one for you. It is important to review each Health Plan offered and select the one that is best for you.

What are my Health Plan choices?

You can select a Health Plan from the following choices:

Health Plan	Contact Information & Website For More Information
New Hampshire Healthy Families	www.NHhealthyfamilies.com Member Services: 1-866-769-3085
Well Sense Health Plan	www.WellSense.org Member Services: 1-877-957-1300

How do I decide which Health Plan is right for me?

Consider the following to decide which Health Plan is best for you:

- Make a list of the doctors, clinics, hospitals, and other providers you use now. Decide which one you like or are near where you live, and which ones you want to keep using.
- Find out which Health Plans your provider/s work with. This information is available on the Care Management website at www.dhhs.nh.gov/ombp/caremgmt/index.htm or you may call the Medicaid Service Center at 1-888-901-4999 to obtain this information.
- If you want to keep seeing your doctor, you must choose a Health Plan your doctor works with. You will be able to indicate the doctor you prefer when you enroll with a Health Plan.
- If your doctor works with more than one Health Plan, choose the Plan that you like best.
- Compare the Health Plans and see which ones offer the services you want. Both Plans offer the same basic benefits and health management programs, and **both cover the Medicaid services you get now**. Some Plans may offer extra services and programs that you may want.

Please remember that enrollment in a Health Plan and participation in Medicaid Care Management does not change the requirements for determining your eligibility for Medicaid.