

Care Management CSU
NH Department of Health and Human Services
PO Box 1810
Concord, NH 03302-9954

[Date]

Esta carta es un anuncio importante sobre sus beneficios de New Hampshire Medicaid. Por favor llame al Centro de Servicio de Medicaid al 1-888-901-4999 si tiene alguna pregunta en respecto a esta carta. Puede solicitar los servicios gratuitos de un intérprete.

[Casehead Name]
[Casehead Address]

ANNUAL OPEN ENROLLMENT ANNOUNCEMENT

Once a year you or someone in your household can change your Medicaid Health Plan.

If you are enrolled with a **Care Management Health Plan**, you have two choices in 2017:

- NH Healthy Families
- Well Sense Health Plan

If you like your Care Management Health Plan, you do not need to do anything - your coverage will continue. If you want to change from one of these Health Plans to the other, please go to NH Easy at www.nheasy.nh.gov or call the Medicaid Service Center at 1-888-901-4999 no later than **12/30/2016 at 4pm**. Your new plan coverage will start on January 1, 2017.

This table shows each person and their current Care Management Health Plan:

Name	Care Management Health Plan
Joe Smith	NH Healthy Families

We invite you to visit our website at <https://medicaidquality.nh.gov/> for information about quality of services and enrollee satisfaction for each of the Care Management Health Plans.

The Qualified Health Plan (QHPs) participating in the NH Premium Assistance Program, starting on January 1, 2017, are:

- Ambetter from NH Healthy Families - Ambetter Balanced Care 8
- Anthem BlueCross BlueShield - Anthem Silver Pathway X Enhanced HMO
- HPHC – ElevateHealth Silver HMO
- HPHC – NH Network Silver HMO Premium
- Minuteman Health – MyDoc HMO Silver Assistance A

Case#
ID : AE0127

Telephone: 1-888-901-4999 (NH Only)
TDD Access: 1-800-735-2964 (NH Only)

If you are enrolled with one of the plans listed above and you like your plan, you do not need to do anything - your coverage will continue. If you want to change from one of these Health Plans to the other, please go to NH Easy at www.nheasy.nh.gov or call the Medicaid Service Center at 1-888-901-4999 no later than **12/15/2016 at 4pm**. Your new plan coverage will start on January 1, 2017.

If you are currently enrolled with **Community Health Options - Community Assist** you must **pick a new plan because this plan will no longer be available after December 31, 2016.**

Qualified Health Plans may offer a state-wide provider network or regional networks. When you are choosing a QHP, be sure to keep in mind the providers you usually see when you access health care and the medications you currently use. Be sure to look for the health plans that work with those providers and offer those medications.

To pick one of the Qualified Health Plans listed above go to NH Easy at www.nheasy.nh.gov or call the Medicaid Service Center at 1-888-901-4999, no later than **12/15/2016 at 4pm**. **If you do not pick a new plan, one will be assigned to you.** Your coverage with the new plan will start on January 1, 2017.

This table shows each person and their current Qualified Health Plan:

Name		Qualified Health Plan
Ann Smith		Anthem: Anthem Silver Pathway x Enhanced HMO

] You may also get a notice from your health plan with information about changes in your health plan benefits. Go to NH Easy to get information about all of the health plans at www.nheasy.nh.gov. If you have a question regarding Open Enrollment, please call the Medicaid Service Center at 1-888-901-4999.