

New Hampshire Premium Assistance Program (Effective January 1, 2017)

Ambetter from New Hampshire Healthy Families	Minuteman Health	Anthem Blue Cross Blue Shield	Harvard Pilgrim Health Care: New Hampshire Network Silver HMO Premium	Harvard Pilgrim Health Care: ElevateHealth Silver HMO
Ambetter from New Hampshire Healthy Families offers My Health Pays – a benefit that offers cash benefits for completion of certain healthy behavior programs; such as quitting smoking, going to the gym or losing weight. Members could earn up to \$225 annually.	Minuteman covers comprehensive preventive services and wellness offerings that encourage our members to work on adopting healthy lifestyle practices throughout the course of their lives.	Anthem rewards you with a \$50 gift card for getting your annual physical with either your doctor or at any ConvenientMD location.	HPHC plans being offered are HMO's and require the member to pick a Primary Care Provider (PCP). If the member does not pick a PCP, one will be assigned. Referrals from the PCP for most specialty care is required.	HPHC plans being offered are HMO's and require the member to pick a Primary Care Provider (PCP). If the member does not pick a PCP, one will be assigned. Referrals from the PCP for most specialty care is required.
The Ambetter Balanced Care 8 network includes 23 hospitals. Ambetter from New Hampshire Healthy Families Plans do not offer out-of-network coverage in New Hampshire. Always consider a provider's network status before utilizing their services.	The Minuteman HMO network includes 15 New Hampshire hospitals plus additional hospitals in Massachusetts. When you join Minuteman, you will chose a Primary Care Provider (PCP) who is part of our New Hampshire In-Plan provider network to manage your care.	Anthem's Pathway network includes 22 NH hospitals and 9 hospitals in bordering states. Anthem's Find A Doctor Tool is a quick, easy way to search for your doctors and locations at www.anthem.com or through our mobile app.	The New Hampshire Network includes 26 New Hampshire hospitals and Harvard Pilgrim participating doctors, clinicians and facilities	The ElevateHealth network includes 18 hospitals and offers coverage throughout most of New Hampshire, excluding Carroll County.
Ambetter from New Hampshire Healthy Families enrollees can receive a 30 day supply of their medications at a local retail pharmacy or a 90 day supply through our Rx mail order program.	Members should use our online provider directory to determine if their current doctors, therapists, and other providers participate in our In-Plan provider network. Coverage is only provided for services received from contracted In-Plan providers in New Hampshire and Massachusetts	Anthem's Enhanced Personal Healthcare program gives your doctor added support so your doctor can spend more time with you and become your health care champion.	Members should always refer to the online directory to identify participating providers and facilities.	Members should always refer to the online directory to identify participating providers and facilities.
<p>Ambetter from New Hampshire Healthy Families offers disease management programs for:</p> <ul style="list-style-type: none"> • Asthma • Heart disease • Depression • Diabetes • Hyperlipidemia • High Blood Pressure • High Cholesterol • Low back pain • Pregnancy • Tobacco cessation <p>Ambetter from New Hampshire Healthy Families offers telecare management. New Hampshire Healthy Families offers a Tele-Care monitoring program which provides devices to assist with monitoring blood pressure, weight, blood sugar and pulse using web-based technology combined with telephonic disease management coaching for high risk members.</p>	<p>Chronic care management programs are available to Minuteman Health members with the following health conditions:</p> <ul style="list-style-type: none"> • Asthma • Depression • Diabetes • High Blood Pressure/High Cholesterol • Chronic Obstructive Pulmonary Disease • Heart Failure • Coronary Artery Disease 	Anthem offers health & wellness resources when you need it through 24/7 Nurseline, Care Support and MyHealth Advantage programs, all aimed to keep you at your healthy best.	Harvard Pilgrim is a nationally recognized leader in disease management	Harvard Pilgrim is a nationally recognized leader in disease management
<p>Ambetter from New Hampshire Healthy Families provides a full range of levels of care to treat the behavioral health and substance use disorder needs of our members. Our behavioral health and substance use disorder offerings include, but are not limited to; inpatient hospitalization, residential treatment, partial hospitalization, intensive outpatient, outpatient counseling and medication management.</p> <p>For members struggling with substance use disorder, we also cover residential detoxification and methadone treatment. Ambetter provides mental health and substance use disorder benefits without discriminating, but it is important to know that some of these services require prior authorization.</p> <p>We employ our Integrated Care Management model to align our care management staff. This allows for a single point of contact coordinating our medical and behavioral support teams while keeping the Primary Care Provider engaged throughout the care coordination process.</p> <p>In addition, we offer depression and perinatal depression disease management to provide telephonic outreach, education and support to members with these conditions.</p>	Minuteman covers inpatient, outpatient and intermediate services for mental health and substance use disorders. Examples of intermediate services include partial hospitalization programs, intensive outpatient programs, and clinically managed detoxification services. All non-emergency services must be received from an In-Plan provider.	The following benefits are available for medically necessary mental health and substance abuse care for diagnosis, crisis intervention and treatment: inpatient services including psychotherapy, psychological testing, electroconvulsive therapy and detoxification in a hospital or outpatient facility; outpatient services including office visits and treatment in an outpatient department of a hospital or outpatient facility such as partial hospitalization and intensive outpatient programs; residential treatment in a licensed residential treatment center. In addition, we continue to expand access for our members, including coverage of certain community support services in localities where a program's clinical supervision meets acceptable standards.	<p>The following benefits are available for medically necessary mental health and substance abuse care for diagnosis, crisis intervention and treatment:</p> <ul style="list-style-type: none"> • inpatient services including psychotherapy, • psychological testing • detoxification services • outpatient services including office visits and treatment in an outpatient department of a hospital or outpatient facility such as partial hospitalization • methadone maintenance • medication management 	<p>The following benefits are available for medically necessary mental health and substance abuse care for diagnosis, crisis intervention and treatment:</p> <ul style="list-style-type: none"> • inpatient services including psychotherapy, • psychological testing • detoxification services • outpatient services including office visits and treatment in an outpatient department of a hospital or outpatient facility such as partial hospitalization • methadone maintenance • medication management