

New Hampshire Community Mental Health Center (CMHC)

“1st in the Nation”

Military Liaison Initiative (MLI)

June, 2016



Mission

The mission of the Community Mental Health Center (CMHC) Military Liaison Initiative (MLI) is to improve access to and quality of care for veterans, service members and military families by:

1. Identifying military members being served;
2. Promoting military culture training and competence; and
3. Partnering with civilian-military providers.

2015 and Beyond

Launched on August 1, 2015, the CMHC Military Liaison Initiative identified, embedded, and trained a State Military Liaison Team including a State Military Liaison (8 hours weekly) and Agency Military Liaisons (10 hours monthly) representing each of the 10 CMHC's in NH. The overall goal of this initiative is to improve the access to and quality of care for veterans, service members and military families for decades to come.

State Accomplishments

- Increased awareness and knowledge of TRICARE and Veteran Choice as payment sources; **8** CMHC's currently accepting TRICARE (up from 2 at the start of the contract), remainder are in discussion or credentialing process, **2** are accepting Veteran Choice Card. **250** NH licensed CMHC clinicians now credentialed through TRICARE!
- Trained **630** CMHC staff in Military Culture and Evidence Based Practice, a total of **2007** training hours
- Established uniform question for all CMHCs to identify service members, veterans, and family members
- Increased Community Mental Health Center staff knowledge of military and veteran services and resources; VA Medical Centers, Vet Centers, Mass General Home Base Program, NH Care Coordination Programs, Military Medical resources, New Hampshire National Guard Directors of Psychological Health, etc.
- Developed partnerships between CMHC staff and VA Medical Centers, Vet Centers, Care Coordination Programs, Veteran Organizations, NH National Guard and Reserves, etc.
- Worked to meet the needs of Justice Involved Veterans by working collaboratively with local partners to build Veteran Behavioral Health Tracks within our courts.
- Partnered with NAMI NH to present Mental Health First Aid for Military Members, Veterans, and their families.
- Liaisons used creative methods to reach CMHC staff members. They increased awareness, energized staff, promoted military culture trainings, provided resources, and acted as a consultant.
- Individual CMHC accomplishments were many; CMHC and VFW "Welcome Home Event", Flag Dedication Ceremony, newsletters, outreach, "Lunch and Learn", Military Support Teams, Military Culture Roadshow, securing of grant funds for \$35,000 to provide mental health and unemployment services to veterans, etc.