



NEW HAMPSHIRE  
**DHHS**  
DEPARTMENT OF  
HEALTH & HUMAN SERVICES

**State of New Hampshire**  
**Department of Health and Human Services**

**System of Care for Healthy Aging**  
**Chris Santaniello, Associate Commissioner**

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*August 21, 2023*

# Outcomes for Today

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- 1. Understand the timelines for the System of Care for Healthy Aging.**
- 2. Understand what the Department has been working on that relates to the System of Care.**
- 3. Understand when certain requirements will be undertaken.**

# System of Care for Healthy Aging- Key Deliverables

- Develop a plan to fully establish and implement the system of care.
- Submit initial report to the Legislature on November 1, 2023.
  - Each year following, the contents of the report expands.
- On or before **July 1, 2024**: complete a CFI rate study.
- Submit a waiver request to the Center for Medicare & Medicaid Services on or before **September 30, 2024** to implement a presumptive eligibility process for Medicaid home and community-based waiver services.
- Improve functionality of the NH Easy system for those applying for services and those assisting them; create a public facing dashboard to track home and community-based waiver data; and create an on-line portal for the identification of available services on or before **June 30, 2025**.
- Expand the Aging and Disability Resource Center capacity.

# System of Care for Healthy Aging- Key Deliverables

- Expand the Aging and Disability Resource Center capacity.
- Increase access for eligibility by adjusting resource disregards and the financial lookback
- Expand who can be considered a provider of personal care services.



# Timeline

## July – December 2023

- ✓ *Rate Increases*
- ✓ *Legislative Report and Plan*
- ✓ *Hire staff positions*
- ✓ *Implement 36 month lookback*
- ✓ *Amend ADRC contracts*
- ✓ *IT enhancements*
- ✓ *Expand who can be a provider of personal care*
- ✓ *RFP Development for Consultants*

## January – June 2024

- ✓ *Implement resource disregard*
- ✓ *Request for Applications for Aging and Disability Resource Center Services*
- ✓ *Contract for Consultants to support the plan*
- ✓ *IT enhancements – public facing dashboards, portal*
- ✓ *Work on Rate Study*
- ✓ *Begin work on plan for the system of care*

## July – December 2024

- ✓ *Continue work started with the plan*
- ✓ *Report due to the Legislature*
- ✓ *Rate report due to the Legislature*
- ✓ *Budget request*
- ✓ *Submit Presumptive Eligibility Waiver*

## January – June 2025

- ✓ *Continue the work on the plan*
- ✓ *Budget*
- ✓ *Adjust CFI rates, based on funding*

# Existing Initiatives Supporting the System of Care

**Rate Increases-** HB 2 provided a 3% across the board rate increase for CFI services and targeted rate increases by January 1, 2024.

**HCBS Reinvestment Funds-** has enabled the Department to initiate some of the IT enhancements

**NWD Governance and Access Grant** – *Improve family and caregiver access to LTSS*

**Money Follows the Person-** Increase capacity to home and community based services

