



ADDENDUM #2

On December 12th, 2017, the New Hampshire Department of Health and Human Services published a request for applications to solicit applications from vendors to provide comprehensive primary care and related services to individuals in order to reduce health disparities and improve patient outcomes/experience of care, statewide.

This addendum is published to correct enumeration errors. Other than the renumbering of questions, and reflecting the renumbering within the Proposal Evaluation section, there are no substantive changes being released through this addendum.

The Department is publishing this addendum to:

1. Delete “Section 3.3.4 Enabling Services” and replace with the following:

3.2.4.3 Enabling Services

3.2.4.3.1 The selected vendor(s) must provide and facilitate enabling services, which are non-clinical services that support the delivery of basic primary care services and facilitate access to comprehensive patient care as well as social services that include, but are not limited to:

- 3.2.4.3.1.1 Benefit counseling;
- 3.2.4.3.1.2 Health Insurance eligibility and enrollment assistance;
- 3.2.4.3.1.3 Health education and supportive counseling;
- 3.2.4.3.1.4 Interpretation/Translation for individuals with Limited English Proficiency or other communication needs
- 3.2.4.3.1.5 Outreach, which may include the use of community health workers;
- 3.2.4.3.1.6 Transportation; and
- 3.2.4.3.1.7 Education of patients and the community regarding the availability and appropriate use of health services.