OFFICIAL RESPONSES TO VENDOR QUESTIONS
RFP-2019-DBH-06-ACTTE

No.	Question	Answer
1.	**Section 1. Introduction, Subsection 1.3. Contract Period** How many individuals would need to be served during this time frame?	Please see Q3 of the RFP.
2.	**Section 3. Statement of Work, Subsection 3.2. Scope of Services, Subsection 3.2.1.** Are out-of-state vendors (providing this service in another state) eligible to submit a proposal for this RFP?	Please see Addendum #1 (01/30/2019).
3.	**Section 3. Statement of Work, Subsection 3.2. Scope of Services, Subsection 3.2.4., Paragraph 3.2.4.1.** Is tele-psychiatry acceptable?	Tele-psychiatry is an acceptable service component of ACT. However, ACT services are driven by face to face, community-based contact. The psychiatrist is expected to participate in ACT Team meetings and be available for consult with the ACT Team and other treatment providers especially when facilitating transitions out of inpatient settings.

No.	Question	Answer
4.	**Section 4. Finance, Subsection 4.1. Financial Standards, Subsection 4.1.2.** a. Is the three (3) year funding for the project to cover the start-up or build-up costs? b. Is there a Medicaid fee-for-service or monthly case rate established for ACT Teams in New Hampshire? c. Is the three (3) year funding a supplement to a Medicaid rate or while the rate(s) may be negotiated? d. Is the three (3) year funding to cover ACT Team services to individuals not eligible to be billed through Medicaid?	a. Funding is for startup and program maintenance costs that cannot be billed to NH Medicaid/MCO/Other insurance carriers b. ACT services are reimbursed through the State's Managed Care Organizations (MCOs) on a per member, per month rate, which is established by contract between the MCO and the ACT Team program provider. c. The funding is for any services and/or program needs that cannot be billed to or covered by insurance payments. d. Please refer to Section 3. Statement of Work, Subsection 3.1. Covered Populations, Subpart 3.1.1.1. of the RFP, page 6 and c, above.