



Summary of Doorway Activity as of 12/31/2019

Month to Month Totals Summary													
	Jan '19	Feb '19	Mar '19	Apr '19	May '19	Jun '19	Jul '19	Aug '19	Sept '19	Oct '19	Nov '19	Dec '19	Totals to Date
All new client calls	199	182	211	247	206	396	387	372	369	444	471	471	3,955
Individuals Seen	362	301	348	429	381	423	429	390	342	321	320	372	4,418
Naloxone Kits Distributed	72	71	71	643	714	501	1185	980	984	1507	1306	1228	9,262
Clinical Evaluations	180	189	262	303	285	318	312	285	276	237	315	285	3,247
Treatment Referrals	187	265	324	408	456	579	595	453	431	393	502	477	5,070
Individuals Served**	472	444	493	593	527	710	705	677	625	664	724	733	7,367

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 12/1/2019 – 12/31/2019

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
AVH	7	3	0	0	10
Cheshire Medical Center	23	46	3	0	72
Concord Hospital	15	11	7	30	63
DHMC	16	12	1	5	34
Granite Pathways-Manchester	53	17	18	1	89
Granite Pathways-Nashua	14	7	1	0	22
LRGH	43	9	16	18	86
LRH	14	3	0	3	20
Wentworth-Douglass	40	18	9	8	75
Total	225	126	55	65	471



Summary of Doorway Activity as of 12/31/2019

Count of Individuals Seen by Reason Type	Total
Opioid Related	228
Alcohol Related	84
Cocaine Related	16
Marijuana Related	4
Methamphetamine Related	31
Other Social Service Related	1
Other Substance Related	8
Total	372

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	110
Referred by First Responder	5
Referred by Medical Professional	28
Referred by NH Project First	0
Referred by Safe Station	47
Referred by social service agency or clergy	55
Referred, other	28
Walk-ins	99
Total	372

*Other referral types could be primary care physician, social service agencies or organizations etc.

Count of Referrals Made by Type	Total
Medication Assisted Treatment	135
Outpatient-ASAM Level 1.0: Outpatient	54
Outpatient-ASAM Level 2.1: Intensive Outpatient	71
Outpatient-ASAM Level 2.5: Partial Hospitalization	4
Outpatient-Withdrawal Management	5
Peer Recovery Support	40
Residential-ASAM Level 3.1: Low Intensity	3
Residential-ASAM Level 3.5: High Intensity (Adult)	123
Residential-ASAM Level 3.5: Medium Intensity (Adolescent)	0
Residential-Withdrawal Management	42
Total	477

A client can receive multiple referrals.



Summary of Doorway Activity as of 12/31/2019

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
AVH	1	6	9	16
Cheshire Medical Center	16	18	56	90
Concord Hospital	22	6	41	69
DHMC	17	5	17	39
Granite Pathways-Manchester	4	121	85	210
Granite Pathways-Nashua	0	34	22	56
LRGH	6	31	80	117
LRH	6	9	14	29
Wentworth-Douglass	38	32	37	107
Total Individuals Served*	110	262	361	733

*Individual initiated services by calling 211 or a Doorway directly and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Data Source: Doorway self-reported metrics Alauzon-dhhs-bdas-sor