



Summary of Doorway Activity

Month to Month Totals Summary				
	Jan '19	Feb '19	Mar '19	TTL to Date
Calls from 211	199	182	211	592
Clinical Evaluations	180	189	262	631
Naloxone Kits Distributed	72	71	71	214
Treatment Referrals	187	265	324	776
Individuals Seen	362	301	348	1011
Individuals Served*	472	444	493	1409

*The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individual served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 3/4/2019 – 3/31/2019

211 Calls	Opioid	Alcohol	Other Substance	Other Social Service	Total
AVH	3	0	0	0	3
Cheshire Medical Center	14	3	0	3	20
Concord Hospital	12	7	8	9	36
DHMC	4	2	2	4	12
Granite Pathways-Manchester	30	12	7	4	53
Granite Pathways-Nashua	8	0	0	0	8
LRGHealthcare	14	7	1	4	26
LRH	14	1	0	0	15
Wentworth-Douglass	27	11	0	0	38
Total	126	43	18	24	211

Count of Individuals Seen by Access Type	
Referred by 211/DHC	66
Walk-ins	98
Other*	184
Total	348

* Referred by primary care physician/client/called for appointment.

Count of Individuals Seen by Reason Type	
Opioid related	252
Alcohol related	56
Cocaine related	8
Marijuana related	3
Methamphetamine related	17
Other substance related	3
Other social service related	3
Total	348

Count of Services Provided	
Clinical Evaluations Completed	262
Naloxone Kits Distributed	71
Treatment Referrals Made	324



De-duplicated Count of Individuals Served by each Doorway

Doorway	211 Referral Calls	Individuals Seen in Person	Individuals who both called 211 and entered a Doorway	De-duplicated count of individuals served only in person or only by phone*
AVH	3	10	-3	10
Cheshire Medical Center	20	14	-2	32
Concord Hospital	36	17	-11	42
DHMC	12	17	-2	27
Granite Pathways-Manchester	53	154	-2	205
Granite Pathways-Nashua	8	42	-4	46
LRGHealthcare	26	28	-5	49
LRH	15	20	-9	26
Wentworth-Douglass	38	46	-28	56
Total Individuals Served*	211	348	-66	493

*Individuals served is the **de-duplicated** count of individuals that were either seen in person or assisted by telephone, but not both.

Count of Referrals Made by Type

Medication Assisted Treatment	85
Outpatient-ASAM Level 1.0: Outpatient	33
Outpatient-ASAM Level 2.1: Intensive Outpatient	37
Outpatient-ASAM Level 2.5: Partial Hospitalization	1
Outpatient-Withdrawal Management	1
Peer Recovery Support	22
Residential-ASAM Level 3.1: Low Intensity	1
Residential-ASAM Level 3.5: High Intensity (Adult)	105
Residential-ASAM Level 3.5: Medium Intensity (Adolescent)	0
Residential-Withdrawal Management	39
Total	324

* The count of treatment referrals by type is based on assessments completed. A patient can be referred to more than one treatment type.