



Summary of Doorway Activity as of 3/31/2021

Totals by Quarter										Current Three Months		
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	Jan '21	Feb '21	Mar '21
All new client calls	393	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	688	709	723
Individuals Seen	649	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	348	329	400
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	2,729	2,430	4,157	877	1,899	1,381
Clinical Evaluations	451	906	873	837	702	644	996	924	796	242	255	299
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	419	384	415
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	905	905	1,002

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 3/1/2021 – 3/31/2021

All New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	22	1	0	0	0	23
Cheshire Medical Center	29	34	7	3	9	82
Concord Hospital	18	16	11	1	0	46
DHMC	15	4	1	2	4	26
Greater Manchester	62	31	10	6	42	151
Greater Nashua	34	27	18	1	34	114
Littleton Regional Healthcare	8	3	3	1	8	23
LRGHealthcare	83	31	7	7	19	147
Wentworth-Douglass	61	24	5	9	12	111
Total	332	171	62	30	128	723



Summary of Doorway Activity as of 3/31/2021

Count of Individuals Seen by Reason Type	Total
Alcohol Related	104
Cocaine Related	24
Marijuana Related	3
Methamphetamine Related	35
Opioid related	204
Other Social service related	23
Other Stimulant Related	0
Other Substance related	7
Total	400

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	121
Referred by First Responder	9
Referred by Medical Professional	63
Referred by NH Project First	0
Referred by Safe Station	26
Referred by social service agency or clergy	42
Referred, other*	39
Walk-ins	100
Total	400
*Other referral types could be primary care physician, social service agencies or organizations etc.	

Count of Referrals Made by Type	Total
Medication Assisted Treatment	91
Outpatient-ASAM Level 1.0: Outpatient	108
Outpatient-ASAM Level 2.1: Intensive Outpatient	41
Outpatient-ASAM Level 2.5: Partial Hospitalization	29
Outpatient-Withdrawal Management	5
Peer Recovery Support	40
Residential-ASAM Level 3.1: Low Intensity	17
Residential-ASAM Level 3.5: High Intensity (Adult)	49
Residential-Withdrawal Management	35
Total	415
A client can receive multiple referrals.	



Summary of Doorway Activity as of 3/31/2021

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	2	19	21	42
Cheshire Medical Center	23	61	59	143
Concord Hospital	29	25	17	71
DHMC	15	1	11	27
Greater Manchester	0	98	151	249
Greater Nashua	25	41	89	155
Littleton Regional Healthcare	10	2	13	25
LRGHealthcare	4	6	143	153
Wentworth-Douglass	13	26	98	137
Total Individuals Served*	121	279	602	1002

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.