



Summary of Doorway Activity as of 11/30/2019

Month to Month Totals Summary												
	Jan '19	Feb '19	Mar '19	Apr '19	May '19	Jun '19	Jul '19	Aug '19	Sept '19	Oct '19	Nov '19	Totals to Date
All new client calls	199	182	211	247	206	396	387	372	369	444	471	3,484
Individuals Seen	362	301	348	429	381	423	429	390	342	321	320	4,046
Naloxone Kits Distributed	72	71	71	643	714	501	1185	980	984	1507	1306	8,034
Clinical Evaluations	180	189	262	303	285	318	312	285	276	237	315	2,962
Treatment Referrals	187	265	324	408	456	579	595	453	431	393	502	4,593
Individuals Served**	472	444	493	593	527	710	705	677	625	664	724	6,634

\*\*The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 11/1/2019 – 11/30/2019

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
AVH	11	0	0	0	11
Cheshire Medical Center	49	46	14	2	111
Concord Hospital	24	15	6	19	64
DHMC	18	13	0	3	34
Granite Pathways-Manchester	36	27	22	0	85
Granite Pathways-Nashua	3	1	0	0	4
LRGH	43	8	12	11	74
LRH	15	4	0	2	21
Wentworth-Douglass	40	13	5	9	67
<b>Total</b>	<b>239</b>	<b>127</b>	<b>59</b>	<b>46</b>	<b>471</b>



Summary of Doorway Activity as of 11/30/2019

Count of Individuals Seen by Reason Type	Total
Opioid Related	191
Alcohol Related	77
Cocaine Related	10
Marijuana Related	0
Methamphetamine Related	31
Other Social Service Related	4
Other Substance Related	7
<b>Total</b>	<b>320</b>

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	67
Referred by First Responder	6
Referred by Medical Professional	34
Referred by NH Project First	0
Referred by Safe Station	39
Referred by social service agency or clergy	42
Referred, other	30
Walk-ins	102
<b>Total</b>	<b>320</b>

\*Other referral types could be primary care physician, social service agencies or organizations etc.

Count of Referrals Made by Type	Total
Medication Assisted Treatment	144
Outpatient-ASAM Level 1.0: Outpatient	65
Outpatient-ASAM Level 2.1: Intensive Outpatient	58
Outpatient-ASAM Level 2.5: Partial Hospitalization	8
Outpatient-Withdrawal Management	2
Peer Recovery Support	32
Residential-ASAM Level 3.1: Low Intensity	13
Residential-ASAM Level 3.5: High Intensity (Adult)	121
Residential-ASAM Level 3.5: Medium Intensity (Adolescent)	0
Residential-Withdrawal Management	59
<b>Total</b>	<b>502</b>

A client can receive multiple referrals.



Summary of Doorway Activity as of 11/30/2019

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
AVH	5	4	6	15
Cheshire Medical Center	15	22	96	133
Concord Hospital	16	12	48	76
DHMC	12	6	22	40
Granite Pathways-Manchester	0	106	85	191
Granite Pathways-Nashua	0	20	4	24
LRGH	2	21	72	95
LRH	7	12	14	33
Wentworth-Douglass	10	50	57	117
<b>Total Individuals Served*</b>	<b>67</b>	<b>253</b>	<b>404</b>	<b>724</b>

\*Individual initiated services by calling 211 or a Doorway directly and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

\*\*Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

\*\*\*The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Data Source: Doorway self-reported metrics Alauzon-dhhs-bdas-sor