



Summary of Doorway Activity as of 11/30/2020

Totals by Quarter								Current Three Months		
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	Sept '20	Oct '20	Nov '20
All new client calls	393	849	1,128	1,386	1,810	2,024	2,208	723	830	634
Individuals Seen	649	1,233	1,161	1,013	1,170	772	1,258	484	450	283
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	2,729	579	993	769
Clinical Evaluations	451	906	873	837	702	644	996	369	387	257
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	1,489	441	503	422
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	2,897	990	1,082	789

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 11/1/2020 – 11/30/2020

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	20	0	0	0	20
Cheshire Medical Center	32	26	6	2	66
Concord Hospital	17	22	13	0	52
DHMC	12	10	2	3	27
Greater Manchester	19	11	41	13	84
Greater Nashua	55	34	11	7	107
Littleton Regional Healthcare	12	1	0	0	13
LRGHealthcare	106	13	8	9	136
Wentworth-Douglass	55	27	10	37	129
Total	328	144	91	71	634



Summary of Doorway Activity as of 11/30/2020

Count of Individuals Seen by Reason Type	Total
Alcohol Related	72
Cocaine Related	3
Marijuana Related	1
Methamphetamine Related	22
Opioid related	168
Other Social service related	9
Other Substance related	8
Total	283

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	128
Referred by First Responder	6
Referred by Medical Professional	40
Referred by NH Project First	0
Referred by Safe Station	20
Referred by social service agency or clergy	26
Referred, other	24
Walk-ins	39
Total	283
*Other referral types could be primary care physician, social service agencies or organizations etc.	

Count of Referrals Made by Type	Total
Medication Assisted Treatment	102
Outpatient-ASAM Level 1.0: Outpatient	75
Outpatient-ASAM Level 2.1: Intensive Outpatient	33
Outpatient-ASAM Level 2.5: Partial Hospitalization	21
Outpatient-Withdrawal Management	5
Peer Recovery Support	44
Residential-ASAM Level 3.1: Low Intensity	12
Residential-ASAM Level 3.5: High Intensity (Adult)	89
Residential-Withdrawal Management	41
Total	422
A client can receive multiple referrals.	



Summary of Doorway Activity as of 11/30/2020

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	5	12	15	32
Cheshire Medical Center	32	32	34	98
Concord Hospital	20	12	32	64
DHMC	11	6	16	33
Greater Manchester	0	42	84	126
Greater Nashua	25	29	82	136
Littleton Regional Healthcare	9	1	4	14
LRGHealthcare	13	8	123	144
Wentworth-Douglass	13	13	116	142
Total Individuals Served*	128	155	506	789

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one