



Summary of Doorway Activity as of 9/30/2020

Totals by Quarter							Current Three Months		
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	Jul '20	Aug '20	Sept '20
All new client calls	393	849	1,128	1,386	1,810	2,024	746	739	723
Individuals Seen	649	1,233	1,161	1,013	1,170	772	369	405	484
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	573	1,577	579
Clinical Evaluations	451	906	873	837	702	644	259	368	368
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	514	534	441
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	950	957	990

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 9/1/2020 – 9/30/2020

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	16	1	7	1	25
Cheshire Medical Center	36	29	7	0	72
Concord Hospital	21	11	23	0	55
DHMC	16	11	6	6	39
Greater Manchester	31	11	68	22	132
Greater Nashua	65	20	11	6	102
Littleton Regional Healthcare	7	0	0	0	7
LRGHealthcare	74	18	15	15	122
Wentworth-Douglass	73	23	14	59	169
Total	339	124	151	109	723



Summary of Doorway Activity as of 9/30/2020

Count of Individuals Seen by Reason Type	Total
Alcohol Related	99
Cocaine Related	14
Marijuana Related	6
Methamphetamine Related	37
Opioid related	276
Other Social service related	39
Other Substance related	13
Total	484

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	217
Referred by First Responder	8
Referred by Medical Professional	37
Referred by NH Project First	1
Referred by Safe Station	20
Referred by social service agency or clergy	31
Referred, other	12
Walk-ins	158
Total	484
*Other referral types could be primary care physician, social service agencies or organizations etc.	

Count of Referrals Made by Type	Total
Medication Assisted Treatment	85
Outpatient-ASAM Level 1.0: Outpatient	88
Outpatient-ASAM Level 2.1: Intensive Outpatient	49
Outpatient-ASAM Level 2.5: Partial Hospitalization	18
Outpatient-Withdrawal Management	4
Peer Recovery Support	43
Residential-ASAM Level 3.1: Low Intensity	15
Residential-ASAM Level 3.5: High Intensity (Adult)	93
Residential-Withdrawal Management	46
Total	441
A client can receive multiple referrals.	



Summary of Doorway Activity as of 9/30/2020

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	10	6	15	31
Cheshire Medical Center	26	46	46	118
Concord Hospital	27	16	28	71
DHMC	12	8	27	47
Greater Manchester	0	67	132	199
Greater Nashua	33	18	69	120
Littleton Regional Healthcare	6	12	1	19
LRGHealthcare	29	25	93	147
Wentworth-Douglass	74	69	95	238
Total Individuals Served*	217	267	506	990

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one