

State of New Hampshire
 Department of Health and Human Services
 Provider Selection Subcommittee



Committee Members: Ann Potoczak, Kim Shottes, Ellen Barry, Bob Leda, Pam Dushan, Kristen Henderson, Victoria Hinton, Rob Gillis, Jerry Donovan, Chad Alden, Carolyn Virtue

Meeting Purpose/Goals: Provider Selection Subcommittee
 DATE: June 30, 2020
 TIME: 1:00 pm -3:00 pm
 CONFERENCE LINE: Zoom

DHHS STAFF: Sandy Hunt, Laurie Vachon, Abby Conger, Jan Skoby, Jessica Kennedy

Minutes				
<i>Ground Rules: Please be present and actively engaged; please hibernate technology.</i>				
<i>Time</i>	<i>Topic</i>	<i>Category</i>	<i>Leader(s)</i>	<i>Key Takeaways & Action Items</i>
1:00-1:05	Welcome, Agenda Review & Introductions	Information	Sandy Hunt	The goal of the Provider Selection Subcommittee is to ensure that families and individuals are able to choose their own providers for services
1:05-2:00	Review of Revised CAP Timeline Discussion on Time Frames	Information	All	<ul style="list-style-type: none"> The draft updated CAP timeline will be reviewed with both CAP subcommittees for stakeholder feedback. Feedback and reactions to the revised timeline will be taken into consideration for the final draft. The Rate Setting/Direct Billing group will review the timeline at their meeting on 7/17.
2:00 - 2:50	Provider Selection Process Template Process for Only Willing	Information	All	<ul style="list-style-type: none"> Mark's team was working on a process flow chart that will help outline the template, Sandy will check in with Mark to see where they are at. Appendix K allows states to be in conflict in response to capacity issues related to Covid-19. NH has asked for this flexibility through the Appendix K until 2/28/21. OWQP Policy was revised and will be redistributed.

	<p>and Able Providers</p> <p>Provider Directory - Servicelink</p>		<ul style="list-style-type: none"> • Provider Capacity Plans - BDS will be asking agencies for their plan on conflict of interest in their region, not expected to be fully in compliance but what they project the numbers of individuals in conflict will look like and remediation plans. • Implementation of ServiceLink as statewide provider selection tool will replace the RFP process 2/1/21. • Capital budget may have included a funding request for Servicelink, Sandy will work with Thom to find out. The funding would allow for an additional filter to be added to Servicelink to be able to search for DD providers. • Need to come up with a plan B in case Servicelink is unable to add a filter.
	<p>Action Item review and updates</p>	<p>Information</p>	<ul style="list-style-type: none"> • Provider agency outcome report will be focused on post CAP implementation, it is still important but is not a requirement for compliance so it will be done post implementation. • Several changes have been made to HRST. Plan to implement in the next few months. BDS will keep this group updated on any changes. • HRS will be adding a function that will allow multiple Service Coordinators access when services are being provided in multiple regions. • Questions & Comments: <p>Will the vetting process from Servicelink include the vetting that the agencies currently do?</p> <p>The 211 vetting process will verify the legitimacy of the business. Program Integrity will have an additional layer of vetting for Medicaid enrolled providers. Local vetting will still need to be done at the agency level.</p> <p>Do providers have to bill?</p> <p>We are still learning the details around Medicaid providers, when we last met in January we believed that only providers that choose to directly bill would be required to become an enrolled Medicaid provider, since then we have learned and currently believe that all providers will be required to become a Medicaid enrolled provider but do not have to directly bill MMIS. This is being looked at by the direct bill committee.</p> <p>Are the “know your rights” books geared toward the individuals or the families?</p>

				<p>They are focused on the rights of the individual.</p> <p>Would independent service providers enter themselves into ServiceLink?</p> <p>Yes, anyone providing services would want their information on ServiceLink. They enter all of their contact information and what services they provide.</p> <p>Comment: There will be difficulties for some individual providers of service coordination trying to enroll. Licensure is part of the certification process to become a Medicaid enrolled provider, the certification process will be a big lift for an individual person. There will be a need to create a mechanism for an individual that is providing service coordination to have assistance with certification or a plan B. The key to conflict free is having all of the providers on an equal playing field</p>
2:50-3:00	Closing Action Items & Next Steps	Discussion	Sandy Hunt	<ul style="list-style-type: none"> Next meeting will be in 6 weeks, Jess will send out dates
<i>Date</i>	<i>Action Item</i>	<i>Assigned to</i>	<i>Due Date</i>	<i>Comments</i>
6/30		Sandy		Consideration around direct bill providers certification process regarding independent case managers and possible 6 month probationary period
6/30		Sandy & Mark		Follow up with Mark Mills to see what has been drafted for the process flow chart
6/30		Sandy		Create provider selection process template for service coordinators to assist families in provider selection process
6/30		Sandy		Revise timeline based on Carolyn's feedback
6/30		Sandy & Thom		Sandy meet with Thom re: ServiceLink filter and capital funding request. Need a plan B in case ServiceLink cannot add the filter
