



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF MEDICAID BUSINESS AND POLICY

Bureau of Developmental Services

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Dear Interested Parties:

I am sending you this letter to provide an update regarding the status of New Hampshire's 1915(c) Waivers for Developmental Services and Acquired Brain Disorder Services.

The New Hampshire Department of Health and Human Services (DHHS) through the Bureau of Developmental Services (BDS) is in the process of renewing these waivers. As part of this process, the Centers for Medicare and Medicaid Services (CMS) has required BDS to provide a Corrective Action Plan (CAP) for two areas of the service delivery system:

1. Conflict of Interest in Case Management to be in compliance with the Home and Community Based Setting (HCBS) regulations requiring the separation of case management and direct service delivery; and
2. New Hampshire's Organized Health Care Delivery System, relating to the payment process to providers.

We are currently working with CMS to obtain approval of a CAP. This will serve as a framework for the process that New Hampshire will undertake to reach compliance with CMS' standards. It is not a commitment to an identified, specific model for delivery of services; instead, it is a roadmap that New Hampshire will follow to develop a structure that meets federal requirements. I want to assure you that the proposed process relies heavily on stakeholder engagement at all levels. Once New Hampshire receives approval of its CAP, I will share that broadly. It is only together that we can begin the process towards compliance.

As you know, any change involving the service delivery system requires a thoughtful, well planned, and rich stakeholder engaged process to ensure no disruption to the service delivery system.

I look forward to working with all of you in this very important process and we will keep you informed at each step in resolving CMS's concerns. Thank you.

Sincerely,


Christine L. Santaniello
Director