New Hampshire Family-Centered Early Supports and Services

Program Directory

July 2021
New Hampshire’s Developmental Services System

Area Agencies

There are 10 Area Agencies that are divided into geographical regions throughout New Hampshire that contract with the NH Bureau of Developmental Services to provide services to individuals with developmental disabilities and families. Each Area Agency is the State contract designee to provide services (including Early Supports and Services) in their respective region and combined they serve New Hampshire’s developmental disability, and acquired brain injury communities totaling in excess of 6,000 individuals.

This map shows how the ten area agencies are distributed across the state.
### Towns and Cities by Region

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Region 1

FCESS Program: Northern Human Services
Family-Centered Early Supports and Services
71 Hobbs Street Suite 102, Conway, NH 03818

Program Director
Karen Willett, Program Director
Office: 603-447-8047
Cell: 603-662-2234
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kwillett@northernhs.org

Intake Coordinator
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Cell: 603-986-0086
FAX: 603-447-4358
crowe@northernhs.org

Records Assistant
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rcurtis@northernhs.org

Data Entry, Billing and Compliance
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tgallagher@northernhs.org

Region 1 Area Agency: Northern Human Services
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www.northernhs.org

Executive Director: Eric Johnson
Business Manager: Dale Heon
ejohnson@northernhs.org
dheon@northernhs.org

AA FCESS/FS Management
Mark Vincent
Office: 603-447-8224
Fax: (603) 837-9061
mvincent@northernhs.org

Family Support
Coos County (except Whitefield & Lancaster)
Stephanie Boutin (Interim SC) 603-447-8213
Family Support Coordinator
603-636-2555 – Groveton
603-237-4955 - Colebrook
603-752-1005 – Berlin
sboutin@northernhs.org

Upper Grafton Counties (Whitefield/Lancaster)
Shanon Smith
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603-447-8229 – Upper Grafton
ssmith@northernhs.org

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Amanda Emery
Family Support Coordinator
603-447-8051
aemery@northernhs.org
Region 2

FCESS Program: PathWays Family-Centered Early Supports and Services
654 Main Street, Claremont, NH 03743

Program Director & Intake Coordinator
Heather Murphy-Hicks
603 504-1520
Fax: 603 542-0421
hhicks@pathwaysnh.org

Region 2 Area Agency: PathWays of the River Valley
654 Main Street, Claremont, NH 03743
603-542-8706  FAX: 603-542-0421
www.pathwaysnh.org
Executive Director: Mark Mills
mmills@pathwaysnh.org

AA FCESS Management
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Family Support
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cshomphe@pathwaysnh.org

Data Entry
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Region 3

FCESS Program: Lakes Region Family-Centered Early Supports and Services
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Mailing address: PO Box 509, Laconia NH 03247
Phone: 1 800-649-8817 or (603) 524-8811

Program Manager
Brenda Greene
603-581-1559
Fax: 524-0702
Brenda.greene@lrcs.org

Intake Coordinator
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tyaine.guarriello@lrcs.org

Region 3 Area Agency: Lakes Region Community Services
PO Box 509, Laconia, NH 03247-0509
603-524-8811 FAX 603-524-0702
www.lrcsc.org

President & CEO: Rebecca Bryant
rebecca.bryant@lrcs.org

Vice President & CFO: Shelley Kelleher
shelley.kelleher@lrcs.org

AA FCESS Management
Erin Pettengill
603-581-1571
erin.pettengill@lrcs.org

Family Support/Family Resource Center
Erin Pettengill
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erin.pettengill@lrcs.org

Data Entry
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jennifer.nelson@lrcs.org
Region 4

FCESS Program: Community Bridges Early Supports and Services Program
70 Pembroke Road, Concord NH 03301

Program Director
Karen Lofgren
603-225-4153 ext. 278
Voice Mail: 226-3212
1 800-499-4153
FAX 603-226-0376
klofgren@communitybridgesnh.org

Intake Coordinator
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1 800-499-4153
FAX 603-225-0376
mdemeritt@communitybridgesnh.org

Data Entry
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Region 4 Area Agency: Community Bridges
70 Pembroke Road, Concord NH 03301
603-225-4153 FAX 603-225-0376
www.communitybridgesnh.org

CEO: Ann Potoczak
apotoczak@communitybridgesnh.org

Business Manager (CFO): Frank Lossani
flossani@communitybridgesnh.org

AA FCESS Management
Ann Potoczak
apotoczak@communitybridgesnh.org

Family Support
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603-225-4153
cfaison@communitybridgesnh.org
Region 5

FCESS Programs:

**MDS Birth to Three**  *Partnering with Families*  
103 Roxbury Street, Suite 102  
Keene, NH 03431

**Program Director**  
Jason Peck  
603-352-0165  
FAX: 603 352-1637  
Jason@mds-nh.org

**Program Coordinator**  
Kate Jobmann  
kate@mds-nh.org

**Data Entry**  
Mandi Slate  
mandislate@mds-nh.org

**Rise for baby and family**

147 Washington Street  
Keene, NH 03431

**Executive Director**  
Alicia Deaver  
603-357-1395  
FAX 603-357-1397  
adearer@riseforbabyandfamily.org

**ESS Director**  
Emily Burke  
eburke@riseforbabyandfamily.org

**Data Entry**  
Heather Smith  
hsmith@riseforbabyandfamily.org

Region 5 Area Agency:  
Monadnock Developmental Services, Inc.

121 Railroad Street, Keene, NH 03431  
603-352-1304  
FAX 603-352-1637  
www.mds-nh.org

**Executive Director**:  
Alan Greene  
alan@mds-nh.org

**Business Manager**:  
Joel Fitzpatrick  
Joel@mds-nh.org

**AA FCESS Management**  
Lynn Yeiter, Children’s Services Supervisor  
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anna@mds-nh.org

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**Data Entry**  
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lurleen@mds-nh.org
Region 6

FCESS Programs:

**Gateways Early Supports and Services**
144 Canal Street, Nashua, NH 03064

**Program Director:**
Gloria Fulmer (Interim Director)
603-566-7445
FAX: 603-889-5460
gfulmer@gatewayscs.org

**The Children’s Pyramid**
PO Box 1269, Nashua, NH 03061

**Program Senior Manager:**
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603-883-8205
FAX: 603-943-7659
mrathburn@nashuacenter.org

**Executive Director:** Emily Manire
emanire@nashuacenter.org

---

**Region 6 Area Agency:**
Gateways Community Services
144 Canal Street, Nashua, NH 03064   603-882-6333   FAX 603-889-5460
www.gatewayscs.org

**Executive Director:** Sandra Pelletier
spelletier@gatewayscs.org

**Business Manager/Contracts:** Timothy Leach, CFO
tleach@gatewayscs.org  459-2718.

**AA FCESS Management**
**Vice President of Individual and Family Services**
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603-459-2745
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**Data Entry**
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ebates@gatewayscs.org

Roxanne Bernier (NHLeads Data)
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rbernier@gateways.org
Region 7

FCESS Programs:

**Easterseals Family Centered Early Supports and Services**
435 South Main St.
Manchester, NH 03102

**Program Director:**
Heather Herod
603-666-5982 Ext. 34
FAX 603-621-3492
Hherod@eastersealsnh.org

**The Moore Center Family Centered Early Supports and Services**
195 McGregor Street Unit 400
Manchester, NH 03102

**Program Director:**
Amy Natale
603-206-2802
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amy.natale@moorecenter.org

**Program Manager:**
Kim Adams
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FAX 603-622-4278
kim.adams@moorecenter.org

---------------------------------------------------------------------------------------------

**Region 7 Area Agency:**
The Moore Center
195 McGregor Street Unit 400 Manchester, NH 03102 603-206-2700  FAX 603-206-2710
www.moorecenter.org

**Executive Director:** Paul Boynton
paul.boynton@moorecenter.org

**Business Manager:** Janet Bamberg
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Diane.Bolduc@moorecenter.org

**FCESS Intake Manager**
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603-206-2732
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Elizabeth.Warner@moorecenter.org

**FCESS Intake and Client Specialist & Family Support**
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603-206-2806
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Region 8

FCESS Programs:

Waypoint Family Centered Early Supports and Services Program
9 Hampton Road, Exeter, NH 03833

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HugenerM@waypointnh.org

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LucciN@waypointnh.org

Program Manager
Lara Dubois
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Administrative Assistant/Intake Coordinator:
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Richie McFarland Children’s Center
11 Sandy Point Road
Stratham, NH 03885
www.richiemcfarland.org
Phone: 603-778-8193
Fax: 603-778-0388

Executive Director
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603-778-8193 Cell: 770-0749
psmallporter@richiemcfarland.org

Program / Intake Coordinator
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sford@richiemcfarland.org

Program Records Manager
Patty Small
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psmall@richiemcfarland.org

Region 8 Area Agency:  One Sky Community Services
755 Banfield Road, Ste 3, Portsmouth NH 03801  603-436-6111  FAX 603-436-4622
www.oneskyservices.org

Executive Director: Chris Muns  Business Manager: Ty Quinn X152
c.muns@oneskyservices.org  t.quinn@oneskyservices.org
### Region 9

#### FCESS Program:  
**Community Partners: Family Centered Early Supports and Services**  
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Dover, NH 03820-4375

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#### Region 9 Area Agency:  
**Community Partners:**  
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**Executive Director**  
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**Business Manager**  
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603-516-9522

**Controller**  
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Family Support Director
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kelliott@communitypartnersnh.org

Data Entry
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lfieldsend@communitypartnersnh.org
Region 10

FCESS Programs:

Easterseals Family-Centered Early Supports and Services
15 Ermer Road, Unit 102 & 103
Salem, NH 03079

Director
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FAX: 603-898-4385
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The Children's Pyramid
PO Box 1269, Nashua, NH 03061

Program Senior Manager
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603-883-8205 ext. 20
FAX: 603-943-7659
mrathburn@nashuacenter.org

Executive Director: Emily Manire
emanire@nashuacenter.org

Region 10 Area Agency: Community Crossroads
8 Commerce Drive, Atkinson, NH 03811 603-893-1299  FAX 603-893-5401

www.region10nh.org

CEO: Dennis Powers
Executive Director: Cynthia Mahar
cmahar@communitycrossroadsnh.org

Business Manager: Ann-Marie Miller
amiller@communitycrossroadsnh.org
603-893-1299 ext. 328

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kjudson@communitycrossroadsnh.org

Intake Coordinator
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kjudson@communitycrossroadsnh.org

Data Entry
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Rdumont@communitycrossroadsnh.org
State of New Hampshire

Statewide Services

Early Intervention Specialist Certificate
Nicole Bushaw, Part C Coordinator
603-271-6711
nicole.m.bushaw@dhhs.nh.gov
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/certification.htm

NHLeads Data System
Darlene Ferguson
support@csni.org

Parent Information Center
Michelle Lewis, Director
54 Old Suncook Road
Concord, NH 03301
603-224-7005
mlewis@picnh.org
http://www.parentinformationcenter.org/

Welcome to ESS Orientation
Coordinator: Pamela Miller Sallet
pms88@comcast.net
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/orientation.htm

Bureau of Family Centered Services
Family Centered Early Supports and Services
129 Pleasant Street Concord, NH 03301
Fax: 603-271-5166
1-800-852-3345
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/index.htm

Contact: Deirdre Dunn Tierney
Bureau Chief, BFCS
603-271-8181
deirdre.dunn@dhhs.nh.gov

Contact: Kathleen Gray, Family Support Administrator
603-271-4498
kathleen.e.gray@dhhs.nh.gov

Contact: Vacant, Part C Program Specialist
Contact: Vacant, Part C Program Assistant
Contact: Vacant, Part C Data Manager