New Hampshire’s Developmental Services System

Area Agencies

There are 10 Area Agencies that are divided into geographical regions throughout New Hampshire that contract with the NH Bureau of Developmental Services to provide services to individuals with developmental disabilities and families. Each Area Agency is the State contract designee to provide services (including Early Supports and Services) in their respective region and combined they serve New Hampshire’s developmental disability, and acquired brain injury communities totaling in excess of 6,000 individuals.

This map shows how the ten area agencies are distributed across the state.
## Towns and Cities by Region

### Region I

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<th>Albany</th>
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# Region 1

**FCESS Program:** Northern Human Services  
*Family-Centered Early Supports and Services*  
71 Hobbs Street Suite 102, Conway, NH 03818

<table>
<thead>
<tr>
<th><strong>Program Director</strong></th>
<th><strong>Intake Coordinator</strong></th>
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</thead>
<tbody>
<tr>
<td>Karen Willett, Program Director</td>
<td>Cassie Rowe</td>
</tr>
<tr>
<td>Office: 603-447-8047</td>
<td>603-447-8044</td>
</tr>
<tr>
<td>Cell: 603-662-2234</td>
<td>Cell: 603-986-0086</td>
</tr>
<tr>
<td>Fax: 603-447-4358</td>
<td>FAX: 603-447-4358</td>
</tr>
<tr>
<td><a href="mailto:kwillett@northernhs.org">kwillett@northernhs.org</a></td>
<td><a href="mailto:crowe@northernhs.org">crowe@northernhs.org</a></td>
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<tr>
<th><strong>Records Assistant</strong></th>
<th><strong>Data Entry, Billing and Compliance</strong></th>
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<tbody>
<tr>
<td>Ruth Curtis</td>
<td>Theresa Gallagher</td>
</tr>
<tr>
<td>Office: 603-447-8046</td>
<td>Office: 603-447-8045</td>
</tr>
<tr>
<td>Fax: 603-447-4358</td>
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<tr>
<td><a href="mailto:rcurtis@northernhs.org">rcurtis@northernhs.org</a></td>
<td><a href="mailto:tgallagher@northernhs.org">tgallagher@northernhs.org</a></td>
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Region 1 Area Agency: Northern Human Services  
87 Washington Street, Conway, NH 03818  
603-447-3347  
FAX: 603-447-8893  
www.northernhs.org

**Executive Director:** Eric Johnson  
**Business Manager:** Dale Heon

ejohnson@northernhs.org  
dheon@northernhs.org

**AA FCESS/FS Management**

Mark Vincent  
Office: 603-447-8224  
Fax: (603) 837-9061  
mvincent@northernhs.org

**Family Support**

*Coos County (except Whitefield & Lancaster)*  
Stacey Bilodeau  
Family Support Coordinator  
603-636-2555 – Groveton  
603-237-4955 - Colebrook  
603-752-1005 – Berlin  
sbilodeau@northernhs.org

*Upper Grafton Counties (Whitefield/Lancaster)*  
Shanon Smith  
Family Support Coordinator  
603-447-8339 – Upper Grafton  
ssmith@northernhs.org

*Carroll County*  
Amanda Emery  
Family Support Coordinator  
603-447-8051  
aemery@northernhs.org
Region 2

FCESS Program:  PathWays Family-Centered Early Supports and Services
654 Main Street, Claremont, NH 03743

Program Director & Intake Coordinator
Heather Murphy-Hicks
603 504-1520
Fax: 603 542-0421
hhicks@pathwaysnh.org

Region 2 Area Agency:  PathWays of the River Valley
654 Main Street, Claremont, NH 03743  603-542-8706  FAX: 603-542-0421
www.pathwaysnh.org
Executive Director: Mark Mills
mmills@pathwaysnh.org

AA FCESS Management
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603-504-1542
jsmith@pathwaysnh.org

Family Support
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603-542-8706
cshomphe@pathwaysnh.org

Data Entry
Heather Todd-Perham
603-504-1548
htodd@pathwaysnh.org
Region 3

FCESS Program: Lakes Region Family-Centered Early Supports and Services
719 N. Main Street, Laconia, NH 03246
Mailing address: PO Box 509, Laconia NH 03247
Phone: 1 800-649-8817

Program Coordinator
Nicole Bushaw
603-581-1559
Fax: 524-0702
nicole.bushaw@lrcs.org

Intake Coordinator
Tylaine Guarriello
603-581-1578
Fax: 524-0702
tylaiee.guarriello@lrcs.org

Region 3 Area Agency: Lakes Region Community Services
PO Box 509, Laconia, NH 03247-0509 603-524-8811 FAX 603-524-0702
www.lrcsc.org

President & CEO: Rebecca Bryant
rebecca.bryant@lrcs.org

Vice President & CFO: Shelley Kelleher
shelley.kelleher@lrcs.org

AA FCESS Management
Erin Pettengill
603-581-1571
erin.pettengill@lrcs.org

Family Support/Family Resource Center
Erin Pettengill
603-581-1571
erin.pettengill@lrcs.org

Data Entry
Jennifer Nelson
603-581-1560
jennifer.nelson@lrcs.org
## Region 4

### FCESS Program: Community Bridges Early Supports and Services Program
70 Pembroke Road, Concord NH 03301

#### Program Director
Karen Lofgren  
603-225-4153 ext. 278  
Voice Mail: 226-3212  
1 800-499-4153  
FAX 603-226-0376  
klofgren@communitybridgesnh.org

#### Assistant Director
Tracey Bombaci  
603-225-4153 ext. 212  
tbombaci@communitybridgesnh.org

#### Intake Coordinator
Megan Demeritt  
603-225-4153 ext. 250  
1 800-499-4153  
FAX 603-225-0376  
mdemeritt@communitybridgesnh.org

#### Data Entry
Chris Shuler  
603-225-4153 ext. 235  
cshuler@communitybridgesnh.org

---

### Region 4 Area Agency: Community Bridges
70 Pembroke Road, Concord NH 03301  
603-225-4153  
FAX 603-225-0376  
www.communitybridgesnh.org

#### Executive Director: Ann Potoczak
apotoczak@communitybridgesnh.org

#### Business Manager (CFO): Frank Lossani
flossani@communitybridgesnh.org

#### AA FCESS Management
Ann Potoczak
apotoczak@communitybridgesnh.org

#### Family Support
Courtney Faison  
603-225-4153  
cfaison@communitybridgesnh.org
### Region 5

**FCESS Programs:**

<table>
<thead>
<tr>
<th>MDS Birth to Three</th>
<th>Rise for baby and family</th>
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<tbody>
<tr>
<td><strong>Program Director</strong></td>
<td><strong>Executive Director</strong></td>
</tr>
<tr>
<td>Jason Peck</td>
<td>Alicia Deaver</td>
</tr>
<tr>
<td>603-352-0165</td>
<td>603-357-1395 ext. 4020</td>
</tr>
<tr>
<td>FAX: 603 352-1637</td>
<td>FAX 603-357-1397</td>
</tr>
<tr>
<td><a href="mailto:Jason@mds-nh.org">Jason@mds-nh.org</a></td>
<td><a href="mailto:adeaver@riseforbabyandfamily.org">adeaver@riseforbabyandfamily.org</a></td>
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<table>
<thead>
<tr>
<th>Program Coordinator</th>
<th>ESS Director</th>
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<tbody>
<tr>
<td>Kate Jobmann</td>
<td>Emily Burke</td>
</tr>
<tr>
<td><a href="mailto:kate@mds-nh.org">kate@mds-nh.org</a></td>
<td><a href="mailto:eburke@riseforbabyandfamily.org">eburke@riseforbabyandfamily.org</a></td>
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<tr>
<td>Mandi Slate</td>
<td>Kristie Poanessa</td>
</tr>
<tr>
<td><a href="mailto:mandislate@mds-nh.org">mandislate@mds-nh.org</a></td>
<td><a href="mailto:kpoanessa@riseforbabyandfamily.org">kpoanessa@riseforbabyandfamily.org</a></td>
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**Region 5 Area Agency:**  
Monadnock Developmental Services, Inc.  
121 Railroad Street, Keene, NH 03431  
603-352-1304  
FAX 603-352-1637  
www.mds-nh.org

<table>
<thead>
<tr>
<th>Executive Director</th>
<th>Business Manager</th>
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<tbody>
<tr>
<td>Alan Greene</td>
<td>Joel Fitzpatrick</td>
</tr>
<tr>
<td><a href="mailto:alan@mds-nh.org">alan@mds-nh.org</a></td>
<td><a href="mailto:Joel@mds-nh.org">Joel@mds-nh.org</a></td>
</tr>
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**AA FCESS Management**
Lynn Yeiter, Children’s Services Supervisor  
603.352.1304  
lynny@mds-nh.org

**AA FCESS Regional Coordinator**
Anna Lake  
603-352-1304 ext. 267  
anna@mds-nh.org

**Family Support/Regional ESS**

<table>
<thead>
<tr>
<th>Program Coordinator</th>
<th>Intake Coordinator</th>
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<tbody>
<tr>
<td>Anna Lake</td>
<td>Dale Miner</td>
</tr>
<tr>
<td>603-352-1304 ext. 267</td>
<td>603-352-1304 ext. 260</td>
</tr>
<tr>
<td><a href="mailto:anna@mds-nh.org">anna@mds-nh.org</a></td>
<td><a href="mailto:dale@mds-nh.org">dale@mds-nh.org</a></td>
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<table>
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<tbody>
<tr>
<td>Dale Miner</td>
<td>Lurleen Morin</td>
</tr>
<tr>
<td>352-1304, ext. 260</td>
<td>352-1304, ext. 243</td>
</tr>
<tr>
<td><a href="mailto:dale@mds-nh.org">dale@mds-nh.org</a></td>
<td><a href="mailto:lurleen@mds-nh.org">lurleen@mds-nh.org</a></td>
</tr>
</tbody>
</table>
Region 6

FCESS Programs:

Gateways Early Supports and Services
144 Canal Street, Nashua, NH 03064

Program Director: Samuel Burgess
603-459-2793
FAX: 603-889-5460
sburgess@gatewayscs.org

The Children’s Pyramid
PO Box 1269, Nashua, NH 03061

Program Senior Manager: Maribeth Rathburn
603-883-8205
FAX: 603-943-7659
mrathburn@nashuacenter.org

Executive Director: Emily Manire
emanire@nashuacenter.org

Region 6 Area Agency: Gateways Community Services
144 Canal Street, Nashua, NH 03064   603-882-6333   FAX 603-889-5460
www.gatewayscs.org
Executive Director: Sandra Pelletier
spelletier@gatewayscs.org

Business Manager/Contracts: Timothy Leach, CFO
tleach@gatewayscs.org  459-2718.

AA FCESS Management
Vice President of Individual and Family Services
Nze Obinelo
603-459-2749
nobinelo@gatewayscs.org

Intake Coordinator
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Data Entry
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ebates@gatewayscs.org

Roxanne Bernier (NHLeads Data)
603-459-2775
FAX 603-889-5460
rbernier@gateways.org
Region 7

FCESS Programs:

**Easterseals Family Centered Early Supports and Services**
435 South Main St.
Manchester, NH 03102

**Program Director:**
Heather Herod
603-666-5982 Ext. 34
FAX 603-621-3492
Hherod@eastersealsnh.org

**The Moore Center Family Centered Early Supports and Services**
195 McGregor Street Unit 400
Manchester, NH 03102

**Program Director:**
Amy Natale
603-206-2802
FAX 603-622-4278
amy.natale@moorecenter.org

**Program Manager:**
Kim Adams
603-206-2737
FAX 603-622-4278
kim.adams@moorecenter.org

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**Region 7 Area Agency:**  The Moore Center
195 McGregor Street Unit 400 Manchester, NH 03102  603-206-2700  FAX 603-206-2710
www.moorecenter.org

**Executive Director:**  Paul Boynton
paul.boynton@moorecenter.org

**Business Manager:**  Janet Bamberg
janet.bamberg@moorecenter.org

**AA FCESS Management & Regional Director**
Diane Bolduc
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Diane.Bolduc@moorecenter.org

**FCESS Intake Manager**
Elizabeth (Beth) Warner
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FAX 603-792-8305
Elizabeth.Warner@moorecenter.org

**FCESS Intake and Client Specialist & Family Support**
Kathleen McKernan
603-206-2806
FAX 603-622-4278
kathleen.mckernan@moorecenter.org
Region 8
FCESS Programs:

Waypoint Family Centered Early Supports and Services Program
9 Hampton Road, Exeter, NH 03833

Program Director
Melissa Hugener
603-518-4212
FAX: 603-668-6260
HugenerM@waypointnh.org

Administrative Assistant/Intake Coordinator:
Elizabeth Sprague
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SpragueE@waypointnh.org

Richie McFarland Children’s Center
11 Sandy Point Road
Stratham, NH 03885
www.richiemcfarland.org
Phone: 603-778-8193
Fax: 603-778-0388

Executive Director
Peggy Small-Porter
603-658-6242 Cell: 770-0749
psmallporter@richiemcfarland.org

Program / Intake Coordinator
Sue Ford
603-658-6235
sford@richiemcfarland.org

Program Records Manager
Patty Small
603-658-6234
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Region 8 Area Agency: One Sky Community Services
755 Banfield Road, Ste 3, Portsmouth NH 03801
603-436-6111 FAX 603-436-4622
www.oneskyservices.org

Executive Director: Chris Muns
Business Manager: John M. Moran
c.muns@oneskyservices.org
j.moran@oneskyservices.org

AA FCESS Management
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Family Support
Sheena Farmer
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s.farmer@oneskyservices.org
Region 9

FCESS Program: Community Partners: Family Centered Early Supports and Services
Forum Court, 113 Crosby Road Suite #1,
Dover, NH 03820-4375

Director
Kathie Thomas-Sarles
603-516-9300 ext. 9365
FAX: 603-743-3244
ktsarles@communitypartnersnh.org

Intake Coordinator
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FAX: 603-743-3244
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Region 9 Area Agency: Community Partners:
Forum Court, 113 Crosby Road Suite #1, Dover, NH 03820-4375
603-516-9300 FAX 603-743-3244
www.Communitypartnersnh.org

Executive Director
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bcollins@communitypartnersnh.org

Business Manager
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sbagdasarian@communitypartnersnh.org
603-516-9522

Controller
Jeff Perkins (603)516-9300
iperkins@communitypartnersnh.org

AA FCESS Management
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Family Support
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Data Entry
Marcela Rhodus
603-516-9328
mrhodus@communitypartnersnh.org
Region 10

FCESS Programs:

**Easterseals Family-Centered Early Supports and Services**
15 Ermer Road, Unit 102 & 103
Salem, NH 03079

**Director**
Pauline Boyce
603-893-0984
FAX: 603-898-4385
pboyce@eastersealsnh.org

**The Children’s Pyramid**
PO Box 1269, Nashua, NH 03061

**Program Senior Manager**
Maribeth Rathburn
603-883-8205 ext. 20
FAX: 603-943-7659
mrathburn@nashuacenter.org

**Executive Director**: Emily Manire
emanire@nashuacenter.org

----------------------------------------------------------------------------------------------------------------------

Region 10 Area Agency:   **Community Crossroads**
8 Commerce Drive, Atkinson, NH 03811   603-893-1299   FAX 603-893-5401
www.region10nh.org

**CEO**: Dennis Powers
**Executive Director**: Cynthia Mahar
cmahar@communitycrossroadsnh.org

**Business Manager**: Ann-Marie Miller
amiller@communitycrossroadsnh.org
603-893-1299 ext. 328

**AA FCESS Management**
Kelly Judson
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kjudson@communitycrossroadsnh.org

**Intake Coordinator**
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FAX: 603-893-5401
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kjudson@communitycrossroadsnh.org

**Data Entry**
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Rdumont@communitycrossroadsnh.org
Statewide Services

**Early Intervention Specialist Certificate**
Kathy Gray, Part C Coordinator
603-271-3783
kathleen.gray@dhhs.nh.gov
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/certification.htm

**NHLeads Data System**
Cris Philipson
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cphilipson@csni.org

**Parent Information Center**
Michelle Lewis, Director
54 Old Suncook Road
Concord, NH 03301
603-224-7005
mlewis@picnh.org
http://www.parentinformationcenter.org/

**Welcome to ESS Orientation**
Coordinator: Pamela Miller Sallet
pms88@comcast.net
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/orientation.htm

**Bureau of Family Centered Services**
Family Centered Early Supports and Services
129 Pleasant Street Concord, NH 03301
Fax: 603-271-5166
1-800-852-3345
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/index.htm

Contact: Deirdre Dunn Tierney
Interim Bureau Chief, BFCS
603-271-4498
deirdre.dunn@dhhs.nh.gov

Contact: Kathy Gray, Part C Coordinator
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Contact: Nancy Lucci, Part C Program Specialist
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nancy.lucci@dhhs.nh.gov

Darlene Ferguson, Part C Data Manager
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