New Hampshire Family-Centered Early Supports and Services

Program Directory

December 2018
New Hampshire’s
Developmental Services System
Area Agencies

There are 10 Area Agencies that are divided into geographical regions throughout New Hampshire that contract with the NH Bureau of Developmental Services to provide services to individuals with developmental disabilities and families. Each Area Agency is the State contract designee to provide services (including Early Supports and Services) in their respective region and combined they serve New Hampshire's developmental disability, and acquired brain injury communities totaling in excess of 6,000 individuals.

This map shows how the ten area agencies are distributed across the state.
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**Notes:**
- **Region I** includes towns in the western part of New Hampshire.
- **Region II** covers the central part of the state.
- **Region III** encompasses the eastern part.
- **Region IV** includes the southern part.
- **Region V** includes the northern part.
- **Region VI** is the same as **Region I**.
- **Region VII** is the same as **Region II**.
- **Region VIII** is the same as **Region III**.
- **Region IX** is the same as **Region IV**.
- **Region X** includes the southern part of the state.

**Towns and Cities by Region:**

- **Region I:** Albany, Groveton, Marlborough, Lyndeborough, Keene
- **Region II:** Acreworth, Plainfield, Canaan, Springfield, Claremont, Sunapee, Cornish, Unity, Croydon, Dorchester, Enfield, Goshen, Grafton, Grantham, Hanover, Langdon, Lebanon, Lempster, Lyme, Newport, Orange, Orford
- **Region III:** Alexandria, Sanbornton, Aton, Ashland, Barnstead, Belmot, Bristol, Campton, Ctr. Harbor, Ellsworth, Gifford, Gilmanton, Groton, Hebron, Holderness, Laconia, Meredith, New Hampton, Plymouth, Rumney
- **Region IV:** Allenstown, Andover, Boscawen, Bow, Bradford, Canterbury, Chichester, Concord, Danbury, Deering, Dunbarton, Epsom, Franklin, Henniker, Hill, Hillsboro, Hopkinton, Loudon, Newbury

**Region V:**

- **Region VI:** Atkinson, Dover, Durham, Farmington, Lee, Madbury, Middleton, Milton, New Durham, Rochester, Rollinsford, Somersworth, Strafford

**Region VII:**

- **Region VIII:** Brentwood, Portsmouth, Deerfield, Raymond, East Kingston, Rye, Epping, Seabrook, Exeter, South, Fremont, Hampton, Greenland, Hampton, Hampton Falls, Kensington, Kingston, New Castle, Newfields, Newington, Newmarket, North Hampton, Northwood, Nottingham

**Region IX:**

- **Region X:** Atkinson, Dover, Durham, Farmington, Lee, Madbury, Middleton, Milton, New Durham, Rochester, Rollinsford, Somersworth, Strafford
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Region 1

FCESS Program: Northern Human Services
Family-Centered Early Supports and Services
71 Hobbs Street Suite 102, Conway, NH 03818

Program Director
Karen Willett, Program Director
Office: 603-447-8047
Cell: 603-662-2234
Fax: 603-447-4358
kwillett@northernhs.org

Intake Coordinator
Cassie Rowe
603-447-8044
Cell: 603-986-0086
FAX: 603-447-4358
crowe@northernhs.org

Records Assistant
Ruth Curtis
Office: 603-447-8046
Fax: 603-447-4358
rcurtis@northernhs.org

Data Entry, Billing and Compliance
Theresa Gallagher
Office: 603-447-8045
Fax: 603-447-4358
tgallagher@northernhs.org

Region 1 Area Agency: Northern Human Services
87 Washington Street, Conway, NH 03818  603-447-3347  FAX: 603-447-8893
www.northernhs.org
Executive Director: Eric Johnson  Business Manager: Dale Heon

AA FCESS/FS Management
Mark Vincent
Office: 603-447-8224
Fax: (603) 837-9061
mvincent@northernhs.org

Family Support
Coos County (except Whitefield & Lancaster)
Stacey Bilodeau
Family Support Coordinator
603-636-2555 – Groveton
603-237-4955 - Colebrook
603-752-1005 – Berlin
sbilodeau@northernhs.org

Upper Grafton Counties (Whitefield/Lancaster)
Shanon Smith
Family Support Coordinator
603-447-8339 – Upper Grafton
ssmith@northernhs.org

Carroll County
Amanda Emery
Family Support Coordinator
603-447-8051
spacetti@northernhs.org
Region 2

FCESS Program: PathWays Family-Centered Early Supports and Services
654 Main Street, Claremont, NH 03743

Program Director & Intake Coordinator
Heather Murphy-Hicks
603 504-1520
Fax: 603 542-0421
hhicks@pathwaysnh.org

Region 2 Area Agency: PathWays of the River Valley
654 Main Street, Claremont, NH 03743 603-542-8706 FAX: 603-542-0421
www.pathwaysnh.org
Executive Director: Mark Mills

AA FCESS Management
Joseph Smith
603-504-1542
jsmith@pathwaysnh.org

Family Support
Cory Shomphe
603-542-8706
cshomphe@pathwaysnh.org

Data Entry
Heather Todd-Perham
603-504-1548
htodd@pathwaysnh.org
Region 3

FCESS Program: Lakes Region Family-Centered Early Supports and Services
719 N. Main Street, Laconia, NH 03246
Mailing address: PO Box 509, Laconia NH 03247
Phone: 1 800-649-8817

Program Coordinator: Nicole Bushaw
603-581-1559
Fax: 524-0702
nicole.bushaw@lrcs.org

Intake Coordinator Tylaine Guarriello
603-581-1578
Fax: 524-0702
tyliane.guarriello@lrcs.org

Region 3 Area Agency: Lakes Region Community Services
PO Box 509, Laconia, NH 03247-0509
603-524-8811 FAX 603-524-0702
www.lrcsc.org

President & CEO: Rebecca Bryant
rebecca.bryant@lrcs.org

Vice President & CFO: Shelley Kelleher
shelley.kelleher@lrcs.org

AA FCESS Management
Erin Pettengill
603-581-1571
erin.pettengill@lrcs.org

Family Support/Family Resource Center
Erin Pettengill
603-581-1571
erin.pettengill@lrcs.org

Data Entry
Jennifer Nelson
603-581-1560
jennifer.nelson@lrcs.org
Region 4

FCESS Program:  Community Bridges Early Supports and Services Program
70 Pembroke Road, Concord NH 03301

Program Director:  Karen Lofgren
603-225-4153 ext. 278
Voice Mail: 226-3212
1 800-499-4153
FAX 603-225-0376
klofgren@communitybridgesnh.org

Intake Coordinator  Karen Greene
603-225-4153 ext. 250
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FAX 603-225-0376
kgreen@communitybridgesnh.org

Data Entry  Chris Shuler
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cshuler@communitybridgesnh.org

Region 4 Area Agency:  Community Bridges
70 Pembroke Road, Concord NH 03301 603-225-4153 FAX 603-225-0376
www.communitybridgesnh.org

Executive Director:  Richard Royse
Business Manager (CFO):  Rae Tanguay
rroyse@communitybridgesnh.org
rtanguay@communitybridgesnh.org

AA FCESS Management  Family Support
Richard Royse  Courtney Faison
603-225-4153 603-225-4153
rroyse@communitybridgesnh.org cfaison@communitybridgesnh.org
Region 5

FCESS Programs:

MDS Birth to Three  Partnering with Families
103 Roxbury Street, Suite 102
Keene, NH 03431

Program Director:
Jason Peck
603-352-0165
FAX: 603 352-1637
Jason@mds-nh.org

Program Coordinator:
Kate Jobmann
kate@mds-nh.org
Data Entry: Mandi Slate
mandislate@mds-nh.org

Rise for baby and family
147 Washington Street
Keene, NH 03431

Executive Director:
Alicia Deaver
603-357-1395 ext. 4020
FAX 603-357-1397
adeaver@riseforbabyandfamily.org

Data Entry:
Nancy Hitchner

Region 5 Area Agency:  Monadnock Developmental Services, Inc.
121 Railroad Street, Keene, NH 03431  603-352-1304  FAX 603-352-1637
www.mds-nh.org
Executive Director:  Alan Greene  Business Manager: Joel Fitzpatrick

AA FCESS Management
Lynn Yeiter, Children’s Services Supervisor
603.352.1304
lynny@mds-nh.org

AA FCESS Regional Coordinator
Anna Lake
603-352-1304 ext. 267
anna@mds-nh.org

Family Support
Anna Lake
603-352-1304 ext. 267
anna@mds-nh.org

Intake Coordinator
Dale Miner
603-352-1304 ext. 260
FAX 603-352-1637
dale@mds-nh.org

Data Entry
Dale Miner
352-1304, ext. 260
dale@mds-nh.org

Data Entry
Lurleen Morin
352-1304, ext. 243
lurleen@mds-nh.org
Region 6

FCESS Programs:

**Gateways Early Supports and Services**
144 Canal Street, Nashua, NH 03064

**Program Director:**
Nancy Lucci
603-459-2773
FAX: 603-889-5460
nlucci@gatewayscs.org

**FCESS Operations Manager**
Carole Smith
603-459-2770
csmith@gatewayscs.org

**The Children’s Pyramid**
PO Box 1269, Nashua, NH 03061

**Program Senior Manager:**
Maribeth Rathburn
603-883-8205
FAX: 603-881-7198
mrathburn@nashuacenter.org

**Executive Director:** Emily Manire
emanire@nashuacenter.org

Region 6 Area Agency: **Gateways Community Services**
144 Canal Street, Nashua, NH 03064   603-882-6333   FAX 603-889-5460
www.gatewayscs.org

**Executive Director:** Sandra Pelletier

**Business Manager/Contracts:** Timothy Leach, CFO
tleach@gatewayscs.org 459-2718.

**AA FCESS Management**
**Vice President of Individual and Family Services**
Nze Obinelo
603-459-2749
nobinelo@gatewayscs.org

**Intake Coordinator**
Roxanne Bouchard
603-459-2775
FAX: 603-889-5460
rbouchard@gatewayscs.org

**Family Support**
Mindy Huckins
Sr. Director of Family and Participant Directed Services
603-459-2745
mpond@gatewayscs.org

**Data Entry**
Eric Bates, Sr. Admin. Assistant
603-459-2740
ebates@gatewayscs.org
Roxanne Bouchard (NHLeads Data)
603-459-2775
FAX 603-889-5460
rbouchard@gateways.org
Region 7

FCESS Programs:

Easterseals Family Centered Early Supports and Services
435 South Main St.
Manchester, NH 03102

Program Director:
Lynne Thomas
603-666-5982 Ext. 34
FAX 603-621-3492
LThomas@eastersealsnh.org

The Moore Center Family Centered Early Supports and Services
195 McGregor Street Unit 400
Manchester, NH 03102

Program Director:
Amy Natale
603-206-2802
FAX 603-622-4278
amy.natale@moorecenter.org

Program Manager:
Kim Adams
603-206-2737
FAX 603-622-4278
kim.adams@moorecenter.org

Region 7 Area Agency: The Moore Center
195 McGregor Street Unit 400 Manchester, NH 03102 603-206-2700 FAX 603-206-2710
www.moorecenter.org
Executive Director: Paul Boynton Business Manager: Janet Bamberg

AA FCESS Management & Regional Director
Diane Bolduc
603-206-2782
FAX 603-622-4278
Diane.Bolduc@moorecenter.org

FCESS Intake Manager
Elizabeth (Beth) Warner
602-206-2732
FAX 603-792-8305
Elizabeth.Warner@moorecenter.org

FCESS Intake and Client Specialist & Family Support
Kathleen McKernan
603-206-2806
FAX 603-622-4278
kathleen.mckernan@moorecenter.org
Region 8

FCESS Programs:

Waypoint Family Centered Early Supports and Services Program
9 Hampton Road, Exeter, NH 03833

Program Director
Melissa Hugener
603-518-4212
FAX: 603-668-6260
Hugenerm@waypointnh.org

Administrative Assistant/Intake Coordinator:
Elizabeth Sprague
603-518-4032
SpagueE@waypointnh.org

Richie McFarland Children’s Center
11 Sandy Point Road
Stratham, NH 03885
www.richiemcfarland.org
Phone: 603-778-8193
Fax: 603-778-0388

Executive Director
Peggy Small-Porter
603-658-6242  Cell: 770-0749
psmallporter@richiemcfarland.org

Program / Intake Coordinator
Sue Ford
603-658-6235
sford@richiemcfarland.org

Program Records Manager
Patty Small
603-658-6234
psmall@richiemcfarland.org

Region 8 Area Agency: One Sky Community Services
755 Banfield Road, Ste 3, Portsmouth NH 03801  603-436-6111  FAX 603-436-4622
www.oneskyservices.org
Executive Director: Chris Muns
Business Manager: Rocco Van Der Merwe

AA FCESS Management
Tanya Newkirk
603-436-6111 ext. 117
t.newkirk@oneskyservices.org

Intake Coordinator & Data Entry
Misty Riley
603-436-6111 ext. 147
m.riley@oneskyservices.org

Associate Director of Operations
Tanya Newkirk
603-433-6111 ext. 117
t.newkirk@oneskyservices.org

Family Support
Sheena Farmer
603-436-6111 ext. 138
s.farmer@oneskyservices.org
Region 9

FCESS Program: Community Partners: Family Centered Early Supports and Services
Forum Court, 113 Crosby Road Suite #1,
Dover, NH 03820-4375

Director
Suzanne Iverson
603-516-9300 ext. 9385
FAX: 603-743-3244
siverson@communitypartnersnh.org

Intake Coordinator
Meghan Canon
603-516-9300 ext. 9380
FAX: 603-743-3244
mcanon@communitypartnersnh.org

Region 9 Area Agency: Community Partners:
Forum Court, 113 Crosby Road Suite #1, Dover, NH 03820-4375
603-516-9300 FAX 603-743-3244
www.Communitypartnersnh.org

Executive Director: Brian Collins

Business Manager: Kathleen Stocker, CFO

Controller: Suzanne Bagdasarian
(603)516-9300
suebagdasarian@communitypartnersnh.org

AA FCESS Management
Suzanne Iverson
603-516-9300 ext. 9385
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Family Support
Deirdre Watson
603-516-9300
dwatson@communitypartnersnh.org

Data Entry
Marcela Rhodus
603-516-9328
mrhodus@communitypartnersnh.org
Region 10

FCESS Programs:

Easterseals Family-Centered Early Supports and Services
15 Ermer Road, Unit 102 & 103
Salem, NH 03079

Director
Pauline Boyce
603-893-0984
FAX: 603-898-4385
pboyce@eastersealsnh.org

The Children’s Pyramid
PO Box 1269, Nashua, NH 03061

Program Senior Manager
Maribeth Rathburn
603-883-8205 ext. 20
FAX: 603-881-7198
mrathburn@nashuacenter.org

Executive Director: Emily Manire
emanire@nashuacenter.org

Region 10 Area Agency: Community Crossroads
8 Commerce Drive, Atkinson, NH 03811 603-893-1299
FAX 603-893-5401
www.region10nh.org

CEO: Dennis Powers  Executive Director: Cynthia Mahar  Business Manager: Bill Dillon

AA FCESS Management
Kelly Judson
603-893-1299 ext. 331
kjudson@communitycrossroadsnh.org

Intake Coordinator
Tammy Dudal
603-893-1299 ext. 326
FAX: 603-893-5401
tdudal@communitycrossroadsnh.org

Family Support
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kjudson@communitycrossroadsnh.org

Data Entry
Rochelle Dumont
603-893-1299 ext. 334
Rdumont@communitycrossroadsnh.org

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Statewide Services

Early Intervention Specialist Certificate
Kathy Gray, Part C Coordinator
603-271-3783
kathleen.gray@dhhs.nh.gov
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/certification.htm

NHLeads Data System
Cris Philipson
603-319-4785
cphilipson@csni.org

Parent Information Center
Michelle Lewis, Director
54 Old Suncook Road
Concord, NH 03301
603-224-7005
mlewis@picnh.org
http://www.parentinformationcenter.org/

Special Medical Services, (SMS) Title V, CSHSN
Jennifer Doris, Family Support Systems
603-271-4533
Jennifer.doris@dhhs.nh.gov
http://www.dhhs.nh.gov/dcbcs/bds/sms/index.htm

Welcome to ESS Orientation
Coordinator: Pamela Miller Sallet
pms88@comcast.net
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/orientation.htm

State of New Hampshire
Bureau of Special Medical Services
Family-Centered Early Supports and Services
129 Pleasant Street Concord, NH 03301
Fax: 603-271-5166
1-800-852-3345
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/index.htm

Contact: Elizabeth Collins, Administrator
603-271-8181
elizabeth.collins@dhhs.nh.gov

Contact: Kathy Gray, Part C Coordinator
603-271-3783
kathleen.gray@dhhs.nh.gov

Darlene Ferguson, Part C Data Manager
603-271-5032
darlene.ferguson@dhhs.nh.gov