New Hampshire’s Developmental Services System

Area Agencies

There are 10 Area Agencies that are divided into geographical regions throughout New Hampshire that contract with the NH Bureau of Developmental Services to provide services to individuals with developmental disabilities and families. Each Area Agency is the State contract designee to provide services (including Early Supports and Services) in their respective region and combined they serve New Hampshire’s developmental disability, and acquired brain injury communities totaling in excess of 6,000 individuals.

This map shows how the ten area agencies are distributed across the state.
## Towns and Cities by Region

### Region I

- Albany
- Barlett
- Berlin
- Benton
- Berwick
- Bethlehem
- Brookfield
- Carroll
- Clarksville
- Chatham
- Colebrook
- Columbia
- Conway
- Dalton
- Dixville
- Dunham
- Easton
- Eaton
- Effingham
- Errol
- Franconia
- Freedom
- Gorham
- Grantham
- Libby
- Londonderry
- Northfield
- Rochester
- Randolph
- Sanbornton
- Sanbornto

### Region II

- Acworth
- Canaan
- Claremont
- Cornish
- Croton
- Dorchester
- Enfield
- Groton
- Grafton
- Grantham
- Hanover
- Lebanon
- Lebanon
- Lempster
- Lyme
- Newport
- Orange
- Orford

### Region III

- Alexandria
- Atkinson
- Ashland
- Barnstead
- Croydon
- Enfield
- Goshen
- Grafton
- Grantham
- Hanover
- Langdon
- Lebanon
- Lebanon
- Lyme
- Newport
- Orange
- Orford

### Region IV

- Allenstown
- Andover
- Boscawen
- Bow
- Bradford
- Canterbury
- Chichester
- Concord
- Danbury
- Deering
- Dunbarton
- Epsom
- Franklin
- Henniker
- Hill
- Hillsboro
- Hopkinton
- Loudon
- Newbury

### Region V

- Alstead
- Antrim
- Bennington
- Chesterfield
- Dublin
- Fitzwilliam
- Francetown
- Gilsum
- Greenfield
- Greenville
- Hancock
- Harrisville
- Hinsdale
- Jaffrey
- Keene
- Lyndon
- Marlborough
- Marlow

### Region VI

- Amherst
- Brookline
- Canaan
- Clarendon
- Cornish
- Croydon
- Dorchester
- Enfield
- Grafton
- Grantham
- Hanover
- Lebanon
- Lebanon
- Lyme
- Newport
- Orange
- Orford

### Region VII

- Auburn
- Berlin
- Claremont
- Chesterfield
- Derryfield
- Enfield
- Groton
- Hanover
- Lebanon
- Lebanon
- Lyme
- Newport
- Orange
- Orford

### Region VIII

- Brentwood
- Brookfield
- Deerfield
- East Kingston
- Exeter
- Fremont
- Greenland
- Hampton
- Hampton Falls
- Kensington
- Kingston
- New Castle
- Newfields
- Newington
- Newmarket
- North Hampton
- Northwood
- Nottingham

### Region IX

- Barrington
- Derryfield
- East Kingston
- Exeter
- Fremont
- Greenland
- Hampton
- Hampton Falls
- Kensington
- Kingston
- New Castle
- Newfields
- Newington
- Newmarket
- North Hampton
- Northwood
- Nottingham

### Region X

- Atkinson
- Dover
- Durham
- Farmington
- Lee
- Madison
- Middleton
- Milton
- New Durham
- Rochester
- Rollinsford
- Somersworth
- Strafford

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**Note:** This text contains a table listing towns and cities by region. The table includes towns and cities from different regions, arranged alphabetically by region and then by town or city name.
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Region 1

FCESS Program: Northern Human Services
Family-Centered Early Supports and Services
71 Hobbs Street Suite 102, Conway, NH 03818

Program Director
Karen Willett, Program Director
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Cell: 603-662-2234
Fax: 603-447-4358
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Intake Coordinator
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Cell: 603-986-0086
FAX: 603-447-4358
crowe@northernhs.org

Records Assistant
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Fax: 603-447-4358
rcurtis@northernhs.org

Data Entry, Billing and Compliance
Theresa Gallagher
Office: 603-447-8045
Fax: 603-447-4358
tgallagher@northernhs.org

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Region 1 Area Agency: Northern Human Services
87 Washington Street, Conway, NH 03818  603-447-3347  FAX: 603-447-8893
www.northernhs.org

Executive Director: Eric Johnson  Business Manager: Dale Heon
ejohnson@northernhs.org  dheon@northernhs.org

AA FCESS/FS Management
Mark Vincent
Office: 603-447-8224
Fax: (603) 837-9061
mvincent@northernhs.org

Family Support
Coos County (except Whitefield & Lancaster)
Stacey Bilodeau
Family Support Coordinator
603-636-2555 – Groveton
603-237-4955 - Colebrook
603-752-1005 – Berlin
sbilodeau@northernhs.org

Upper Grafton Counties (Whitefield/Lancaster)
Shanon Smith
Family Support Coordinator
603-447-8339 – Upper Grafton
ssmith@northernhs.org

Carroll County
Amanda Emery
Family Support Coordinator
603-447-8051
aemery@northernhs.org
Region 2

FCESS Program:  PathWays Family-Centered Early Supports and Services
654 Main Street, Claremont, NH 03743

Program Director & Intake Coordinator
Heather Murphy-Hicks
603 504-1520
Fax: 603 542-0421
hhicks@pathwaysnh.org

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Region 2 Area Agency:  PathWays of the River Valley
654 Main Street, Claremont, NH 03743  603-542-8706  FAX: 603-542-0421
www.pathwaysnh.org
Executive Director: Mark Mills
mmills@pathwaysnh.org

Business Manager: Steven Monette
smonette@pathwaysnh.org

AA FCESS Management
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603-504-1542
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Family Support
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603-542-8706
cshomphe@pathwaysnh.org

Data Entry
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603-504-1548
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Region 3

FCESS Program:  Lakes Region Family-Centered Early Supports and Services
719 N. Main Street, Laconia, NH 03246
Mailing address: PO Box 509, Laconia NH 03247
Phone: 1 800-649-8817

Program Coordinator
Nicole Bushaw
603-581-1559
Fax: 524-0702
nicole.bushaw@lrcs.org

Intake Coordinator
Tylaine Guarriello
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Fax: 524-0702
tyline.guarriello@lrcs.org

Region 3 Area Agency: Lakes Region Community Services
PO Box 509, Laconia, NH 03247-0509
603-524-8811 FAX 603-524-0702
www.lrcsc.org

President & CEO: Rebecca Bryant
rebecca.bryant@lrcs.org

Vice President & CFO: Shelley Kelleher
shelley.kelleher@lrcs.org

AA FCESS Management
Erin Pettengill
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Data Entry
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Region 4

FCESS Program:  Community Bridges Early Supports and Services Program
70 Pembroke Road, Concord NH 03301

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Karen Lofgren
603-225-4153 ext. 278
Voice Mail: 226-3212
1 800-499-4153
FAX  603-226-0376
klofgren@communitybridgesnh.org

Intake Coordinator
Karen Greene
603-225-4153 ext. 250
1 800-499-4153
FAX  603-225-0376
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Assistant Director
Tracey Bombaci
603-225-4153 ext. 212
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Data Entry
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cshuler@communitybridgesnh.org

Region 4 Area Agency:  Community Bridges
70 Pembroke Road, Concord NH 03301  603-225-4153  FAX 603-225-0376
www.communitybridgesnh.org

Executive Director: Ann Potoczak (Interim)
apotoczak@communitybridgesnh.org

Business Manager (CFO): Rae Tanguay
rtanguay@communitybridgesnh.org

AA FCESS Management
Ann Potoczak (Interim)
apotoczak@communitybridgesnh.org

Family Support
Courtney Faison
603-225-4153
cfaison@communitybridgesnh.org
Region 5

FCESS Programs:

**MDS Birth to Three**  *Partnering with Families*
103 Roxbury Street, Suite 102
Keene, NH 03431

**Rise for baby and family**
147 Washington Street
Keene, NH 03431

**Program Director**
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Jason@mds-nh.org

**Executive Director**
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adeaver@riseforbabyandfamily.org

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**ESS Director**
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Data Entry
Nancy Hitchner

Region 5 Area Agency:  Monadnock Developmental Services, Inc.
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www.mds-nh.org

**Executive Director:** Alan Greene
alan@mds-nh.org

**Business Manager:** Joel Fitzpatrick
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**AA FCESS Management**
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**AA FCESS Regional Coordinator**
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**Data Entry**
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Region 6

FCESS Programs:

**Gateways Early Supports and Services**
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**FCESS Operations Manager**
OPEN POSITION

**The Children’s Pyramid**
PO Box 1269, Nashua, NH 03061

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**Executive Director:** Emily Manire
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**Region 6 Area Agency:** Gateways Community Services
144 Canal Street, Nashua, NH 03064  603-882-6333  FAX 603-889-5460
www.gatewayscs.org

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**Business Manager/Contracts:** Timothy Leach, CFO
tleach@gatewayscs.org  459-2718.

**AA FCESS Management**

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**Intake Coordinator**
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ebates@gatewayscs.org
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Region 7

FCESS Programs:

Easterseals Family Centered Early Supports and Services
435 South Main St.
Manchester, NH 03102

Program Director:
Lynne Thomas
603-666-5982 Ext. 34
FAX 603-621-3492
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The Moore Center Family Centered Early Supports and Services
195 McGregor Street Unit 400
Manchester, NH 03102

Program Director:
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Program Manager:
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Region 7 Area Agency: The Moore Center
195 McGregor Street Unit 400 Manchester, NH 03102
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Business Manager: Janet Bamberg
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AA FCESS Management & Regional Director
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FCESS Intake and Client Specialist & Family Support
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Region 8

FCESS Programs:

Waypoint Family Centered Early Supports and Services Program
9 Hampton Road, Exeter, NH 03833

Program Director
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Administrative Assistant/Intake Coordinator:
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Program Records Manager
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Family Support
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Region 9

FCESS Program: Community Partners: Family Centered Early Supports and Services
Forum Court, 113 Crosby Road Suite #1, Dover, NH 03820-4375

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ktsarles@communitypartnersnh.org

Intake Coordinator
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mcanon@communitypartnersnh.org

Region 9 Area Agency: Community Partners:
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Business Manager
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Controller
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Data Entry
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Region 10

FCESS Programs:

**Easterseals Family-Centered Early Supports and Services**
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**The Children's Pyramid**
PO Box 1269, Nashua, NH 03061

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Region 10 Area Agency:  Community Crossroads
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www.region10nh.org

*CEO:* Dennis Powers

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http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/certification.htm

NHLeads Data System
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Special Medical Services, (SMS) Title V, CSHSN
Jennifer Doris, Family Support Systems
603-271-4533
Jennifer.doris@dhhs.nh.gov
http://www.dhhs.nh.gov/dcbcs/bds/sms/index.htm

Welcome to ESS Orientation
Coordinator: Pamela Miller Sallet
pms88@comcast.net
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/orientation.htm

State of New Hampshire
Bureau of Special Medical Services
Family-Centered Early Supports and Services
129 Pleasant Street Concord, NH 03301
Fax: 603-271-5166
1-800-852-3345
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/index.htm

Contact: Elizabeth Collins, Administrator
603-271-8181
elizabeth.collins@dhhs.nh.gov

Contact: Kathy Gray, Part C Coordinator
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kathleen.gray@dhhs.nh.gov

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