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"Her primary role is to help me organize my daughter's fairly complex medical needs. She will go through all the medical records that she has and come up with a list of everyone I need to make appointments with. She knows what tests kids with my daughter's conditions need to have over time and will make sure that I know. Her second role is as the keeper of all medical records. It is so great to know that someone has the full picture. She attended my daughter's IEP meeting and when questions came up of a medical nature, she had the record needed right there and easily accessible."

The care coordinator is "fantastic - very empathetic and caring to our situation and always does whatever she can to help us out."

"my care coordinator always listens and tries to find answers to the questions I have".