



Electronic Visit Verification

**New Hampshire Department of Health and
Human Services**

EVV Advisory Council Meeting

May 19, 2020

welcome to brighter

Agenda for Today

- Welcome and Introductions (UNH-IOD)
- EVV Brief Overview (if needed) (UNH-IOD)
- Shift in Stakeholder Strategies in response to COVID-19 (UNH-IOD)
- Provider Survey (MERCER)
- EVV Services (UNH-IOD)
- Members of the Public Comments and Feedback (EVERYONE)

Revised Stakeholder Strategies

- **Advisory Council Meetings**

- Held virtually via Zoom
- Council members can submit questions via “chat” feature or by unmuting themselves
- Appropriate IT security measures will be in place for every meeting
- Format of meetings remains unchanged

- **EVV Feedback Sessions**

- Five sessions in June of 2020
- Held virtually via Zoom
 - One session will be exclusively for families
- Purpose is to share information, garner feedback, answer questions, receive input
- Appropriate IT security measures will be in place for every meeting



- Advisory Council, please help us get the word out

Revised Stakeholder Strategies

- **EVV Feedback Sessions Schedule**

June 15th from 1pm-3pm

Zoom Link: <https://unh.zoom.us/j/92331706271>

Call-In Option: +1(312) 626-6799

Meeting ID: 923 3170 6271

June 18th from 1pm-3pm

Zoom Link: <https://unh.zoom.us/j/99849188922>

Call-In Option: +1(301) 715-8592

Meeting ID: 998 4918 8922

June 23rd from 9am-11am

Zoom Link: <https://unh.zoom.us/j/94773567343>

Call-In Option: +1(646) 876-9923

Meeting ID: 947 7356 7343

June 25th from 5pm-7pm

Zoom Link: <https://unh.zoom.us/j/91310997053>

Call-In Option: +1(312) 626-6799

Meeting ID: 913 1099 7053

FAMILY FOCUSED EVV FEEDBACK SESSION:

June 18th from 5pm-7pm

Zoom Link: <https://unh.zoom.us/j/99811475514>

Call-In Option: +1(301) 715-8592

Meeting ID: 998 1147 5514

Revised Stakeholder Strategies

- Individual Stakeholder Group Meetings
 - Held via Zoom
- DHHS Dedicated EVV Email Box
 - Individuals encouraged to continue to submit questions/comments via email box

Provider Survey

- DHHS will be issuing a web-based survey.
- Providers will be notified when the survey becomes publically available.
- The survey will collect information and feedback on:
 - Providers who currently use an EVV system:
 - Systems capabilities and features
 - Challenges with implementation
 - Training methods used
 - Proposed EVV system features
 - Preferred training methods
 - Provider demographic information
- The survey will be released in late May/early June and will be posted for three weeks.
- Survey results will be summarized and posted on the DHHS website.

EVV Services Under Consideration

Service Description	Code
Participant Directed and Managed Personal Care Services (IHS Waiver)	T2025 SE UC U1
Participant Directed and Managed Personal Care Services (CFI Waiver)	T1019 HC U3
Personal Care Services (CFI Waiver)	T1019 HC U1, T1019 HC U2, and T1019 HC U4
Personal Care Attendant (PCA) Services (State Plan)	T1019
Skilled Nursing Services (State Plan)	T1030
Skilled Nursing (CFI Waiver)	T1030 HC
Private Duty RN (State Plan)	S9123
Private Duty LPN (State Plan)	S9124
Home Health Aide (CFI Waiver)	T1021 HC and G0156 HC U1
Home Health Aide (State Plan)	T1021 and G0156

Questions

