Electronic Visit Verification

New Hampshire Department of Health and Human Services
EVV Advisory Council Meeting

May 19, 2020
Agenda for Today

- Welcome and Introductions (UNH-IOD)
- EVV Brief Overview (if needed) (UNH-IOD)
- Shift in Stakeholder Strategies in response to COVID-19 (UNH-IOD)
- Provider Survey (MERCER)
- EVV Services (UNH-IOD)
- Members of the Public Comments and Feedback (EVERYONE)
Revised Stakeholder Strategies

• **Advisory Council Meetings**
  - Held virtually via Zoom
  - Council members can submit questions via “chat” feature or by unmuting themselves
  - Appropriate IT security measures will be in place for every meeting
  - Format of meetings remains unchanged

• **EVV Feedback Sessions**
  - Five sessions in June of 2020
  - Held virtually via Zoom
    - One session will be exclusively for families
  - Purpose is to share information, garner feedback, answer questions, receive input
  - Appropriate IT security measures will be in place for every meeting
  - Advisory Council, please help us get the word out
Revised Stakeholder Strategies

• **EVV Feedback Sessions Schedule**

  - **June 15th from 1pm-3pm**
    - Zoom Link: [https://unh.zoom.us/j/92331706271](https://unh.zoom.us/j/92331706271)
    - Call-In Option: +1(312) 626-6799
    - Meeting ID: 923 3170 6271

  - **June 18th from 1pm-3pm**
    - Zoom Link: [https://unh.zoom.us/j/99849188922](https://unh.zoom.us/j/99849188922)
    - Call-In Option: +1(301) 715-8592
    - Meeting ID: 998 4918 8922

  - **June 23rd from 9am-11am**
    - Zoom Link: [https://unh.zoom.us/j/94773567343](https://unh.zoom.us/j/94773567343)
    - Call-In Option: +1(646) 876-9923
    - Meeting ID: 947 7356 7343

  - **June 25th from 5pm-7pm**
    - Zoom Link: [https://unh.zoom.us/j/91310997053](https://unh.zoom.us/j/91310997053)
    - Call-In Option: +1(312) 626-6799
    - Meeting ID: 913 1099 7053

  - **FAMILY FOCUSED EVV FEEDBACK SESSION:**
    - **June 18th from 5pm-7pm**
    - Zoom Link: [https://unh.zoom.us/j/99811475514](https://unh.zoom.us/j/99811475514)
    - Call-In Option: +1(301) 715-8592
    - Meeting ID: 998 1147 5514
Revised Stakeholder Strategies

• Individual Stakeholder Group Meetings
  - Held via Zoom

• DHHS Dedicated EVV Email Box
  - Individuals encouraged to continue to submit questions/comments via email box
Provider Survey

• DHHS will be issuing a web-based survey.
• Providers will be notified when the survey becomes publically available.
• The survey will collect information and feedback on:
  - Providers who currently use an EVV system:
    - Systems capabilities and features
    - Challenges with implementation
    - Training methods used
  - Proposed EVV system features
  - Preferred training methods
  - Provider demographic information
• The survey will be released in late May/early June and will be posted for three weeks.
• Survey results will be summarized and posted on the DHHS website.
## EVV Services Under Consideration

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<thead>
<tr>
<th>Service Description</th>
<th>Code</th>
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<tbody>
<tr>
<td>Participant Directed and Managed Personal Care Services</td>
<td>T2025 SE UC U1</td>
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<tr>
<td>(IHS Waiver)</td>
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<tr>
<td>Participant Directed and Managed Personal Care Services</td>
<td>T1019 HC U3</td>
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<tr>
<td>(CFI Waiver)</td>
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<tr>
<td>Personal Care Services (CFI Waiver)</td>
<td>T1019 HC U1, T1019 HC U2, and T1019 HC U4</td>
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<td>Personal Care Attendant (PCA) Services (State Plan)</td>
<td>T1019</td>
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<tr>
<td>Skilled Nursing Services (State Plan)</td>
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<tr>
<td>Skilled Nursing (CFI Waiver)</td>
<td>T1030 HC</td>
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<td>Private Duty RN (State Plan)</td>
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<td>Private Duty LPN (State Plan)</td>
<td>S9124</td>
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<td>Home Health Aide (CFI Waiver)</td>
<td>T1021 HC and G0156 HC U1</td>
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<td>Home Health Aide (State Plan)</td>
<td>T1021 and G0156</td>
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Questions