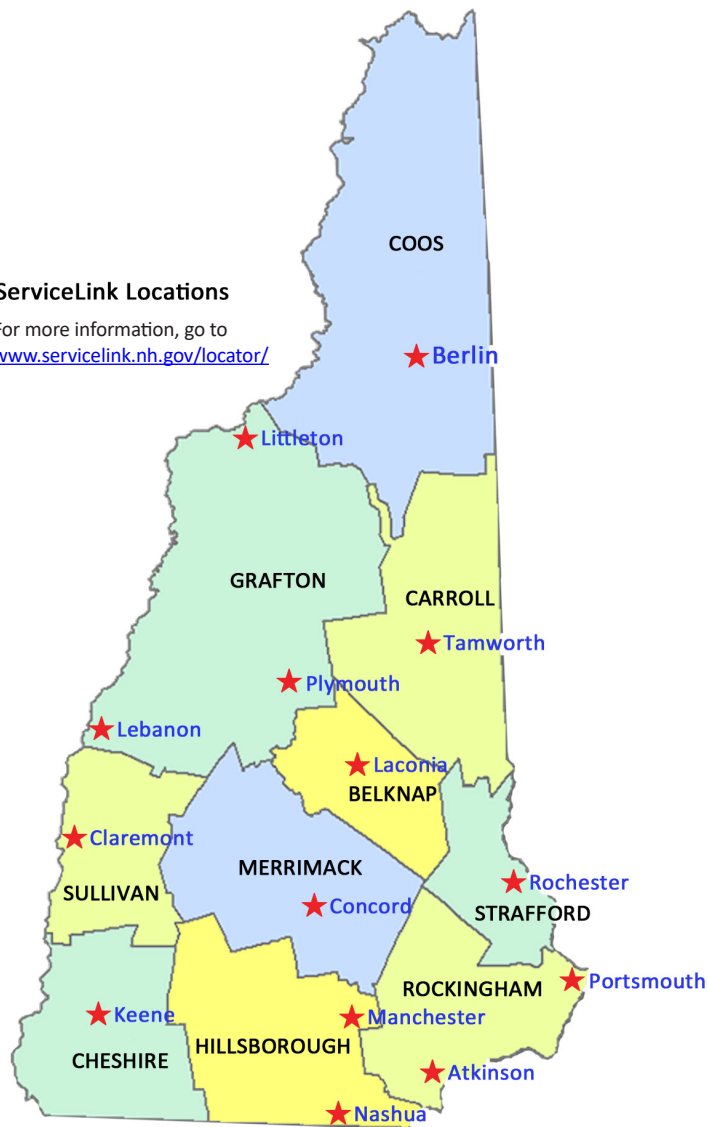


Choices for Independence (CFI) Case Management Information Sheet

★ ServiceLink Locations

For more information, go to www.servicelink.nh.gov/locator/



Belknap
Brain Injury Association of NH
Community Crossroads (limited coverage)
Crotched Mountain
Granite Case Management
Life Coping
Pilot Health
Carroll
Brain Injury Association of NH
Crotched Mountain
Granite Case Management
Life Coping
Cheshire
Brain Injury Association of NH
Community Crossroads
Crotched Mountain
Gateways
Life Coping
Pilot Health
Coos
Brain Injury Association of NH
Crotched Mountain
Life Coping
Grafton
Brain Injury Association of NH
Community Crossroads (limited coverage)
Crotched Mountain
Granite Case Management (limited coverage)
Life Coping
Pilot Health

Hillsborough
Brain Injury Association of NH
Community Crossroads
Crotched Mountain
Gateways
Granite Case Management (limited coverage)
Life Coping
Pilot Health
Merrimack
Brain Injury Association of NH
Community Crossroads
Crotched Mountain
Granite Case Management
Life Coping
Pilot Health
Rockingham
Brain Injury Association of NH
Community Crossroads
Crotched Mountain
Gateways
Granite Case Management
Life Coping
Strafford
Brain Injury Association of NH
Community Crossroads
Crotched Mountain
Granite Case Management
Life Coping
Sullivan
Brain Injury Association of NH
Community Crossroads (limited coverage)
Crotched Mountain
Granite Case Management
Life Coping
Pilot Health

Brain Injury Association of New Hampshire
 Website: www.bianh.org
 Address: 52 Pleasant St, Concord, NH 03301
 Phone: (603) 225-8400

Community Crossroads
 Website: www.communitycrossroadsnh.org
 Address: 8 Commerce Dr #801, Atkinson, NH 03811
 Phone: (603) 893-1299

Crotched Mountain
 Website: crotchedmountain.org
 Address: One Verney Drive Greenfield, NH 03047
 Phone: (603) 547-3311

Gateways
 Website: www.gatewayscs.org
 Address: 144 Canal St, Nashua, NH 03064
 Phone: (603) 882-6333

Granite Case Management
 Website: Not Available
 Address: 288 Baptist Hill RD, Canterbury, NH 03224
 Phone: (603) 848-7345

Life Coping
 Website: www.lifecoping.org
 Address: 159 Main Dunstable Rd #207, Nashua, NH 03060
 Phone Number: (603) 888-3588

Pilot Health
 Website: nhcaregiverconnections.org
 Address: 105 Castle Street Keene, NH 03431
 Phone Number: (603) 352-9354

Choices for Independence (CFI) Case Management Information Sheet

What is CFI?

Choices for Independence (CFI) is a home and community-based 1915(c) waiver, funded by Medicaid, that provides a wide range of services designed to enable eligible individuals to remain in their homes and stay active in their communities. (Adults participating in the CFI program must be at least 18 years of age, be eligible for Medicaid, and meet nursing facility level of care.)

Some of the supports that the CFI Program could provide to an individual include (but are not limited to):

- In-home services to assist with eating, bathing, dressing and other personal care tasks, as well as general assistance with household tasks and preparation of nutritious meals.
- Medical equipment and home modifications to support independence
- Respite care
- Participant-directed and managed services
- Supported employment

What are the steps I need to take to apply?

In order to be found eligible for the CFI Program, you must be found both financially and clinically eligible.

The first step in the eligibility determination process is completing and submitting a NH Medicaid application.

This can be done either online at www.NHEasy.com, at your local DHHS District office, or at your local ServiceLink office.

To locate your local ServiceLink office, you can either call 1-866-634-9412, or visit www.servicelink.nh.gov

To locate your local DHHS District Office, you can either call 603-271-9700, or visit www.dhhs.nh.gov

The staff located at both your local DHHS Office and ServiceLink office can help you through the process of completing the application and gathering all of the appropriate supporting documentation to determine eligibility.

What happens next?

Please be aware that it can take up to 45 days for the application materials to be processed once the application and supporting documentation has been submitted.

Once you are found eligible for CFI services, you will be assigned a CFI Case Manager, either based on your preference (if you have one) or the availability of service providers in your area.

For more information on the case management service providers in your area, please see the map on the opposite page.

Once a Case Manager has been assigned to you, you will receive a letter from DHHS. A representative of the Case Management Agency will reach out to you to begin the development of your service plan. They will also assist you with arranging support services with other health care providers in your area, based on your goals and support needs.

