<table>
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<th>BEAS CM Program Evaluation Recommendations</th>
<th>LCI QI Plans of Action</th>
<th>Targeted Date</th>
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<tr>
<td><strong>Recommendation #1</strong></td>
<td>Effective May 15, 2012, LCI will institute a change in policy that will require a comprehensive assessment to be done on the readmission of a former client in the prescribed 15 working days of assignment.</td>
<td>May 5, 2012</td>
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<td>LCI should revise its policy and practice of not requiring a new comprehensive assessment when a former client is readmitted, a new case is opened and assigned to the same case manager.</td>
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<td><strong>Recommendation #2</strong></td>
<td>LCI will provide training which will include BEAS and agency expectations relative to quality and completeness of comprehensive assessment, including but not limited to:  ♦ The legal status  ♦ Risk for abuse and neglect  ♦ Client’s participation</td>
<td>May 5, 2012</td>
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<td>LCI should provide training, enhance its supervision practices, and/or more closely monitor the quality and completeness of its initial comprehensive assessments to ensure that the following are addressed.  ♦ The legal status  ♦ Risk for abuse and neglect  ♦ Client’s community participation</td>
<td>LCI routinely monitors documentation by case managers and will continue to conduct QI activity that focuses more specifically on the above areas.</td>
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<td><strong>Recommendation #3</strong></td>
<td>BEAS and Independent Case Managers discussed the need for a BEAS training and there was a perceived agreement from BEAS to provide that training. It would provide guidelines and expectations re: development of timeframes and measurable objectives.  ♦ LCI monitor care plans to ensure that client-specific, measurable objectives and goals, with timeframes, met guidelines and expectations shared via BEAS training  ♦ LCI will provide additional training and supervision to focus on increased identification and plans for mitigation related to abuse, neglect and exploitation.  ♦ LCI will provide additional training and supervision to address alternate staffing and special evacuation needs in the contingency plans.</td>
<td>After BEAS training  May 5, 2012  May 5, 2012</td>
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<td>LCI should review its policy and practice regarding developing care plans, provide training, enhance its supervision practices and/or more closely monitor the quality and completeness of its care plans to ensure that care plans:  ♦ Contain client-specific, measurable objectives and goals with timeframes.  ♦ Contain services designed to mitigate identified risks for abuse, neglect, self-neglect and exploitation  ♦ Contain comprehensive contingency plans that address alternative staffing and special evacuation needs</td>
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