NH Department of Health and Human Services (DHHS)

Electronic Visit Verification (EVV) Feedback Sessions

What is Electronic Visit Verification?

Electronic Visit Verification, or EVV, is a requirement under the 21st Century Cures Act, where states must implement an electronic system to verify that personal care and home health services were delivered to continue receiving full federal financial support toward those services.

States can select and implement their own EVV design. However, the EVV system must verify the following:

- Type of service provided
- Individual receiving service
- Date of the service
- Location of service
- Person providing the service
- Time the service begins & ends

Stakeholder Engagement through EVV Feedback Sessions:

A focus area of the New Hampshire DHHS Electronic Visit Verification (EVV) project revolves around providing ample opportunities for stakeholder engagement. This is to ensure a well-rounded and thorough discussion of EVV has taken place with a wide range of community partners.

Through the EVV Feedback Sessions, information will be shared regarding EVV and the plan for implementation within New Hampshire. The intent of these sessions is to:

- Garner feedback/input regarding EVV implementation
- Receive questions
- Provide clarifications regarding EVV
UNH-IOD will host five virtual EVV Feedback Sessions in June 2020. One of the five sessions will offered specifically for families. **Due to COVID-19, all EVV Feedback Sessions will be held remotely using a call-in option or video conferencing (Zoom). Please note that registration will be required as an added security precaution. Click on the meeting link below to register. Once registered, the information for the meeting will be emailed to you.**

The dates and times for the five EVV Feedback Sessions are:

- **June 15th from 1pm-3pm**
  Zoom Link: [https://unh.zoom.us/j/92331706271](https://unh.zoom.us/j/92331706271)

- **June 23rd from 9am-11am**
  Zoom Link: [https://unh.zoom.us/j/94773567343](https://unh.zoom.us/j/94773567343)

- **June 18th from 1pm-3pm**
  Zoom Link: [https://unh.zoom.us/j/99849188922](https://unh.zoom.us/j/99849188922)

- **June 25th from 5pm-7pm**
  Zoom Link: [https://unh.zoom.us/j/91310997053](https://unh.zoom.us/j/91310997053)

**FAMILY FOCUSED EVV FEEDBACK SESSION:**
June 18th from 5pm-7pm
Zoom Link: [https://unh.zoom.us/j/99811475514](https://unh.zoom.us/j/99811475514)

There are multiple ways to give your input regarding EVV in New Hampshire:
- Call in or join via Zoom one of the five (5) feedback sessions scheduled.
- Email comments to [EVV@dhhs.nh.gov](mailto:EVV@dhhs.nh.gov)

**Accommodations**

If accommodations are needed for communication access such as interpreters, CART (captioning), assistive listening devices, or other auxiliary aids and/or services, please contact Mary St. Jacques at Mary.StJacques@unh.edu or 603-228-2084 as soon as possible. Every effort will be made to accommodate needs identified with advance notice.

**Stay Informed**

All information regarding the implementation process of EVV is on the DHHS web site at [https://www.dhhs.nh.gov/dcbcs/beas/evv.htm](https://www.dhhs.nh.gov/dcbcs/beas/evv.htm). This will be updated regularly.