

COORDINATED ENTRY NETWORK AND 2-1-1 NEW HAMPSHIRE



The Coordinated Entry Network of New Hampshire is a **STATEWIDE TEAM OF AGENCIES** working together to assist those experiencing or at risk of homelessness by connecting them with local resources and assistance.

THESE SERVICES ARE FREE and available regardless of one's race, color, national origin, religion, sex, age, familial status, disability, sexual orientation, or gender identity.

2-1-1 New Hampshire, an initiative of Granite United Way, is a **FREE HEALTH & HUMAN SERVICE INFORMATION AND REFERRAL** helpline that serves as the primary entry point for people experiencing a housing crisis.

WHAT SHOULD I DO IF I HAVE A HOUSING CRISIS?

Call 2-1-1.

WHAT HAPPENS WHEN I CALL 2-1-1?

With your permission, 2-1-1 will take your name and information and send it to the correct Regional Access Hub, who will contact you to talk to you about your individual housing circumstance. You may also receive referrals of places you can call for assistance.

WHY CAN'T I JUST CALL A SHELTER?

There is no wrong way to ask for help. By calling 2-1-1 NH, you are ensuring that you are going to be connected to the resources that fit your individual housing needs. You will also have the ability to be connected to food pantries, utility payment assistance, or other services that may be of assistance to you.

WHAT IF I CAN'T CALL 2-1-1?

You should go to your local soup kitchen, library, police department, or community center where someone can help you make the call.

WHAT SHOULD I EXPECT IF I CALL 2-1-1?

You can expect the information and referral specialist to ask you questions that can help to assess your housing situation and will help make a referral to a Regional Access Hub for assistance that fits your situation.

ARE YOU HOMELESS?

OR ARE YOU AT RISK OF LOSING YOUR SAFE AND PERMANENT HOUSING?



1



**CALL 211 FROM ANY PHONE
IN NEW HAMPSHIRE**

2



**BE CONNECTED TO A TRAINED
SPECIALIST THAT CAN HELP
YOU FIND RESOURCES**

3



**TELL US
YOUR NEEDS**

4



**BE CONNECTED
STAY CONNECTED**