

NEW HAMPSHIRE BALANCE OF STATE CONTINUUM OF CARE 9/19/16 MEETING NOTES

WELCOME AND INTRODUCTIONS –

Martha Stone welcomed everyone. Introductions.

GRANITE UNITED WAY –

Cary Gladstone presented updates on 211 and Asset Building. 2-1-1 is fully staffed. 4 full time, and a director of the call center. Please check and make sure your listing is current. Reach out to Cary Gladstone or Nick Joslin with any updates. Still operating the NH statewide homeless hotline. Call afterhours and press 6 – get connected with a live person. Work closely with outreach workers, local continuums, etc. Work to ensure that no one is out on the streets. Do connect with local welfares. Afterhours – check availability across the state. Can transport. As a last resort can put people in a hotel for 1 night – trained to ask about a client's resources and activities. 211nh.org is the website to check your listing.

Also do financial stability work with clients. Goal is to move people up out of poverty and create self-sufficiency. Do free tax returns for low income clients (up to \$64,000 income). Statewide tax assistance – community based volunteers who are IRS trained and certified. Opportunity to point people into the direction of other resources. NHtaxhelp.org is where you can find locations.

BHHS UPDATES –

Melissa Hatfield provided staff update. 3 program administration vacancies. Betsy has been hired to fill Martha's position. Diane's position has been posted. BHHS will keep everyone updated on staffing situation. Contact Melissa with any program questions or needs.

Conference is coming up on 9/29. Registrations are due.

SGIA RFP and HHARLF RFA will be released soon. Likely due at the beginning of November

EDUCATION SUBCOMMITTEE

As part of NOFA several years ago the CoC agreed to have an education subcommittee. Put a group together to look at the educational needs of our homeless youth. It has been Arolyn and Melissa for the last several months. We need members to make this an official committee. Meetings generally last about 30 minutes. Can reach out to Melissa or Arolyn for information or to join.

VETERAN SUBCOMMITTEE

Met at the beginning of July. The Releases of Information for veterans are ready. New goal is to work on new ideas and task goals. One idea might be Meals on Wheels for vets. Others are recovery coaching. If interested in joining reach out to Lauren.

BOWMAN UPDATES

Roger – apologize for any delays in normal reporting. NOFA, System Performance Measures have slowed down the transition process.

Annual Report is due. Just discovered that everyone is used to receiving forms and reports at the end of July. Getting those out right now. For this year we are going to keep the format the same. Looking for stories about client successes, work successes, etc. Milestones. Next year intend to change up the format. Would like to make it more inviting for the general public. The Annual Report can also be used for budget purposes – keep that in mind as you chose your stories. Stories about collaboration and leveraging could be helpful. Roger will be sending out an email requesting information.

Tony - Bowman conference – new updates in HMIS. 10/1/14 made changes in data standards. 10/1/16 there will be additional data standard changes. Working on these updates behind the scenes to put the information into a usable format so that as of 10/1/16 we will be in compliance. For the most part the changes are pretty small. Bigger changes are wrapped around length of time in homelessness. HUD's struggle is finding an algorithm to define chronic homelessness. Going forward there will be some different questions depending on how you answer – this is new for Bowman. HMIS will be setting up every program with these new standards. Training database will be set up when Bowman sets up the software. October 3-7 (BoS) trainings are mandatory for all HMIS users. If the client exists in your program on 10/1/16 they are active and you need to answer all new data standard questions. If you are behind on your data entry it would behoove you to get caught up before 10/1 because you will be required to answer all of the additional questions. Most updates will be entry questions. Barry and his team tested PATH program and new updates were entered in advance.

Bowman – just bought out by Medaware (?). Big changes are coming. Bowman is working on 6.0 which will be a new rewrite. It looks impressive. Some logic built into the software. Some training narratives built in. Believe they will try to release portion of it early next Spring. New software will work out many bugs. ART is going away. ART will not be compatible with 6.0. New reporting tool will be Clicksense. Not just a reporting tool – more of an analytical tool. Can still get reports (after Roger rewrites them) – nothing will be converted, it all has to be handwritten. Uses more graphical representation. Everything is interconnected. More capabilities, but will take some getting used to. Will have ART and Clicksense on the platform together for a period of time. Will use that time to rebuild all of the reports and practice running them.

HMIS in general – crazy year. Added PATH programs. Believe HMIS has all of the programs now including RHY, SSVF, etc. Something new this year – just went through Outcome Measurements which is required by HUD. Successfully uploaded all CoCs which has given HUD a baseline of what our performance looks like. Some reports will be run next year. These reports compare the current year against the previous year. Main goal is to provide the federal government with quality annual data. HUD will not take data that has a certain percentage of errors – that is why data quality reporting is so important. Calls from Tony are generally time sensitive due to the data quality requirements.

HUD has changed the APR but has not updated the report yet. Bowman has the report ready and is waiting for HUD to release. The new reports will be “canned”.

EXECUTIVE COMMITTEE NOMINATIONS/VOTING

Meet quarterly. Agenda varies depending on what is going on. Meetings tend to focus on how we can steer the CoC towards being in compliance with HUD. Also discuss any new funding opportunities.

Nominations:

Martha made motion to nominate Barry and Cathy for second term. Susan Ford seconded.

Barry would like to nominate Laurie Tyler. Melissa will reach out to Laurie to see if she is interested. If she is not, an email will go out seeking nominations. Lauren Berman would be interested if Laurie is not.

OTHER UPDATES

McKenna House – expansion will be complete on Friday.

Martha asked – is there any history of the 3 CoCs collaborating? The CoCs seem to operate in silos.

- There are different committees that collaborate from the CoCs.

Academy Street – efforts to house them are ongoing.

NEXT FULL BOSCO MEETING – November 9, 2106

Melissa Hatfield
of Homeless and Housing Services