

# Persons Experiencing Homelessness in New Hampshire

## NUMBERS & STATISTICS

A Report by the Bureau of Housing Supports

July 1, 2018 to June 30, 2019

Office of Human Services  
Economic & Housing Stability  
New Hampshire Department of Health and Human Services

# State Funded Emergency and Transitional Shelters

*Emergency Shelter = ES; Transitional Housing = TH*



## **Coos:**

Tyler Blain House, Lancaster – ES

## **Grafton:**

The Bridge House, Plymouth – ES  
Headrest, Inc., Lebanon - TH

## **Belknap:**

Laconia Area Community Land Trust, Laconia – TH  
Salvation Army – Carey House, Laconia – ES

## **Sullivan:**

Southwestern Community Services,  
Claremont – ES

## **Merrimack:**

FIT: Concord Transitional Housing, Concord – TH  
The Friends Emergency Housing Program – ES  
The Salvation Army – McKenna House,  
Concord – ES

## **Strafford:**

My Friend’s Place, Dover – ES & TH

## **Carroll:**

None.

## **Cheshire:**

Southwestern Community Services, Keene – ES

## **Hillsborough:**

### Families in Transition Locations:

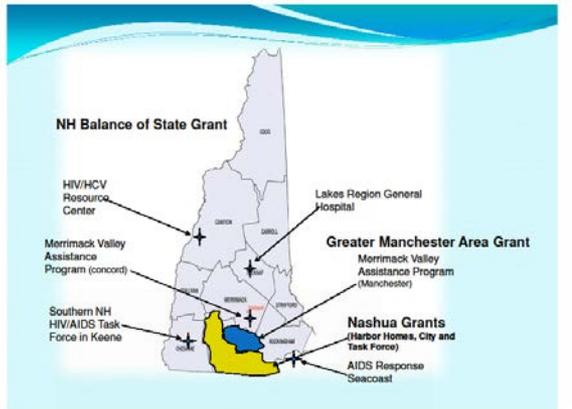
- Family Willows, Manchester - TH
  - Lowell Street Specialty Emergency Shelter, Manchester - ES
  - Manchester Emergency Housing, Manchester – ES (2)
- Helping Hands Outreach Ministries, Manchester – ES  
The Front Door Agency, Nashua – TH  
Family Promise of Greater Nashua, Hudson – TH  
Harbor Homes, Nashua – ES  
Nashua Soup Kitchen & Shelter, Nashua – ES  
New Horizons for New Hampshire, Manchester – ES (2)  
The Way Home, Manchester – TH  
Marguerite’s Place, Nashua – ES

## **Rockingham:**

Cross Roads House, Portsmouth – ES  
New Generation, Greenland – TH

# HOPWA

Housing Opportunities for Persons With AIDS



## 2018-2019 HOPWA in Nashua, NH

- There are two separate HOPWA grants serving clients of the Southern NH HIV/AIDS Task Force
  - Harbor Homes- grantee
  - City of Nashua-grantee
  - Task Force is sponsor agency for both
- **STRMU** (Short Term Rental, Mortgage, Utility Assistance) provides short term emergency assistance and ongoing supportive services
- **TBRA** (Tenant Based Rental Assistance) provides long term subsidies and ongoing supportive services

## HOPWA Manchester & Balance of State

- State of NH, Bureau of Housing Supports (BHS) is the HOPWA grantee
- Merrimack Valley Assistance Program (MVAP) is the Project Sponsor for both grants
- HOPWA Programs began in May 2000
- Combines TBRA, STRMU, and Supportive Services, Permanent Housing Placement, and Housing Information Services

# HOPWA

Housing Opportunities for Persons With AIDS

## HOPWA BoS (April 1 2018 -March 31 2019)

- **Serving** 179 individuals - 98 individuals with HIV/AIDS and 76 family members (+9 HIV+) permanently housed with Housing Support.
- **TBRA** 19 Households served, \$120,284 HOPWA funds expended
- **STRMU** 55 Households served, \$51,866 HOPWA funds expended
  
- **Supportive Services** 247 Households served, \$92,055 HOPWA funds expended
- **Stable Housing** 247 households had a housing plan
- **Access to Support:** 247 had consistent contact with case manager/ benefits counselor
- **Access to Health Care:** 247 households had contact with a PCP on a schedule consistent with their individual service plan.
- **Access to Health Care:** 247 accessed and maintained medical care
- **Sources of Income:** 240 successfully accessed or maintained qualification for sources of income

## HOPWA Manchester (April 1 2018 -March 31 2019)

- **Serving** 66 individuals - 44 individuals with HIV/AIDS and 22 family members (+4 HIV+) received the benefit of housing assistance
- **TBRA** 15 Households served, \$133,216 HOPWA funds expended
- **STRMU** 44 Households served, \$18,985 HOPWA funds expended
  
- **Supportive Services** 44 Households served, \$58,390 HOPWA funds expended
- **Stable Housing** 35 households had a housing plan
- **Access to Support:** 44 had consistent contact with case manager/ benefits counselor
- **Access to Health Care:** 43 households had contact with a PCP on a schedule consistent with their individual service plan.
- **Access to Health Care:** 44 accessed and maintained medical care
- **Sources of Income:** 39 successfully accessed or maintained qualification for sources of income

# HOPWA

Housing Opportunities for Persons With AIDS

## Harbor Homes Nashua October 1, 2017-September 30, 2018

### EXPENSES

- \$36,207 – STRMU for 16 clients & 14 family members
- \$12,957 – TBRA for 4 Clients
- \$38,517 - Supportive services for 36 clients including:
  - \$29,764 – case management
  - \$660 – SUD Counseling
  - \$7,370 – mental health counseling
  - \$131-employment services
  - \$592 transportation services
  - \$1,048– security deposits/permanent housing placement
- \$8,874 – Administration

### OUTCOMES

- Stable Housing: 18 households had a housing plan
- Access to Support: 19 had consistent contact with case manager/ benefits counselor
- Access to Health Care: 19 households had contact with a PCP on a schedule consistent with their individual service plan.
- Access to Health Care: 19 accessed and maintained medical care
- Sources of Income: 18 successfully accessed or maintained qualification for sources of income

## City of Nashua May 1, 2018-April 30, 2019

### EXPENSES

- 32 HIV+ individuals and 34 family members (3 also HIV+) permanently housed with subsidy
- \$\$296,968– Leasing/Rent Payments
- \$5,935-Permanent Housing Placement
- \$89,609- Supportive Services
  - \$82,094- Case Management
  - \$2,090-mental health counseling
  - \$3,000-substance use disorder counseling
  - \$1,959-transportation
  - \$466-linguistic services
- \$27,478 – Administration

### OUTCOMES

- Stable Housing: 30 households had a housing plan
- Access to Support: 32 had consistent contact with case manager/ benefits counselor
- Access to Health Care: 32 households had contact with a PCP on a schedule consistent with their individual service plan.
- Access to Health Care: 32 accessed and maintained medical care
- Sources of Income: 31 successfully accessed or maintained qualification for sources of income

Contacts This Reporting Period

<p><b>447</b></p> <p>Total number of new persons contacted this reporting period (9+10) [Q11]</p>	<p>← 288</p> <p>Number of persons contacted this reporting period in a PATH Street Outreach project [Q9]</p> <hr/> <p>← 159</p> <p>Number of persons contacted this reporting period in a PATH Services Only project [Q10]</p>	<p><b>282</b></p> <p>Instances of contact, from first contact until the date of enrollment, for all active clients who became enrolled this reporting period [Q12]</p>
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Eligibility Status and Reporting Year

<p><b>230</b></p> <p>Number with active, enrolled PATH status at any point during the reporting period [Q15]</p>	<p>← 205</p> <p>Number of persons contacted this reporting period who became enrolled in PATH [Q14]</p> <hr/> <p>← 25</p> <p>Persons who became enrolled in PATH before the FY [Q15 - Q14]</p>	<p><b>1,362</b></p> <p>Number of persons contacted by PATH-funded staff this reporting period [Q8]</p>	<p><b>111</b></p> <p>Number of persons contacted this reporting period who could not be enrolled because of ineligibility for PATH [Q13]</p>
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Persons Served

# SFY 2019 Bureau of Housing Supports Funding Resources

## **SFY 2019 Bureau of Housing Supports Funding Resources**

*The following outlines New Hampshire DHHS/BHS funding sources. Amounts are approximate because many grants run either on a multi-year term or are on a different cycle than the state's fiscal year. For more detailed information about a particular funding source, please contact BHS directly at 603-271-9196.*

### **State of New Hampshire General Funds**

*Emergency Shelters, Domestic Violence Shelters, Homeless Prevention and Intervention Programs, Housing Security Guarantee Program, and Homeless Housing and Access Revolving Loan Fund*

**Actual Expenditures: \$3,985,380**

### **U.S. Department of Housing and Urban Development (HUD)**

*Emergency Shelters, Homeless Prevention and Intervention Programs, Homeless Outreach and Intervention Program (HOIP), Transitional and Supportive Housing Programs, Shelter + Care (S+C) Programs, Housing Opportunities for Persons With AIDS (HOPWA) Program, and the New Hampshire Homeless Management Information Systems (NH-HMIS) Database*

**Actual Expenditures: \$5,232,717**

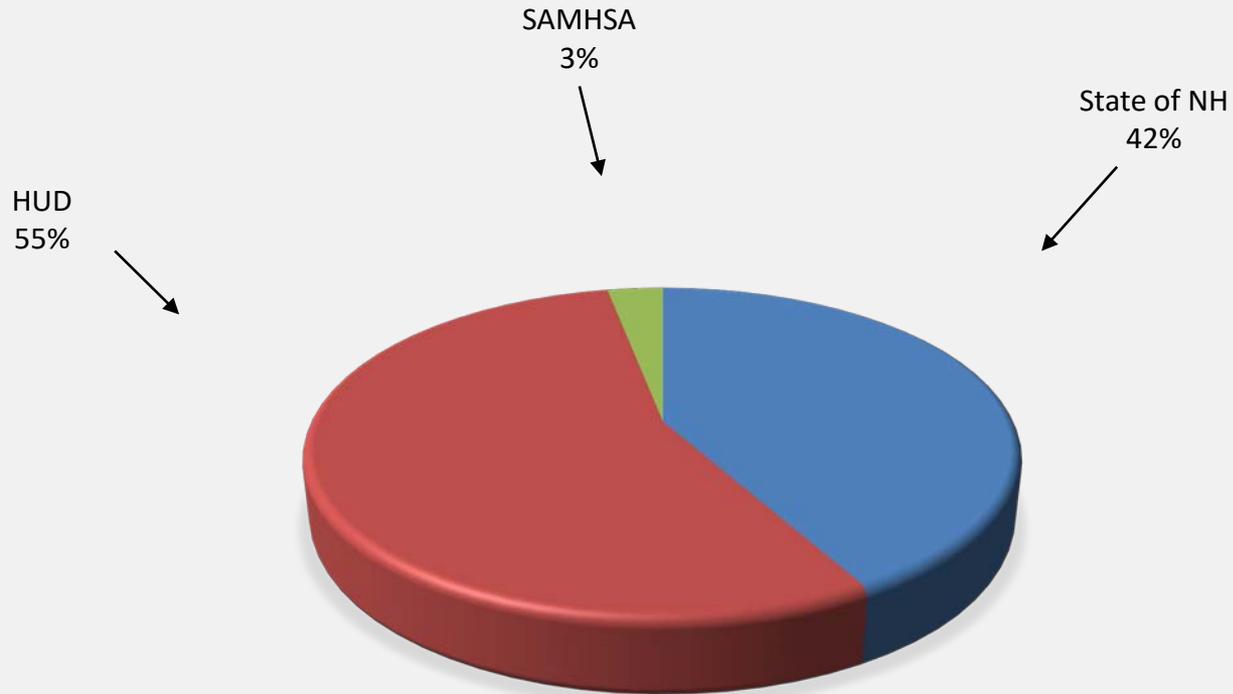
### **U.S. Department of Health and Human Services, Substance Abuse and Mental Health Services Administration (SAMHSA)**

*Projects for Assistance in Transition from Homelessness (PATH) Outreach Program*

**Actual Expenditures: \$287,110**

**Actual Expenditures – SFY 2019  
\$9,505,207**

# Financials Pie Chart



**SFY 2019 Funding Sources**

# SFY 2019 New Hampshire State Funded Homeless Shelters & Housing Programs Service Totals

	SFY '13	SFY '14	SFY '15	SFY '16	SFY '17	SFY '18	SFY '19
Total Persons Sheltered	4,732	4,760	4,301	4,013	4,496	4,404	4,230
Total Bed Nights Provided*	273,116	255,586	290,564	311,855	301,399	288,804	295,394

\*Bed nights definition: the total number of nights of shelter provided to homeless persons.

# SFY 2019 New Hampshire Homeless Services

## Activities Summary

### Service Totals

#### *State-Funded Shelter Services*

3,777	Persons sheltered (Emergency and Transitional)
453	Persons sheltered in domestic violence shelters

#### **Of Persons Sheltered There Were**

3,043	Single adults
418	Families
694	Adults in Families
820	Children in Families

#### **Sub-Populations**

1,536	Persons with known mental illness
342	Persons with alcohol abuse
709	Persons with substance abuse
314	Persons with a developmental disability
867	Persons with a physical disability
1,159	Victims of domestic violence
162	Veterans
910	Persons who are chronically homeless
62	Average Length of Stay in Emergency and DV Shelters (# of days)
179	Average Length of Stay in Transitional Housing Programs (# of days)

#### *State-Funded Prevention/Intervention Services*

3,288	Total persons served
1,932	Single Adults
538	Families
1,356	Persons in Families.

#### *Balance of State Continuum of Care*

3,747	Outreach
205	Transitional Housing persons served
445	Permanent Housing persons served
132	CoC: Rapid Re-Housing persons served

#### *Manchester Continuum of Care*

282	Permanent Housing persons served
268	Transitional Housing persons served
69	CoC: Rapid Re-Housing (RRH) persons served

#### *Greater Nashua Continuum of Care*

270	Permanent Housing persons served
266	Transitional Housing persons served

#### *Other Program Types*

165	ESG Prevention persons served
273	ESG Rapid Re-Housing persons served
355	Housing Security Guarantee Program households assisted
192	Homeless Housing and Access Revolving Loan Fund households assisted

***Total clients served in NH during SFY - 13,102***