



STATE OF NEW HAMPSHIRE  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

*NEW HAMPSHIRE HOSPITAL*

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July 24, 2020

Dear Family Members and Guardians of New Hampshire Hospital Patients:

Our senior management team have continued to manage the evolving situation with the pandemic of Coronavirus (COVID-19) in the United States and its impact on our operations here at New Hampshire Hospital (NHH). We are staying abreast of the updates on admission screening guidelines, infection control protocols and visitor recommendations. All actions are in collaboration with the New Hampshire Department of Public Health and the Centers for Disease Control (CDC) guidance.

While Hospitals and health systems across New Hampshire are reopening, NHH is actively working on developing a process and protocols around patient visits. We are utilizing guidance issued from the New Hampshire Hospital Association that assists and collaborates with Hospitals all across the state. Each Hospital and health systems approach to visits may look a little different based on many factors including size, visitation space(s) and patient population.

While we continue to take a great deal of precaution to protect patients and staff in the facility as well as attempt to mitigate risk of disease transmission, we are actively working on what patient visits may look like here at NHH. Although we are not yet complete with this process, we are attempting to expedite this as safely as possible and hope to have a patient visitation plan in place in the near future.

If you have a question regarding a specific patient at NHH, you may reach out to their assigned social worker and they would be happy to assist you. You will receive another update when we have a specific plan in place.

Sincerely,

A handwritten signature in black ink, appearing to read "Ellen M. Lapointe".

Ellen M. Lapointe, B.S. LNHA  
Chief Operating Officer